

e-Authorization

8/17/20
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Authorization number PA03212094 Reference no: 68100 Status: Approved Approved by papa Approved date 8/10/2022
 Billing Name Address Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGM25PV500817
 600 E Baseline Rd
 Evansville, IN 47725

Job operation of	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6100215A Bath Faucet - Ref	0.00	0.30	0.30		1	0.30	Complaint:THE WATER LINE IN THE FRONT COMPARTMENT IS LEAKING. Cause:WAS NOT THE WATER LINE. SHOWER FAUCET WAS NOT SEALED AND WAS ALLOWING WATER TO FALL BEHIND SHOWER SURROUND AND THROUGH THE FLOOR INTO THE COMPARTMENT. Correction:SEALED FAUCET WITH SILICONE. KRV - REPAIR ONLY approved.
2	3103214F Drawer - Adjust	0.00	0.30	0.20		1	0.10	Complaint:THE DRAWER IN THE CLOSET DOES NOT CLOSE ALL THE WAY Cause:drawer is crooked sitting inside compartment and isnt closing all the way. Correction:removed drawer. removed screw that holds drawer guide "frame" and moved over to center drawer. installed drawer. drawer is even and shuts as it should KRV - REPAIR ONLY approved.
3	2300814F Entrance Door - I-	0.00	0.30	0.20		1	0.20	Complaint:THE SCREEN DOOR IS HITTING THE LATCH AND NOT CLOSING PROPERLY Cause:screen door is hitting the latch for the door. Correction:took a block of wood and a hammer and moved latch away from the door to provide clearance. KRV - REPAIR ONLY approved.
4	2201503B Awning & Gutter F	0.00	0.20	0.20		1	0.20	Complaint:THE GUTTER IS SMASHED BEHIND THE AWNING HARDWARE Cause:gutter spout is too close to the awning hardware and is damaged. needs replaced. Correction:removed set screw. removed damaged gutter. installed new gutter. cut off section of gutter so it would clear awning hardware. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
5	2300628B Entrance Door - I-	0.00	0.20	0.10		1	0.30	Complaint:THEIR IS EXCESS SEALER ON THE ENTRY DOOR

For paper claims only, use one pre-authorization number per warranty claim for multiple copies of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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6 6103028A	Kitchen Sink - Dre	0.00	0.20	0.10		1	0.20	HANDLE Cause:sealer on door handle needs removed. Correction:removed sealer with mineral spirits and a rag. KRV - REPAIR ONLY approved.
7 4205826A	Speaker - Repair	0.00	6.00	4.00		1	0.30	Complaint:THE LEFT OUTDOOR SPEAKER IS NOT WORKING Cause:Outside left speaker is not working. Remove speaker from housing. Tested speaker with a 9 volt battery. Speaker is working. Went inside and removed radio from compartment. Verify that all wires were hooked up correctly and secured. Remove wire caps from speaker wire. Took jumper wires and hooked up to speaker wires outside and went inside to test continuity through the wires. I do not have continuity through the negative wire. Wire loom runs down behind the fireplace through the bottom of the slide out and runs all the way to the back corner of the camper and up through the wall and then comes down through the ceiling. Removed both indoor speakers and reached through the ceiling to try to feel for any other speaker wires. I cannot locate where the outdoor speaker wires run through the ceiling.

Correction:I OPENED UP THE HOLE ON BEHIND THE SPEAKER. THEN I CUT A HOLE IN THE WALL UNDER THE STEPS INSIDE THE CAMPER BEHIND THE INCOMMAND CONTROL BOARD. I HAD TO DRILL A HOLE UP THE INSIDE OF THE WALL TO GET THRU THE METAL BOX TUBE. I HAD TO WORK A FISH TAP UP THE INSIDE OF WALL FROM UNDER THE SPEAKER THRU THE FOAM OF THE WALL. I HAD TO REMOVE THE FOAM FROM BEHIND THE SPEAKER INSIDE THE WALL TO FIND THE FISH TAPE. AFTER GETTING THE FISH TAPE PULLED OUT OF THE WALL, I WAS ABLE TO PULL A SPEAKER WIRE FROM THE SPEAKER HOLE TO THE HOLE I MADE UNDER THE INSIDE STEPS. THEN I RAN THE NEW SPEAKER WIRE OVER TO THE CENTER OF THE CAMPER. I DROPPED THE WIRE DOWN INTO THE UNDER BELLY OF THE CAMPER AND FISHED THE WIRE TO THE SIDE OF THE UNDER BELLY. AFTER GETTING THE WIRE

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