

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1252451
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CKFC0NY022262
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	017 / 017D
OWNER INFORMATION		ITEM #	CKTR17JG-D
CHRISTOPHER D RAUCH		DEALER RO #	68114
1625 W MISSOURI ST		CLAIM START DATE	09/26/2022
Evansville, IN 47710		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	07/30/2022	WARRANTY EXPIRATION DATE	07/30/2023

Claim Line Details

Labor

Line# 1	Operation Code 20-69-01-00-000706	Operational Description Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:01:09 :: DENT IN FRONT DOOR SIDE COMPARTMENT DOOR FRAME 28"X16" TOOK OUT DOOR AND INSTALLED NEW DOOR AND SEALED.		
	Model #	Dlr Sub Hrs 0.50
	Serial #	Appr Hrs 0.50
		Sub Labor Amt \$75.00
		Appr Labor Amt \$75.00
Notes Authorized		

Labor

Line# 2	Operation Code 20-46-01-00-000721	Operational Description Window - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:02:14 :: DOOR SIDE FRONT WINDOW - 24X15 HORIZONTAL SLIDER HAS DENT IN FRAME. TOOK OFF BLIND AND CAP FOR WINDOW,TOOK OUT SCREWS IN WINDOW AND PULLED OUT WINDOW,PUT FOAM AROUND WINDOW AND INSTALLED WINDOW,PUT IN BEAUTY RING AND INSTALLED SCREWS AND SEALED OUTSIDE,CLEANED WINDOW AND INSTALLED BLIND AND CAP.		
	Model #	Dlr Sub Hrs 1.00
	Serial #	Appr Hrs 1.00
		Sub Labor Amt \$150.00
		Appr Labor Amt \$150.00
Notes Was the window replaced? Or did you fix the dent? WINDOW WAS REPLACED Install error		

Labor

Line# 3	Operation Code 20-46-01-00-000721	Operational Description Window - Exterior/Windows/Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:02:50 :: DOOR SIDE WINDOW NEAR MIDDLE OF UNIT HAS DAMAGED FRAME TOOK BLIND OFF AND TOP TRIM PIECE,TOOK SCREWS OUT OF WINDOW AND PULLED WINDOW,PUT FOAM AROUND NEW WINDOW AND INSTALLED WINDOW AND TRIM RING,SEALED TOP OF WINDOW AND CLEANED WINDOW,PUT UP WINDOW TREATMENT AND BLIND BACK IN PLACE.		
	Model #	Dlr Sub Hrs 1.00
	Serial #	Appr Hrs 1.00
		Sub Labor Amt \$150.00
		Appr Labor Amt \$150.00

Notes

Was the window replaced? Or did you fix the dent?
WINDOW WAS REPLACED
Install error

Labor
Line# 4

Operation Code

20-43-01-00-001109

Operational Description

Gutter Rail - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:03:23 :: GUTTER OVER DOOR SIDE "BUNK"
DOOR IS BENT/CROOKED. TOOK OFF TRIM AND RESET ON DOOR AND SEALED.

Model #**Dlr Sub Hrs**

0.30

Sub Labor Amt

\$45.00

Serial #**Appr Hrs**

0.30

Appr Labor Amt

\$45.00

Notes

Labor
Line# 5

Operation Code

20-69-01-00-000706

Operational Description

Compartment Door - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:04:17 :: COMP. DOOR FOR OUTSIDE REFER
IS STICKING OUT ON LOWER LEFT CORNER. SOMETHING IN THE WAY KEEPING IT FROM BEING FLUSH.
TOOK OUT REF TO GET DOOR FROME OUT,BENT METAL PAN BACK IN PLACE AND REINSTALLED DOOR
FRAME AND RESEALED AND PUT REF BACK IN.

Model #**Dlr Sub Hrs**

0.50

Sub Labor Amt

\$75.00

Serial #**Appr Hrs**

0.50

Appr Labor Amt

\$75.00

Notes

Authorized

Labor
Line# 6

Operation Code

10-38-01-00-000497

Operational Description

Lippert Schwintek In-Wall Slide Out Column - complete, per side - Frame & Chassis/Slide Out System (Lippert Schwintek)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:05:07 :: THE SLIDE WOULD NOT GO OUT.
CUSTOMER WORKED OM UNIT AND GOT THE SLIDE TO GO OUT. IT DID COME IN, BUT IT STILL STICKS OUT
A LITTLE ON THE LOWER REAR CORNER. TOOK PICTURES AND MEASUREMENTS AND FILLED OUT SHEET
TO GET APPORROVAL AND FILLED OUT PARTS REQUEST SHEET.GAVE TO MATT TO ORDER. REPLACED
SCHWINTECK RACK SYSTEM ON SLIDE ROOM. ALSO I REPAIRED INSIDE LEFT SIDE OF OF SLIDE ROOM IT
WAS DRAGING WHEN OPERATING THE SLIDE ROOM.

Model #**Dlr Sub Hrs**

8.00

Sub Labor Amt

\$1,200.00

Serial #**Appr Hrs**

5.00

Appr Labor Amt

\$750.00

Notes

Vendor formd sent to bhoffman@americanrvcenter.com
There are 2 different slide out tag pictures. Which is the correct one?
THIS IS THE ONE WE TOOK OUT
Thank you

Labor
Line# 7

Operation Code

20-60-01-00-000622

Operational Description

Bed Support Pole - Exterior/Slide-Out Bunk Bases/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:08:14 :: BED SUPPORTS BROKEN TOOK
OFF PLASTIC TRIM AND HANDLE,TOOK OUT BROKEN BOARD AND CUT NEW BOARD AND PUT IN PLACE
AND STAPLED THE TOP DOWN,PUT PLASTIC BACK ON AND HANDLE.

Model #**Dlr Sub Hrs**

0.60

Sub Labor Amt

\$90.00

Serial #**Appr Hrs**

0.50

Appr Labor Amt

\$75.00

Notes

Labor
Line# 8

Authorized

Operation Code
20-54-19-00-000598

Operational Description
Rear Moldings, each - Exterior/Rear, Fiberglass Cap/Reseal/No Tread
Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-09-26 16:09:02 :: THE OUTER RIGHT REAR CORNER TRIM IS LOOSE. TOOK INSERT OUT AND SHOT MORE SCREWS IN AND SEALED.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$45.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$45.00

Notes

Submitted	Labor Amt	\$1,830.00	Approved	Labor Amt	\$1,365.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,830.00		Total	\$1,365.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.