

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1182251
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CARB0PU040963
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	103 / 103
OWNER INFORMATION		ITEM #	CAT263BHSCKLE
		DEALER RO #	68197
		CLAIM START DATE	08/11/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code	30-102-12-00-002691	Operational Description	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:13:11 :: STAPLES NEED SET ON BEDROOM WALL set staples on wall set staples and filled with putty			
Model #	Dlr Sub Hrs	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	Appr Labor Amt	\$30.00

Notes
AUTHORIZED AS REQUESTED

Labor

Line# 2

Operation Code	40-108-01-11-001337	Operational Description	Single Wall Switch - Electrical/110 Volt Interior/Replace/Electrical
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:15:34 :: BATHROOM LIGHT SWITCH PUSHING OUT light switch is pushing out of the "cover plate" removed cover plate and switch from wall. pushed rear tabs out on switch and applied super glue to help hold in place. installed light switch and cover plate to wall.			
Model #	Dlr Sub Hrs	Sub Labor Amt	\$37.50
Serial #	Appr Hrs	Appr Labor Amt	\$30.00

Notes
EXCESSIVE AMOUNT REQUESTED. AUTH TO FLAT RATE

Labor

Line# 3

Operation Code	20-66-01-00-000659	Operational Description	Entry Door with Graphics - Exterior/Entry Doors/Replace/No Tread Code
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:20:26 :: BEDROOM SCREEN DOOR LATCH CAME OFF DOOR HAS A HOLE IN IT FROM FACTORY. THEY INSTALLED SCREEN DOOR LATCH AND MOVED IT. THEN PUT A LARGER SCREW IN TO HOLD IT. SCREW TORE THE INNER WALL OF THE DOOR. WAITING ON APPROVAL FOR NEW DOOR. NEED NEW DOOR Additional Note : bhoffman@americanrvcenter.com, 2022-08-11 09:29:48 :: THIS IS THE BEDROOM ENTRY DOOR			
Model #	Dlr Sub Hrs	Sub Labor Amt	\$165.00
Serial #	Appr Hrs	Appr Labor Amt	\$165.00

Notes
AUTHORIZED AS REQUESTED
INSTALL DAMAGE

Labor

Line# 4
Operation Code 30-91-01-00-000890
Operational Description Flip Sofa - Interior/Living Quarters, Sofa, Chair/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:30:48 :: STAIN ON THE COUCH STAIN ON COUCH CUSION REMOVED WITH MINERAL SPIRITS AND A RAG

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes
 AUTHORIZED AS REQUESTED
 INSTALL DAMAGE

Labor Line# 5
Operation Code 30-100-02-00-001044
Operational Description Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:33:01 :: SILVERWEAR DRAWER HARD TO CLOSE drawer is hard to close. applied silicone lubricant to drawer guides.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$60.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes
 EXCESSIVE AMOUNT REQUESTED. AUTH TO FLAT RATE

Labor Line# 6
Operation Code 20-58-01-00-000608
Operational Description Metal - Aluminum Siding, each - Exterior/Metal, Aluminum Siding/Replace/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:35:25 :: BACK WALL IS TWO DIFFERENT COLORS TOOK PICS. BACK WALL WAS SPRAYED AT THE TOP DOWN TO THE MIDDLE OF THE WALL. NEED TO REPLACE

Model #	Dlr Sub Hrs	6.00	Sub Labor Amt	\$900.00
Serial #	Appr Hrs	6.00	Appr Labor Amt	\$900.00

Notes
 WHICH METAL PANELS ARE YOU REPLACING...TOP OR BOTTOM? I HAVE AN EMAIL TO OUR PRODUCTION TEAM REGARDING THIS ISSUE.
 TOP TWO PEICES OF METAL I ALSO ADDED A PIC
 AUTHORIZED AS REQUESTED

Labor Line# 7
Operation Code 40-196-01-11-001267
Operational Description Double Pancake Light - Electrical/12 Volt Interior/Replace/Electrical
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-08-11 09:37:06 :: 2 LED PUSH BUTTON LIGHT ARE NOT WORKING VERY DIM TWO LEDS ARE DIM NEED TO REPLACE THE TWO LED LIGHT

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$30.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$30.00

Notes

Submitted	Labor Amt	\$1,252.50	Approved	Labor Amt	\$1,215.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,252.50		Total	\$1,215.00

DEALER **DATE**
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE
 All repairs described have been inspected and are satisfactory.