



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68112
Promised Date: 30 JUL 22

CUSTOMER WORK ORDER

WO #: 68112

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0916 BH TO CLOSE

Stock #: 11233
Stock Desc: 2023 TT RIVERSIDE RV
RETRO 210
Chassis #: 59CCC2322PL006449
Serial #: 59CCC2322PL006449
Mileage: 0
Licence:

Invoice #:
Date In: 29 JUL 22
Promised: 30 JUL 22
Date Sched:
Completed: 19 SEP 22
Warr. Date:

Job #1 - Warranty

COMPLAINT: FIX CAMPER WHERE THE METAL IS DAMAGED

CAUSE: REPLACE DAMAGED METAL ON BOTTOM OF SLIDE OUT. REPLACE METAL ON FRONT OF SLIDE PUT NEXT TO WINDOW. REPLACE SLIDE OUT FACIA TRIM ON BOTH SIDES. REPLACE DECALS ON REAR CORNER. REPLACE METAL ON DOOR SIDE FRONT CORNER. METAL WAS SCRATCHED AND DENTED DURING SHIPPING. TOLD DENNY AND MATT ABOUT DAMAGE. WAS ADVISED TO REPLACE METAL.

CORRECTION: PULLED UNIT INTO SHOP. WENT AND FOUND PARTS FOR REPAIR. REMOVED PARTS FROM CRATE'S. FOUND THAT THE "BLUE" PIECES OF METAL WERE SRATCHED AND DENTED IN SEVERAL PLACES AND ONE OF THE DECALS WAS CREASED. WILL HAVE TO CUT AROUND SCRATCHES AND DENTS. WENT TO THE REAR DRIVERS SIDE AND CUT THE SILICONE AROUND THE BLUE CORNER DECAL AND THE DECAL THAT GOES OVER IT. REMOVED THE SHORE POWER CORD INLET AND THE COAX INLET. REMOVED BOTH DECALS. INSTALLED NEW DECALS. SEALED EDGE OF DECALS WITH SILICONE. INSTALLED SHORE POWER INLET AND COAX INLET. SEALED THOSE WITH SILICONE. WENT TO SLIDE OUT. REMOVED SLIDE OUT FACIA CORNER COVERS. CUT ALL SILICONE AROUND FACIA TRIM. REMOVED SCREWS FROM TRIM. REMOVED TRIM AND SET TO THE SIDE. REMOVED FENDER SKIRT OFF BOTTOM PIECE OF METAL. REMOVED METAL AND SET TO THE SIDE. GOT NEWPIECE OF METAL AND CUT TO LENGTH. CUT OUT SECTION FOR FENDER SKIRT. INSTALLED NEW METAL AND SECURED TO SLIDE AND SUPPORT. INSTALLED FENDER SKIRT. HAD TO TRIM SOME MORE AROUND FENDER. SEALED FENDER SKIRT WITH SILICONE. WENT INSIDE UNIT AND REMOVED VALANCE AND BLINDS. REMOVED SCREWS AND INSIDE RING FROM WINDOW. REMOVED WINDOW. WENT OUTSIDE AND PULLED METAL DOWN OUT OF TRACK. REMOVED SCREWS AND METAL. CUT NEW METAL TO LENGTH. INSTALLED METAL AND SECURED WITH SCREWS. INSTALLED WINDOW. INSTALLED BLINDS AND VALACE. TAPED OFF WINDOW. SEALED OUT SIDE OF WINDOW WITH SILICONE. TOOK NEW FACIA TRIM AND CUT TO LENGTH AND CUT A 45 DEGREE ANGLE AT THE TOP. INSTALLED FACIA TRIM. TAPED OFF AND SEALED WITH SILICONE. INSTALLED CORNER CAPS. SEALED CAPS WITH SILICONE. TOOK ROOF TAPE AND WENT OVER CORNERS AT TOP OF SLIDE OUT FACIA. WENT TO FRONT DOOR SIDE CORNER AND CUT SILICONE AROUND FRONT CONER TRIM. REMOVED SCREWS AND PULLED UP TRIM. REMOVED COMPARTMENT DOOR. CUT SILCONE AROUND ENTRY DOOR. REMOVED SCREWS FROM RIGHT SIDE OF ENTRY DOOR NEAR THE METAL. REMOVED BOTTOM PIECE OF METAL. OPENED AWNING AND REMOVED THE BOTTOM AND MIDDLE MOUTING BOLTS. TOOK A WOODEN BLOCK AND PLACED UNDER AWNING ARM TO PUSH ARM AWAY FROM METAL. CUT NEW PIECE OF METAL TO LENGTH. INSTALLED METAL TO WALL. CUT OUT HOLE FOR COMPARTMENT DOOR. INSTALLED LOWER PIECE OF METAL. INSTALLED FROM CORNER TRIM. SEALED WITH SILICONE. INSTALLED DOOR SCREWS AND SEALED AREA WITH SILICONE. INSTALLED FOAM ON COMPARTMENT DOOR. INSTALLED DOOR. SEALED DOOR WITH SILICONE. REMOVED WOOD FROM BEHIND AWNING ARM. INSTALLED LAG BOLTS FOR AWNING. CLEANED UP BAY. FILLED OUT NOTES.



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BASDEN'S AMERICAN RV,



Labor

Code	Description	Mechanic	Total
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Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	180.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	253.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	496.50
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	180.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	8.51	8.51

Subtotal for Job #1: 1,118.51

Parts Total: 8.51
 Labour Total: 1,110.00
 Sublet Total: 0.00
 Extras Total: 0.00

WORK ORDER TOTAL: 1,118.51

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Sep 2022

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 Promised Date: 30 JUL 22



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