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1202 Idell Road
Bulls Gap, TN 37711

W/O: 27715



WO #: 27715 (Appointment Date: 17 SEP 2026 - Time: 10:30am)

Customer: 57544 - DRINNON, CAROLYN & JEFF
Address: 3055 BIG WOODS DR
MORRISTOWN, TN
37813

Home Phone: 423-312-8964

Work Phone:

Author: SPD

Location: IH

Invoice #:

Stock #: 11123

Stock Desc: 2025 TT FOREST RIVER

ROCKWOOD MINI 2515S

Model: 2515S

Serial #: 4X4TRLB2XSD465121

Chassis #:

Mileage:

Key #:

Req'n #:

License #:

Trim:

Purchase Date: 21 MAR 26

Date In: 17 SEP 26

Promise Date:

Promise Time:

Schedule Date:

Completed:

Warr. Date: 21 MAR 26

Job #1 - Warranty

COMPLAINT: STOVE IS SHOOTING 7-8" HIGH FLAMES WHEN USING IT. CUST STATED THE FRONT EYE GETS ALOT HIGHER THEN THE BACK. CUST STATED THE OUTSIDE QUICK CONNECT HAD A FLAME SHOOT 1 TIMES FROM IT AND HAS NOT DONE IOT SINCE THAT THEY ARE AWARE. HOWEVER THE INSIDE STOVE DOES IT EVERYTIME THEY USE IT

CAUSE: confirmed front burner allows flames of 7-8" high. While rear burners work normal. Preformed pressure test and it is ok, regulator puts out before burner and found no difference in pressure. Issue is with the burner itself.

CORRECTION: replace front burner

labor for diag and pressure test to find issue and replacement and retest 1.5

UPDATED INFO FROM TECH ON 9/24/26 AFTER MORE INFO REQUESTED FROM FOREST RIVER. DURING THE TESTING THE PROBLEM BECAME INTERMITTING. THE ISSUE WOULD OCCUR AND THEM BURN CURRENTLY. AT THE TIME OF TESTING THE RIGHT REAR BURNER STARTED SHOWING SIGNS OF A FLAME SHOOTING. TECH STATED HE IS REQUESTING THE STOVE BE REPLACED DUE TO THE SAFETY OF THIS ISSUE AND IT BEING INTERMTTING

UPDATED CORRECTION AND LABOR IS TO REPLACE STOVE AND LABOR REQUEST FOR ALL DIAG/TESTING AND REPLACEMENT 2.0

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: FRIDGE IS THROWING A "CO" CODE WHICH MEANS LOST COMMUNACTION. THIS HAS HAPPENED AT HOME WHEN PLUGGED INTO TO POWER AND 2 DIFFERENT CAMP GROUNDS. VERIFIED IT IS NOT JUST WHEN PLUGGED INTO THE SAME POWER SUPPLY.

CORRECTION: No work preformed at this time

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE FRIDGE DOOR THAT HAS BEEN REPLACED 2 TIMES PRIOR IS STILL FALLING DOWN. THE CUST STATED THE CHILDREN CAN'T OPEN THE FRIDGE DOOR BECAUSE YOU MUST LIFT UP TO OPEN IT.

CAUSE: Found both lower mounts to the fridge door are twisted. This is not allowing door to open and close properly. Holes for scews were not drilled in proper locations making mounts twisted .Causing door to open and close improper.

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CORRECTION: Replace fridge
labor 1.0

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: ON THE RIGHT SIDE OF THE AWNING IF LOOKING AT IT ISN'T CLOSING CORRECTLY.
CUST STATED IT IS GOING OVER TO THE RIGHT WHEN IT IS CLOSING.

CAUSE: Found front arm and head not aligned properly. Tech loosed fabric and moved over to resecure awning hardware and head. They are now clear to close but the fabric is stretched on front side now not allowing to fully close.

CORRECTION: Need to replace the awning fabric to fix the issue. Labor to replace fabric and diag issue with adjustments
2.0

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES THE BACK ENTRY DOOR IS STILL HAVING ISSUES, UNHAPPY WITH CAULKING JOB - PLEASE CHECK AND ADVISE

CAUSE: Found catch had stripped screw which was not holding tight to door frame.

CORRECTION: Remove screw and redrill to secure catch correctly.
Labor .30

Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES THE HANDLE TO FRONT ENTRY DOOR IS LOOSE FROM BOTTOM - PLEASE CHECK AND ADVISE

CAUSE: Handle is not sitting all the way down as it should. Mounts have been installed too far apart.

CORRECTION: Need to lower the top mount to allow handle to sit all the way down correctly.
Labor .40

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES THE TOP FRIDGE DOOR IS HARD TO CLOSE - PLEASE CHECK AND ADVISE

CORRECTION: This was addressed on line 3

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES THE GUTTER ON THE OFF DOOR SIDE ON THE BACK, IS LEAKING DOWN THE SIDE OF THE CAMPER - PLEASE CHECK AND ADVISE

CAUSE: Found gutter rail connection at left rear is not sealed allowing water to drip below onto sidewall.

CORRECTION: Remove the current selaant, clean area and reseal
Labor .30

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Subtotal for Job #8: 0.00

Parts Total: 0.00
Labour Total: 0.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 0.00

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer Signature : _____

Date: 24 Sep 2026



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Customer Work
Order

