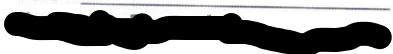


FURRION

VIN #


Refrigerator Checklist for Warranty Request

Once completed – E-mail to service@keystonerv.com

*Incomplete or inaccurate information will delay processing.

Dealer Name AMERICAN RV
Dealer Phone 8128675200
Dealer Contact BEN HOFFMAN
Customer Name DANIEL MARSHALL
Shipping Address 600 E BASLINE RD
City EVANSVILLE State IN

Dealer Account # _____
E-mail BHOFFMAN@AMERICANRVCENTER.COM
Dealer PO # _____
Original Owner Yes / No
Case # _____

Coach Manufacturer Riverside RV Retro Model of Coach 135
Original date of purchase 09-18-21 Year of Coach 2022
Furrion Model # FCR10DCGTA Furrion Serial # 2011900075-082020-00015
Nature of the complaint: Ref doesn't cool

Diagnostic Information

Is there a visible refrigerant leak within or behind the Refrigerator? Yes \ No
If Yes Photo Required

***** If a leak is identified, no additional testing is required *****

*All electrical readings must be taken at the terminal block on the back of the refer

Does compressor run? NO Amp: _____ AC Volts: 13.52 DC Volts: _____

If 12V

Wire Length 14 Size _____

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? on both sides
Battery 13.52 13.42 Ref.

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? 13.65 on both sides

Does light operate? Yes \ No

Does door seal and latch properly (If equipped)? Yes \ No

Is there airflow through the front vent (Use piece of paper to check)? Yes \ No

Does compressor cycle on and off? Yes \ No

Temperature Checks

Temp control set to mid setting

Ambient temperature in RV _____

Prior to Operating

Fresh Food _____ Freezer _____

Wine Compartment (14CUFT only): _____

After 2 Hour Run Time

Fresh Food _____ Freezer _____

Wine Compartment (14CUFT only): _____

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.