

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1188401
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAGC7NK003073
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	203 / 203
OWNER INFORMATION		ITEM #	BCAT184BHS
RICHARD A WALDROUP		DEALER RO #	68196
3316 W MICHIGAN ST		CLAIM START DATE	08/15/2022
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	08/15/2021	WARRANTY EXPIRATION DATE	08/15/2022

Claim Line Details

Labor

Line# 1	Operation Code RC-026-01-00-004186	Operational Description 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-15 16:43:56 :: RECALL 22V243 LP QUICK CONNECT FINALLY GOT IT FIXED,TOOK PICTURES,AND REPLACED VALVE AND DID DROP TEST.	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$45.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$45.00

Notes

Labor

Line# 2	Operation Code RC-003-22-00-004205	Operational Description 22V477, 2022-358 - BREAKAWAY SWITCH WIRING - INSPECT AND REWIRE - Recall/Electrical/Rewire/No Tread Code
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-15 16:47:34 :: JOB #22V477 BRAKE AWAY SWITCH WIRING RECALL took wire off of breaker and put a new eyelet on wire to fit disconnect switch, took off disconnect switch to put wire on,also took pictures.	
	Model #	Dlr Sub Hrs 0.30 Sub Labor Amt \$45.00
	Serial #	Appr Hrs 0.30 Appr Labor Amt \$45.00

Notes

Labor

Line# 3	Operation Code 70-306-01-11-002742	Operational Description EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/ Refrigerator (Everchill, Cannon)/Replace/Electrical
	Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-08-15 16:50:54 :: THE MAIN REFRIDGERATOR IS NOT GETTING COLD IN THE REFRIDGERATOR AND THE FREEZER TOOK REF OUT OF HOLE AND TESTED FOR 12 VOLT OR MORE HAD 13.56 VOLTS,THEN TESTED COLD CONTROL AND IT IS FINE THEN DID AMP DRAW ON COMPRESSOR AND STARTED AT 4 AMP AND FELL DOWN TO 1.4 AMPS REF IS BAD.	
	Model # GPV10FSNBSB	Dlr Sub Hrs 1.25 Sub Labor Amt \$187.50
	Serial # VR550754	Appr Hrs 2.00 Appr Labor Amt \$300.00

Notes

PLEASE FILL OUT FORM AND ATTACH IT TO THE CLAIM AND E-MAIL IT TO ME
PENDING VENDOR REVIEW
VENDOR AUTHORIZED Case 00011548
Subject: Claim# 1188401 - NK003073

MWSS approves R/R of GPV10 and 2 hours for labor. Please provide the address and phone where the no charge replacement needs to ship.

This authorization is valid for 30 days from the date issued. All repairs must be completed within this 30 day time period to be covered. If repairs can not be completed within the approval time allowed, a new authorization will need to be obtained. No authorizations will be given if the warranty date has expired, even if an authorization was previously given and the warranty work was not completed within the time allotted.

All charges must be submitted to Midwest within 120 days of the repair being completed, or no credit will be allowed.

Account: FOREST RIVER INC
Dealer: American RV Center
Ticket Date: 8/18/2022
Date of Purchase: 8/15/2021
Type: GE Warranty

Product: GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Stainless, Right
Description: Amp Draw on compressor 4 drops to 1.5 the longer it runs
Claim Reason: Defective

Note: As of 1/1/2022 replacements must be shipped direct from MWSS. A VCB cannot be submitted for reimbursement of parts only labor.

Eve Barnes
Customer Service Rep
MWSS, Inc
mwservice@mwss-inc.com
1-800-772-7262

Submitted			Approved		
Labor Amt		\$277.50	Labor Amt		\$390.00
Parts & Freight		\$0.00	Parts & Freight		\$0.00
Total		\$277.50	Total		\$390.00

DEALER _____ DATE _____
SIGNATURE _____
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE _____
All repairs described have been inspected and are satisfactory.