



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 68215
Promised Date: 31 AUG 22



Customer #: 51775
SHIVELY, PAUL A.



CUSTOMER WORK ORDER

WO #: 68215 (Appointment Date: 09 AUG 2022 - Time: 07:00am)

Customer: 51775 - SHIVELY, PAULA. -
270-789-8017

Tag:

Author: BH

Location: 1107 CHECK STATUS WITH
SAR

Stock #: 11039

Stock Desc: 2022 5W FOREST RIVER

SABRE 38DBQ

Chassis #: 5ZT3SR3B0N6108551

Serial #: 5ZT3SR3B0N6108551

Mileage: 0

Licence:

Invoice #:

Date In: 09 AUG 22

Promised: 31 AUG 22

Date Sched:

Completed: 31 OCT 22

Warr. Date: 23 AUG 21

Job #22V243 - Warranty

COMPLAINT: RECALL 22V243 LP QUICK CONNECT

CORRECTION: removed recall lp quick connect, then installed new quick connect that was provided

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	45.00
Subtotal for Job #22V243:			45.00

Job #3 - Warranty

COMPLAINT: THE KITCHEN SLIDE REAR RUBBER SEAL HAS BEEN FOLDED OVER AND SEALED. IT NEEDS TO BE SLIDE UPWARDS AND SECURED.

CORRECTION: REMOVED SCREW AND MOVED SEAL UP, THEN PUT A SCREW AT TOP ALONG WITH BOTTOM SILICONED TO TRIM OUT SEAL

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	45.00
Subtotal for Job #3:			45.00

Job #4 - Warranty

COMPLAINT: THE BAR THAT ROLLS WHEN THE KITCHEN SLIDE GOES IN IS SECURED WITH WIRE INSTEAD OF A BOLT. THIS IS LOCATED IN THE SAME AREA AS LINE 1.

CORRECTION: REMOVED THE WIRE IT WAS THERE FROM FACTORY

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	30.00
Subtotal for Job #4:			30.00

Job #5 - Internal

THE REFRIGERATOR HAS A PIECE THAT IS BROKE IN THE BOTTOM DRAWER OF THE FREEZER. IF YOU'RE NOT CAREFUL, THE PAN WILL FALL OUT.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C



Subtotal for Job #5: 0.00

Job #6 - Warranty

COMPLAINT: THE DRIP GUARD OVER THE MAIN DOOR WAS SET TOO LOW. CUSTOMER ADJUSTED IT, BUT HE WOULD LIKE US TO VERIFY THAT IT IS CORRECT.

CORRECTION: REMOVED FACTORY DRIP RAIL OVER ENTRY DOOR AND REPLACED WITH NEW FROM WARRANTY. TRIMED WITH SILICONE

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	30.00

Parts

Part #	Description	Qty	Price	Total
F100145307	SLIDE OUT, 192" WHITE RIGID CO-EXT DRIP RAIL, #802	1.00	15.50	15.50

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT-DRIP RAIL	1.00	200.00	200.00

Subtotal for Job #6: 245.50

Job #7 - Internal

COMPLAINT: THERE IS A SCREW ON THE UPPER BUNK HAS BACKED OUT AND IT IS RUBBING ON THE DOOR WHEN IT OPENS AND CLOSES.

CORRECTION: UNSCREWED THE DAMAGED FABRIC TRIM THEN SCREWED IN THE NEW PART. ADJUSTED THE TRACK THAT HOLDS THE SLIDING DOOR TO PREVENT ANY DAMAGE TO THE NEW PIECE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
30112796A	RAIL, PADDED BUNK/ BED RAIL MUST SPECIFY YR., MODEL, INTERIOR	1.00	N/C	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: THERE IS A GAP WHERE THE BACK WALL MEETS THE OFF DOOR SIDE.

CORRECTION: FOUND NO DAMAGE TO THE WALL COMING APART. READJUSTED THE J WRAP AT THE CORNER AS IF IT WAS NOT SET BEHIND CORNER TRIM. REMOVED THE SCREWS AND RAN LONGER SCREWS IN TO PULL CORNER TOGETHER. RETRIMED WITH SILICONE. 11-4-22, REMOVED DAMAGED DECAL ON OFF DOOR SIDE AT THE BACK WALL. CLEANED AND LAYED NEW DECAL IN PLACE. REMOVED CORNER CAP AND SCREWED IN NEW CORNER CAP, TRIMED WITH SILICONE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

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Parts

Part #	Description	Qty	Price	Total
F100073147	DECAL, 2019-22 SABRE COBALT DC 16 LH (154168)	1.00	5.26	5.26
6369	LOWER REAR CORNER CAP -LARGE	1.00	3.50	3.50

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DECAL AND CORNER CAP	1.00	15.93	15.93

Subtotal for Job #8: 99.69

Job #9 - Warranty

COMPLAINT: WHEN CUSTOMER IS ON CITY WATER, THE FRESH TANK FILLS WITH WATER.

CORRECTION: HAD TO GO INSIDE OF THE BASEMENT AND REMOVE THE ACCESS PANEL TO REMOVE THE WATER PUMP. BENCH TEST THE FLOW BACKWARDS. THE CHECK VALVE LEAKS. HAVE PICTURES OF WATER PUMP SITTING IN WATER FROM LEAK. GOT NEW WATER THEN INSTALLED IN SAME LOCATION AS BAD PUMP. CHECKED FOR LEAKS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	75.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
10-0115	REVOLUTION ON DEMAND PUMP	1.00	110.99	110.99

Subtotal for Job #9: 185.99

Job #10 - Internal

COMPLAINT: WHEN THE AWNING IS COMING IN, THE ARMS DO NOT FOLD ALL THE WAY UP. CUSTOMER HAS TO MANUALLY PUSH THEM IN.

CORRECTION: ADJUSTED AWNING AS NEEDED ASKED DAVE FOR ADVISE ON ALIGNMENT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Subtotal for Job #10: 0.00

Parts Total: 135.25
 Labour Total: 300.00
 Sublet Total: 0.00
 Extras Total: 215.93

WORK ORDER TOTAL: 651.18

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 04 Nov 2022

Customer Signature : _____

