

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 1167139 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 4X4TCKF20NX156198 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 017 / 017A ITEM # ACKT304RK DEALER RO # 68123 CLAIM START DATE 08/01/2022 CLAIM END DATE 01/01/1900	
Labor rate: \$150.00 OWNER INFORMATION CHRISTIE SIKES 2836 W SR 64 Princeton, IN 47670 USA		
Retail Date of Purchase 03/26/2022	WARRANTY EXPIRATION DATE 03/26/2023	

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description		
70-187-01-11-002228	Coleman AC Unit - complete (Read Notes!!!) - Appliances/Roof AC (Coleman-RVP)/Replace/Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-08-01 14:20:28 :: A/C FREEZING UP TOOK PLENUM DOWN AND GOT AMP DRAW AND IT WAS 8.5 A/C IS BAD,FILLED OUT SHEET TO GET NEW ONE.WAITING ON APPORVAL. NEED TO REPLACE THE A/C			
Model #	48204-666	Dlr Sub Hrs	1.50
Serial #	210459331	Appr Hrs	1.50
		Sub Labor Amt	\$225.00
		Appr Labor Amt	\$225.00

Notes

sent to vendor copied you in the emial. am not sure if they will want the additional pictures I just wanted to get the process started
THANKS

authorized per vendor:

Please replace and field scrap this unit, returning the data tag per the attached form, we would allow 1.5 labor and please use authorization MDINC-0086774 URL

The amp draw is exactly where it should be for the outside temperature that is giving. The compressor amp draw is going to be higher or lower depending on the amp draw. I am replacing this unit due to the temperature split being less than 16 degrees, not based on the "bad" amp draw.

Mike Dickey
HVAC TRAINING AND RALLY COORDINATOR
RVP PRODUCTS, A DIVISION OF AIRXCEL
3050 N. ST. FRANCIS
WICHITA KS, 67219
OFFICE: 574-247-9235
FAX 316-832-3416

email attached

Labor

Line# 2

Operation Code	Operational Description		
60-136-01-11-001490	ShurFlo Water Pump - Plumbing/Fresh Water Supply/Replace/Electrical		
Complaint, Cause, Correction			
Original Note : bhoffman@americanrvcenter.com, 2022-08-01 14:32:08 :: WHEN ON CITY WATER THE FRESH TANK FILL CHECK VALVE IN THE PUMP IS NOT WORKING NEED TO REPLACE THE PUMP			
Model #	4008-101-A65	Dlr Sub Hrs	0.55
		Sub Labor Amt	\$82.50

Labor
Line# 3

Serial # 220133
Appr Hrs 0.50
Appr Labor Amt \$75.00

Notes
authorized as requested thank you

Operation Code
RC-026-01-00-004186

Operational Description
22V243, 2022-181 - FLEXTECH QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-08-01 14:40:04 :: RECALL 22V243 LP QUICK CONNECT QUICK CONNECT NEEDS TO BE REPLACED

Model #
Serial #

Dlr Sub Hrs 0.30
Appr Hrs 0.30

Sub Labor Amt \$45.00
Appr Labor Amt \$45.00

Notes

Submitted			Approved		
	Labor Amt	\$352.50		Labor Amt	\$345.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$352.50		Total	\$345.00

DEALER
DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.