



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68100
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68100

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0810 BH TO CLOSE WO

Stock #: 10963
Stock Desc: 2022 5W KEYSTONE
COUGAR HALF-TON 27SGS
Chassis #: 4YDFCGM25PV500817
Serial #: 4YDFCGM25PV500817
Mileage: 0
Licence:

Invoice #:
Date In: 28 JUL 22
Promised: 31 AUG 22
Date Sched:
Completed: 17 AUG 22
Warr. Date:

Job #CHECKFW - Internal

COMPLAINT: CHECK IN NEW FIFTH WHEEL COUGAR 500817

CAUSE: check in

CORRECTION: checked for damages

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	N/C

Subtotal for Job #CHECKFW: 0.00

Job #PDINFW - Internal

COMPLAINT: PDI - NEW FIFTH WHEEL

CAUSE: pdi

CORRECTION: checked water and plumbing, holding tanks, electrical system, filled lp tanks, ran lp leak test, checked leveling system, checked tire pressure, torqued lug nuts, checked all appliances, removed packing materials from furniture and fridge,

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)		N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	ZMS	N/C

Subtotal for Job #PDINFW: 0.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C
LPGI	LP - UNIT SALES	12.00	N/C	N/C

Job #1 - Warranty

COMPLAINT: THE WATER LINE IN THE FRONT COMPARTMENT IS LEAKING.

CAUSE: WAS NOT THE WATER LINE. SHOWER FAUCET WAS NOT SEALED AND WAS ALLOWING



Customer #: 1000
BASDEN'S AMERICAN RV,



WATER TO FALL BEHIND SHOWER SURROUND AND THROUGH THE FLOOR INTO THE COMPARTMENT.

CORRECTION: SEALED FAUCET WITH SILICONE.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	45.00

Parts				
Part #	Description	Qty	Price	Total
88-8309	BARB ELBOW 1/2 X 1/2	1.00	0.86	0.86

Subtotal for Job #1: 45.86

Job #2 - Internal

THEIR IS EXCESS SILICONE ON THE SHOWER DOOR.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: THE DRAWER IN THE CLOSET DOES NOT CLOSE ALL THE WAY

CAUSE: drawer is crooked sitting inside compartment and isnt closing all the way.

CORRECTION: removed drawer. removed screw that holds drawer guide "frame" and moved over to center drawer. installed drawer. drawer is even and shuts as it should

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #3: 30.00

Job #4 - Warranty

COMPLAINT: THE SCREEN DOOR IS HITTING THE LATCH AND NOT CLOSING PROPERLY

CAUSE: screen door is hitting the latch for the door.

CORRECTION: took a block of wood and a hammer and moved latch away from the door to provide clearance.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #4: 30.00

Job #5 - Warranty

COMPLAINT: THE GUTTER IS SMASHED BEHIND THE AWNING HARDWARE

CAUSE: gutter spout is too close to the awning hardware and is damaged. needs replaced.

CORRECTION: removed set screw. removed damaged gutter. installed new gutter. cut off section of gutter so it would clear awning hardware.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Parts				
Part #	Description	Qty	Price	Total





337604 Cap - Spout - Rain Gutter - Long - 1.00 0.53 0.53
 RH/LH - Black

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-CAP	1.00	11.76	11.76
Subtotal for Job #5:				42.29

Job #6 - Warranty

COMPLAINT: THEIR IS EXCESS SEALER ON THE ENTRY DOOR HANDLE

CAUSE: sealer on door handle needs removed.

CORRECTION: removed sealer with mineral spirits and a rag.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	15.00
Subtotal for Job #6:			15.00

Job #7 - Warranty

COMPLAINT: THEIR IS A SCRATCH ON THE STILE UNDER THE KITCHEN SINK

CAUSE: SCRATCH UNDER SINK NEEDS FILLED IN.

CORRECTION: APPLIED PUTTY TO STILE.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	15.00
Subtotal for Job #7:			15.00

Job #8 - Warranty

COMPLAINT: THE LEFT OUTDOOR SPEAKER IS NOT WORKING

CAUSE: Outside left speaker is not working. Remove speaker from housing. Tested speaker with a 9 volt battery. Speaker is working. Went inside and removed radio from compartment. Verify that all wires were hooked up correctly and secured. Remove wire caps from speaker wire. Took jumper wires and hooked up to speaker wires outside and went inside to test continuity through the wires. I do not have continuity through the negative wire. Wire loom runs down behind the fireplace through the bottom of the slide out and runs all the way to the back corner of the camper and up through the wall and then comes down through the ceiling. Removed both indoor speakers and reached through the ceiling to try to feel for any other speaker wires. I cannot locate where the outdoor speaker wires run through the ceiling.

CORRECTION: I OPENED UP THE HOLE ON BEHIND THE SPEAKER. THEN I CUT A HOLE IN THE WALL UNDER THE STEPS INSIDE THE CAMPER BEHIND THE INCOMMAND CONTROL BOARD. I HAD TO DRILL A HOLE UP THE INSIDE OF THE WALL TO GET THRU THE METAL BOX TUBE. I HAD TO WORK A FISH TAP UP THE INSIDE OF WALL FROM UNDER THE SPEAKER THRU THE FOAM OF THE WALL. I HAD TO REMOVE THE FOAM FROM BEHIND THE SPEAKER INSIDE THE WALL TO FIND THE FISH TAPE. AFTER GETTING THE FISH TAPE PULLED OUT OF THE WALL, I WAS ABLE TO PULL A SPEAKER WIRE FROM THE SPEAKER HOLE TO THE HOLE I MADE UNDER THE INSIDE STEPS. THEN I RAN THE NEW SPEAKER WIRE OVER TO THE CENTER OF THE CAMPER. I DROPPED THE WIRE DOWN INTO THE UNDER BELLY OF THE CAMPER AND FISHED THE WIRE TO THE SIDE OF THE UNDER BELLY. AFTER GETTING THE WIRE OUT OF THE SIDE OF UNDER BELLY, I USED A FISH TAPE TO FEED THE WIRE BACK TO THE SLIDE ROOM AREA. I WAS THEN ABLE TO RUN THE WIRING TO THE SLIDE ROOM WITH NO OTHER PROBLUMS. I THEN FILLED THE HOLES THAT I REMOVED THE FOAM FROM THE WALL AND SPRAY IN SPRAYFOAM. THEN I TESTED THE SPEAKER AND PUT IT ALL BACK TOGETHER.

Labor

Code	Description	Mechanic	Total
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Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	GAH	0.00
Z990	MISCELLANEOUS REPAIR	GAH	600.00

Subtotal for Job #8: 600.00

Job #9 - Internal

COMPLAINT: SCREEN DOOR LATCH NEEDS ADJUSTED

CAUSE: screen door wont latch to main entry door

CORRECTION: moved screen door latch down as needed.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #9: 0.00

Parts Total: 1.39
 Labour Total: 765.00
 Sublet Total: 0.00
 Extras Total: 11.76
WORK ORDER TOTAL: 778.15

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Aug 2022

W/O: 68100
 Promised Date: 31 AUG 22



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