

Pre-Authorization

2/17/20
09:33:07

Pre-Authorization number PA03222119 Reference no: 68199 Status: Approved VIN Approved by papca Retail sold on Approved date 2/15/2023

34 Basden's American RV Basden's American RV 4YDTCGP25PL500486 8/18/2022
600 E Baseline Rd
Evansville, IN 47725

Item	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2100408B	Front Cap - Large	0.00	6.00	3.00		1	5.50	Complaint:FRONT METAL DENTED. Cause:PULLED UNIT IN TO SHOP AND FOUND UNIT DAMAGED Correction:NEED TO REPLACEFRONT DAMAGE KRV - Labor time adjusted allowing for proper repair procedure to be performed
2	3300808A	Chair - Recliner -	0.00	0.30	0.30		1	0.20	Complaint:STAIN ON CHAIR Cause:STAIN ON CHAIR "BOTTOM CUSHION" Correction:REMOVED WITH MINERAL SPIRITS.
3	3200116A	Door - Interior Hin	0.00	0.20	0.20		1	0.20	Complaint:PLASTIC DOOR FRAME IS LOOSE BATHROOM Cause:SECURE TO STUD WITH SCREW. Correction:FOUND A SCREW THAT MATCHED THE OTHER ONES AND SECURED FRAME TO WOODEN STUD BEHIND IT
4	3105025A	Dinette Table - Fr	0.00	0.20	0.20		1	0.30	Complaint:TABLE HAS SCRATCHES VERY LIGHT Cause:SCRATCHES ON TABLE TOP. Correction:CLEANED WITH MINERAL SPIRITS. APPLIED WAX TO A RAG AND REMOVED SCRATCHES.
5	3201825A	Decorative Wood	0.00	0.20	0.10		1	0.10	Complaint:SEAM TAPE BY DOOR CAME LOOSE Cause:SEAM TAPE IS LOOSE AT THE BOTTOM NEAR FLOOR. Correction:APPLIED SUPER GLUE TO SEAM TAPE AND SET BLOCK IN FRONT OF IT TO HOLD AGAINST WALL. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
6	3200114A	Door - Interior Hin	0.00	0.30	0.20		1	0.20	Complaint:BEDROOM ENTRY DOOR EEDS ADJ Cause:BOTTOM OF DOOR IS HITTING THE FRAME BEFORE THE REST OF THE DOOR. Correction:TOOK A SMALL BLOCK OF WOOD AND TAPED IT TO THE BOTTOM OF THE DOOR FLANGE. SHUT THE DOOR AND PUSHED THE BOTTOM OF THE DOOR INWARD. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
7	2300114A	Entrance Door - H	0.00	0.30	0.20		1	0.20	Complaint:MAIN ENTRY DOOR NEEDS ADJUSTED Cause:ENTRY DOOR ISNT LATCHING.

For paper claims only - use one pre-authorization number per warranty claim for
 please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the
 amount authorized on the pre-authorization form and return to: Keystone RV Customer Service

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Job Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
8 5110006B	Box - 12V - District	0.00	0.80	0.50		1	0.50	Correction: MOVED DOOR LATCH CLOSER TO OUTSIDE OF FRAME. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
								Complaint: 7WAY JUNCTION BOX NOT SECURED TO FRAME Cause: junction box is secured to frame. 7 way/ battery shut off junction box is broken, need to replace. Correction: need to replace
								KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
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