

e-Authorization

9/14/20
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Authorization number PA03225637 Reference no: 68194 Status: Approved Approved by flms
 Name Address VIN Retail sold on
 Approved date 8/19/2022

34 Basden's American RV Basden's American RV 4YDTSGR21N3104178 4/30/2022
 600 E Baseline Rd
 Evansville, IN 47725

Root operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	4151806B Refrigerator - GE	0.00	1.00	1.00		1	0.10	Complaint: THE REFRIGERATOR WILL NOT COME ON AT ALL.

Cause: Customer states that the refrigerator is not powering on. Pulled unit in the shop and plugged into Shore power. Refrigerator will not respond. Got a cart and set in front of refrigerator. Pulled refrigerator on to cart. Tested voltage on fridge. Fridge has 13.6 going to it. Removed grate cover on the back of the fridge. Noticed the positive Spade connector was loose.
 Correction: Remove Spade connector and tightened down with needle nose pliers to help hold. Plugged in fridge and tested overnight. Fridge is cooling as it should. Fridge temperature tested at 38 set at normal. Installed rear cover. Set fridge back into cut out. Secured fridge with provided screws. Removed cart from unit. Cleaned up mess. Parked unit.
 KRV - Labor time approved in accordance with Keystone RV's flat rate manual.
 Operation 4151806B - Model and Serial number Required
 Operation 4151806B - Requires photos of the damage/repairs.

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 1.00

Paper claims only use one pre-authorization number per warranty claim for
 Please a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim
 form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the