MYERS RV CENTER
SALES ★ PARTS ★ SERVICE
12024 Central Ave SE ★ Albuquerque NM 87123
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(505)298-7691 ★ 1-800-748-2078 ★ FAX (505)293-7172

W/O: 74012
Promised Date: 25 SEP 26

WO #: 74012 (Appointment Date: 18 SEP 2026 - Time: 09:15am)
Customer Name: 61389 - CHAPARRODE-FRIAS, BLANCO O

Completed Date:
Invoice#:
Author: BRIAN
Stock Desc: 9690 2026 CRUSADER FAM37
Serial#: 5ZT3CS2B7TG128597
Chassis#: 5ZT3CS2B7TG128597
Miles/Hrs:
Tag#: 7399
Purchased Date: 07 MAY 26
Warranty Date: 07 MAY 26

Date In: 18 SEP 26
Time In:

Job #1 - Warranty
COMPLAINT: CUSTOMER STATES BELT MOLDING LOOSE AT BOTH SIDES OF UNIT

CAUSE: Staples pulled out of belt molding

CORRECTION: Im a passenger side rear behind the main slide belt rail, pulled away from the side of the unit staples pulling out
On the main slide on the passenger side belt rail pulled off of the side of the unit staples pulled out
The entire length of the side of the unit screws were added to the belt rail and even increments to look uniform reattaching the belt rail to the side of the unit. The silicone that had pulled away was resealed with new silicone in both areas.
To be uniform, the driver side rear, and both of the smaller slides on the driver side were both screwed down and even increments with screws. That way the coach looked uniform on both sides.
The job is now complete
1.00HRS

Labor

Job #	Description	Total
1	BELT MOLDING	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty
COMPLAINT: CUSTOMER STATES WATER IN FRONT STORAGE COMPARTMENT (CENTER) WHEN RAINING

CAUSE: Customer complaint that water got in inside the compartment door in the very front during a rain storm while being parked

CORRECTION: Conducted a thorough examination of the seal with the door open looking to see if water couldve gotten through the seal. The seal is intact no evidence of damage no evidence of water getting through the seal.
Could see a couple of water droplets on either side of the door if the rain was blowing and coming in from the side, it is possible that some water got on top of the compartment. Door leaked through the foam seal and dripped down onto the door edge and possibly down into the bottom tray.
Solution was to seal the top and sides of the compartment door with silicone on the frame edge silicone

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was applied on both sides and across the top of the frame edge and the side of the unit.
The job is now complete
.40HRS

Labor

Job #	Description	Total
2	COMPARTMENT DOOR	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty
COMPLAINT: CUSTOMER STATES JWRAP LOOSE AT BOTH SIDES OF UNIT

CAUSE: Missing screw and loose screw

CORRECTION: JR on the driver side front at the scene missing a screw on the bottom had to fallen out and screw at the top head backed out was loose
Replace the missing screw with a screw in larger diameter tighten the screw at the top and tighten without stripping out. J WRAP is now secure job complete.
.10HRS

Labor

Job #	Description	Total
3	JWRAP	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty
COMPLAINT: CUSTOMER STATES HANDLES FOR DUMP VALVES FELL OFF WHILE IN TRANSIT

CAUSE: Missing

CORRECTION: Found a new stem make sure it was completely tight and stem which are threaded was missing
Found the gray tank handle itself was missing on the rear
Replaced the gray tank handle with a new one made sure that it was tight
Screwed the stand man until it was as tight as can possibly get
The job is now complete
.25HRS

Labor

Job #	Description	Total
4	HANDLES	N/C

Parts

Part #	Description	Qty	Price	Total
11-0583	BLADEX METAL HANDLE	1.00	N/C	N/C
11-0086	WASTE VALVE EXTENSION KIT	1.00	N/C	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty
COMPLAINT: CUSTOMER STATES MOLDING AT BOTTOM OF REFER/TABLE SLIDE SEPARATING

CAUSE: Unknown object caught on the slide ski, causing significant damage to the slide ski and pulling the metal rail on the outside off

CORRECTION: Customer complaint that the metal rail on the outside of the passenger side, main kitchen slide dinette slide was coming off
Found that the screws had been pulled out of the side of the slide. The metal is hanging on by one screw. Examining the area found that the slide ski was severely damaged underneath, move the slide to a position to where it was visible underneath the slide to look for anything that it couldve caused the damage. Nothing was found underneath the slide in the track in the channel for the slide to sit in when fully extended that wouldve caused the damage.
Remove the metal bar completely got a floor jack and a 4 x 4 raise the room up slightly on the corner

Customer Work Order

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remove the slide ski
Cut a new slide ski to fit install the slide ski back in place, ensuring that it was completely and totally set on the bottom from front to back
Reinstall the metal bar this time with larger diameter screws, and slightly longer
Cleaned the top of the rail and resealed it with clear silicone
Job is now complete
1.00HRS

Labor

Job #	Description	Total
5	SLIDE MOLDING	N/C

Subtotal for Job #5: 0.00

Job #6 - Warranty
COMPLAINT: CUSTOMER STATES SLIDING CABINET FELL DURIING TRANSIT AND DAMAGED TABLE

CAUSE: Pull out cabinet failed and fell out of the pocket

CORRECTION: Customer reported the pullout cabinet similar to a spice type cabinet fell out during transit
Cabinet itself is damaged and needs to be replaced
The bottom right side drawer guide needs to be replaced. It is damaged beyond repair measurement 23 1/4 inches.
Further examination of the cabinet found that the bottom rail was not attached to the cabinet itself, therefore providing no support or no additional support
When the cabinet itself fell out, it did damage the table table measurements 24 x 86 1/4 table. Top needs to be replaced.
This will require completely removing the bottom right rail from inside the cabinet, installing a new rail to the proper measurements, attaching the bottom rail to the cabinet properly connecting and installing the cabinet, verifying that the magnet latches are operational and holding the cabinet in place
Will also require completely un screwing the table top from the frame setting a new table, top in place and reattaching
Requesting 45 minutes labor to install the new cabinet
Requesting 30 minutes labor to remove and install the new table top
Job will be on hold for approval and parts
1.50HRS

Labor

Job #	Description	Total
6	CABINET / TABLE	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty
COMPLAINT: CUSTOMER STATES PANEL ABOVE REAR BED LOOSE

CAUSE: Not stapled in place in the proper position
Found most staples did not even staple into any wood support

CORRECTION: Paneling coming down on the bottom of the master bed overhead storage
Examining the panel could see where staples did not connect with any support structure underneath, therefore falling down
We nailed the entire panel all the way around to the edges where all the support structure is
In order to do this, the valance and the blind had to be taken down to get to the backside, then reinstalled
The job is now complete
.20HRS

Labor

Job #	Description	Total
7	PANEL	N/C

Customer Work Order

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Subtotal for Job #7: **0.00**

Job #8 - Warranty
COMPLAINT: CUSTOMER STATES REAR SHOWER LEAKS ON FLOOR (UNIT LEVEL)

CAUSE: Water leaking from under the bottom rail

CORRECTION: Customer complaint that while the unit is level and using the shower water was running out onto the floor
Examination of the shower found that the bottom rail was sealed on the inside, however was not sealed on the outside. There was a gap between the bottom rail and the side rail, so if water was running on the shower doors and running into the rail, there was nothing to prevent it from running out from under the rail to the outside of the shower since there was no sealant on the outside of the bottom rail.
Use clear silicone to seal the outside of the rail to prevent water from leaking into the floor or onto the floor from the inside. The job is now complete.
.25HRS

Labor

Job #	Description	Total
8	REAR SHOWER	N/C

Subtotal for Job #8: **0.00**

Customer Work Order

Parts Total:	0.00
Labour Total:	0.00
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	**0.00**

NOTICE:
DUE TO A LACK OF SPACE, A $15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____ Date: 22 Sep 2026

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