



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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FAX 812.868.1012

W/O: 68199
Promised Date:
24 AUG 22

CUSTOMER WORK ORDER

WO #: 68199

Customer: 21435 - EDWARDS, JAMES

R. - 812-309-0641

Tag:

Author: BH

Location: 0216 BH TO GET WITH

ZACH ON THIS RO AND CLOSE BH

TO FIND OUT IF ZS HAS THIS IN

PROGRESS

Stock #: 11242

Stock Desc: 2023 TT KEYSTONE

COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP25PL500486

Serial #: 4YDTCGP25PL500486

Mileage: 0

Licence:

Invoice #:

Date In: 06 AUG 22

Promised: 31 AUG 22

Date Sched:

Completed: 17 FEB 23

Warr. Date: 18 AUG 22

Job #PDINTT - Internal

Transferred to BAS*68370 on 23 AUG 22

Estimate amount was 0.00

PDI - NEW TRAVEL TRAILER

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C
Z991	MISC LABOUR CODE (INTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: FRONT METAL DENTED.

CAUSE: WAITING ON APPROVAL 8/11/22

CORRECTION: Went and got metal out of trailer. Removed metal from box. Removed insert trim from Top piece and halfway up both sides. removed all mounting screws for transition strip and side pieces. Removed mounting screws from bottom. Cut around silicone and decals. Removed top insert trim. Pulled Corner trim away from front metal piece so I could pull it out from underneath the fiberglass above it. Removed metal from camper. Got new piece of metal and positioned on the front. Centered metal piece and secured the screws to the bottom of the frame. Tucked the top piece under the fiberglass. Applied butyl tape to the top transition strip and the side pieces as needed. Secured all mounting screws on transition strip on both sides. Secured top transition strip. Top transition strip was not hitting anything in the middle so I had to slightly lower the transition strip. Cleaned up silicone on the top transition strip. Cleaned area with mineral spirits. Taped all areas off with blue tape. Applied silicone around all edges and seems. Installed insert trim along the top piece and both sides. Cleaned up mess.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	450.00



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Parts

Part #	Description	Qty	Price	Total
634544	SKIRT - METAL - 030 - 34" x 96" - D-22	1.00	86.31	86.31
500627	SANDSTONE CLEAR SIKASIL PLUS	1.00	17.86	17.86

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - METAL	1.00	140.46	140.46

Subtotal for Job #1: 694.63

Job #2 - Warranty

COMPLAINT: STAIN ON CHAIR

CAUSE: STAIN ON CHAIR "BOTTOM CUSHION"

CORRECTION: REMOVED WITH MINERAL SPIRITS.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	45.00

Subtotal for Job #2: 45.00

Job #3 - Warranty

COMPLAINT: PLASTIC DOOR FRAME IS LOOSE BATHROOM

CAUSE: SECURE TO STUD WITH SCREW.

CORRECTION: FOUND A SCREW THAT MATCHED THE OTHER ONES AND SECURED FRAME TO WOODEN STUD BEHIND IT.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #3: 30.00

Job #4 - Warranty

COMPLAINT: TABLE HAS SCRATCHES VERY LIGHT

CAUSE: SCRATCHES ON TABLE TOP.

CORRECTION: CLEANED WITH MINERAL SPIRITS. APPLIED WAX TO A RAG AND REMOVED SCRATCHES.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #4: 30.00

Job #5 - Warranty

COMPLAINT: SEAM TAPE BY DOOR CAME LOOSE

CAUSE: SEAM TAPE IS LOOSE AT THE BOTTOM NEAR FLOOR.

CORRECTION: APLLIED SUPER GLUE TO SEAM TAPE AND SET BLOCK IN FRONT OF IT TO HOLD AGAINST WALL.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	15.00





Subtotal for Job #5: 15.00

Job #6 - Warranty

COMPLAINT: BEDROOM ENTRY DOOR EEDS ADJ

CAUSE: BOTTOM OF DOOR IS HITTING THE FRAME BEFORE THE REST OF THE DOOR.

CORRECTION: TOOK A SMALL BLOCK OF WOOD AND TAPED IT TO THE BOTTOM OF THE DOOR FLANGE. SHUT THE DOOR AND PUSHED THE BOTTOM OF THE DOOR INWARD.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00
Subtotal for Job #6:			30.00

Job #7 - Warranty

COMPLAINT: MAIN ENTRY DOOR NEEDS ADJUSTED

CAUSE: ENTRY DOOR ISNT LATCHING.

CORRECTION: MOVED DOOR LATCH CLOSER TO OUTSIDE OF FRAME.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00
Subtotal for Job #7:			30.00

Job #8 - Warranty

COMPLAINT: 7WAY JUNCTION BOX NOT SECURED TO FRAME

CAUSE: junction box is secured to frame.7 way/ battery shut off junction box is broken. need to replace.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	75.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total
682807	Box - 12v Power Distribution - TT - w/8' 7-Way Cord, 3 Breakers (30S/50/30/30/X) & Battery Disconnect	1.00	131.36	131.36

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-BREAKER BOX	1.00	18.70	18.70
Subtotal for Job #8:				225.06

Job #ROOFT - External

Transferred to BAS*69759 on 30 JAN 23

Estimate amount was 0.00

INSPECT ROOF AND SEAMS - FILL VOIDS TT/FW

LED LIGHTS IN BATHROOM HAVE HAD WATER IN THEM. SEE IF CAN FIND CAUSE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #ROOFT:				0.00



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Job #9 - Warranty

Transferred to BAS*69759 on 30 JAN 23

Estimate amount was 0.00

CHECK CABLES ON SLIDE, CUSTOMER STATES THEY SEEM LOOSE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Subtotal for Job #9: 0.00

Job #10 - Warranty

Transferred to BAS*69759 on 30 JAN 23

Estimate amount was 0.00

BLACK TANK FLUSH NOT WORKING

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Subtotal for Job #10: 0.00

Parts Total: 235.53

Labour Total: 705.00

Sublet Total: 0.00

Extras Total: 159.16

WORK ORDER TOTAL: 1,099.69

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Feb 2023

