

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
 600 E. Baseline Rd.  
 Evansville, IN  
 US  
 47725  
 812-867-5200

WARRANTY CLAIM # 68194  
 MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
 Customer: 5741 - MICHAEL L. HARSHA  
 Address: 205 S. ANDERSON ST PO BOX 65 SANDBORN, IN

47578

Phone: 812-787-0250

Stock Number: 11066 - 2022 SPRINGDALE 311RE 4YDTSGR21N3104178

VIN: 4YDTSGR21N3104178 HIN: SER#: 4YDTSGR21N3104178

Mileage: 0 Work Order Comp: 14 SEP 22

Auth. No: Dealer #: 1194

Warr. Date: 30 APR 22 Work Order Date: 06 AUG 22 Inv #: 382626

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 WO # Job # Description JOB INFORMATION  
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68194 1 THE REFRIGERATOR WILL NOT COME ON AT ALL.  
 Customer states that the refrigerator is not powering on. Pulled unit in the shop and plugged into Shore power. Refrigerator will not respond. Got a cart and set in front of refrigerator. Pulled refrigerator on to cart. Tested voltage on fridge. Fridge has 13.6 going to it. Removed grate cover on the back of the fridge. Noticed the positive Spade connector was loose. Remove Spade connector and tightened down with needle nose pliers to help hold. Plugged in fridge and tested overnight. Fridge is cooling as it should. Fridge temperature tested at 38 set at normal. Installed rear cover. Set fridge back into cut out. Secured fridge with provided screws. Removed cart from unit. Cleaned up mess. Parked unit

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Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.31	150.00	46.50
Z990	1	MISC LABOUR CODE (EXTERNAL)		0.69	150.00	103.50

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Excode	Job#	Description	EXTRAS	Qty	Price	Total
SS	1	SHOP SUPPLIES		1.00	0.00	0.00

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Parts Total: 0.00  
 Labour Total: 150.00  
 Sublet Total: 0.00  
 Extras Total: 0.00

>>>> Claim Total: 150.00