

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 68100
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725

Phone:

Stock Number: 10963 - 2023 COUGAR HALF-TON 27SGS 4YDFCGM25PV500817
VIN: 4YDFCGM25PV500817 HIN: SER#: 4YDFCGM25PV500817
Mileage: 0 Work Order Comp: 17 AUG 22
Auth. No: Dealer #: 1194
Warr. Date: Work Order Date: 28 JUL 22 Inv #: 381394

WO # Job # Description JOB INFORMATION

68100 1 THE WATER LINE IN THE FRONT COMPARTMENT IS LEAKING.
WAS NOT THE WATER LINE. SHOWER FAUCET WAS NOT SEALED AND WAS
ALLOWING WATER TO FALL BEHIND SHOWER SURROUND AND THROUGH THE
FLOOR INTO THE COMPARTMENT.
SEALED FAUCET WITH SILICONE.

68100 5 THE GUTTER IS SMASHED BEHIND THE AWNING HARDWARE
guter spout is too close to the awning hardware and is damaged.
needs replaced.
removed set screw. removed damaged gutter. installed new gutter.
cut off section of gutter so it would clear awning hardware.

68100 3 THE DRAWER IN THE CLOSET DOES NOT CLOSE ALL THE WAY
drawer is crooked sitting inside compartment and isnt closing all
the way.
removed drawer. removed screw that holds drawer guide "frame" and
moved over to center drawer. installed drawer. drawer is even and
shuts as it should

68100 4 THE SCREEN DOOR IS HITTING THE LATCH AND NOT CLOSING PROPERLY
screen door is hitting the latch for the door.
took a block of wood and a hammer and moved latch away from the
door to provide clearance.

68100 6 THEIR IS EXCESS SEALER ON THE ENTRY DOOR HANDLE
sealer on door handle needs removed.

Claim : 68100

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removed sealer with mineral spirits and a rag.

68100 7 THEIR IS A SCRATCH ON THE STILE UNDER THE KITCHEN SINK
 SCRATCH UNDER SINK NEEDS FILLED IN.
 APPLIED PUTTY TO STILE.

68100 8 THE LEFT OUTDOOR SPEAKER IS NOT WORKING
 Outside left speaker is not working. Remove speaker from housing.
 Tested speaker with a 9 volt battery. Speaker is working. Went
 inside and removed radio from compartment. Verify that all wires
 were hooked up correctly and secured. Remove wire caps from
 speaker wire. Took jumper wires and hooked up to speaker wires
 outside and went inside to test continuity through the wires. I
 do not have continuity through the negative wire. Wire loom runs
 down behind the fireplace through the bottom of the slide out and
 runs all the way to the back corner of the camper and up through
 the wall and then comes down through the ceiling. Removed both
 indoor speakers and reached through the ceiling to try to feel
 for any other speaker wires. I cannot locate where the outdoor
 speaker wires run through the ceiling.
 I OPENED UP THE HOLE ON BEHIND THE SPEAKER. THEN I CUT A HOLE IN
 THE WALL UNDER THE STEPS INSIDE THE CAMPER BEHIND THE INCOMMAND
 CONTROL BOARD. I HAD TO DRILL A HOLE UP THE INSIDE OF THE WALL TO
 GET THRU THE METAL BOX TUBE. I HAD TO WORK A FISH TAP UP THE
 INSIDE OF WALL FROM UNDER THE SPEAKER THRU THE FOAM OF THE WALL.
 I HAD TO REMOVE THE FOAM FROM BEHIND THE SPEAKER INSIDE THE WALL
 TO FIND THE FISH TAPE. AFTER GETTING THE FISH TAPE PULLED OUT OF
 THE WALL, I WAS ABLE TO PULL A SPEAKER WIRE FROM THE SPEAKER HOLE
 TO THE HOLE I MADE UNDER THE INSIDE STEPS. THEN I RAN THE NEW
 SPEAKER WIRE OVER TO THE CENTER OF THE CAMPER. I DROPPED THE WIRE
 DOWN INTO THE UNDER BELLY OF THE CAMPER AND FISHED THE WIRE TO
 THE SIDE OF THE UNDER BELLY. AFTER GETTING THE WIRE OUT OF THE
 SIDE OF UNDER BELLY, I USED A FISH TAPE TO FEED THE WIRE BACK TO
 THE SLIDE ROOM AREA. I WAS THEN ABLE TO RUN THE WIRING TO THE
 SLIDE ROOM WITH NO OTHER PROBLUMS. I THEN FILLED THE HOLES THAT I
 REMOVED THE FOAM FROM THE WALL AND SPRAY IN SPRAYFOAM. THEN I
 TESTED THE SPEAKER AND PUT IT ALL BACK TOGETHER.

Part No	Job#	Description	PARTS	Qty	Price	Total
10-0901	1	BARB ELBOW 1/2 X 1/2		1.00	0.86	0.86
337604	5	Cap - Spout - Rain Gutter - Long		1.00	0.53	0.53

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	1	MISCELLANEOUS REPAIR		0.30	150.00	45.00

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Lab Code  Job#  Description          LABOUR          Hrs      Rate      Total
*****
Z990      5    MISCELLANEOUS REPAIR          0.20    150.00    30.00
Z990      5    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      3    MISCELLANEOUS REPAIR          0.20    150.00    30.00
Z990      4    MISCELLANEOUS REPAIR          0.20    150.00    30.00
Z990      6    MISCELLANEOUS REPAIR          0.10    150.00    15.00
Z990      7    MISCELLANEOUS REPAIR          0.10    150.00    15.00
Z990      8    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      8    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      8    MISCELLANEOUS REPAIR          0.00    150.00     0.00
Z990      8    MISCELLANEOUS REPAIR          4.00    150.00   600.00
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Excode    Job#  Description          EXTRAS          Qty      Price      Total
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FRT       5    UPS-CAP              1.00      11.76     11.76
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Parts Total: 1.39
Labour Total: 765.00
Sublet Total: 0.00
Extras Total: 11.76

>>>> Claim Total: 778.15

Customer Signature: _____

Date: _____