



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 68-072
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68072 (Appointment Date: 26 JUL 2022 - Time: 09:30am)

Customer: 52399 - TOELLE, SCOTT -
812-483-1767

Tag:

Author: BJW

Location: 0806 CLOSE WO

Stock #: 11140

Stock Desc: 2022 5W KEYSTONE
COUGAR 316RLS

Chassis #: 4YDFCGR24N2509449

Serial #: 4YDFCGR24N2509449

Mileage:

Licence:

Invoice #:

Date In: 26 JUL 22

Promised: 31 AUG 22

Date Sched:

Completed: 06 AUG 22

Warr. Date: 17 JUN 22

Job #1 - Warranty

COMPLAINT: DURING THE RAINS CUSTOMER NOTICED THAT WATER WAS COMING OUT OF THE SEALS NEAR THE NOSE CAP AND HITCH.

CORRECTION: GOT ON ROOF AND FOUND THE FRONT CAP NEEDED SEALED WITH DICOR, FACTORY DID NOT COVER SEVERAL SPOTS, USED 2 TUBES OF DICOR AND SEALED SKYLIGHT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	30.00

Parts

Part #	Description	Qty	Price	Total
13-1320	PW HAPS FREE SELF-LEVELING DICOR	2.00	8.64	17.28

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 47.28

Job #2 - Internal

COMPLAINT: USE BLACK FOAM AT THE FRONT WHERE THE JACKS ARE SO NO MICE OR WATER GETS INSIDE

CORRECTION: sprayed foam inside of cracks and around both jacks and painted black.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Parts

Part #	Description	Qty	Price	Total
227112	SPRAY INSULATION	1.00	N/C	N/C

Subtotal for Job #2: 0.00

Job #3 - Internal

COMPLAINT: FOOD WAS NOT STAYING COLD IN THE REFRIGERATOR AND THE FREEZER. THE REFRIGERATOR LIGHT CAME ON, BUT IT WARMED UP WHILE TRAVELING AND THE FOOD HAD TO BE THROWN AWAY.

CORRECTION: turned on ref and let it sit over night to see if it gets cold. CHECKED NEXT DAY AND REF IS 36 AND FREEZER WAS 0, ALSO FOUND OUT BATTERY TERMINALS WERE LOOSE AND THAT



Customer #: 52399
TOELLE, SCOTT

WOULD CAUSE REF TO NOT COOL GOING DOWN ROAD.ADVISE CUSTOMER TO CHECK CABLES EVERY NOW AND THEN THINGS DO COME LOOSE GOING DOWN ROADS.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #3: 0.00

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISED THAT THERE ARE ABOUT 6 110V PLUGS THAT ARE SUPPOSED TO BE POWERED BY THE INVERTER BUT THEY ARE NOT.

CORRECTION: camper dosent have a inverter in it to run outlets,it is only preped for a inverter.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Subtotal for Job #4: 0.00

Job #5 - Warranty

COMPLAINT: THE PENDANT LIGHT OVER THE CENTER ISLAND FELL AND BROKE WHILE TRAVELING.

CORRECTION: welds broke on light need to order new light housing.INSTALLED NEW HOUSING

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	30.00

Parts

Part #	Description	Qty	Price	Total
655439	Light - Pendant - 12V - LED - Black - 3500K Edison Bulb	1.00	66.01	66.01

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-LIGHTS JOBS 5,8	1.00	24.41	24.41

Subtotal for Job #5: 120.42

Job #6 - Warranty

COMPLAINT: THE SHOWER STALL SURROUND SEEMS LOOSE AND THE CAULK SEEMS WEAK

CORRECTION: RESEALED TOP OF SHOWER SURROUND.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	45.00

Subtotal for Job #6: 45.00

Job #7 - Warranty

COMPLAINT: SOME OF THE DRAWERS AND DOORS DO NOT CATCH PROPERLY

CORRECTION: ADJUSTED 3 DRAWERS AND REPLACED ONE CATCH.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	90.00

Subtotal for Job #7: 90.00

W/O: 68072
Promised Date: 31 AUG 22

Customer #: 52399
TOELLE, SCOTT





Job #8 - Warranty

COMPLAINT: THE MOTION LIGHT ON THE STEPS COME ON AND OFF FOR NO REASON.

CORRECTION: NEED NEW LIGHT, THERE SEEMS TO BE GLUE AND SILICONE ON IT. LOOKS BAD
 INSTALLED NEW MOTION LIGHT.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	30.00

Parts

Part #	Description	Qty	Price	Total
592487	Light - LED - Motion Sensor - Courtesy	1.00	7.62	7.62
	Light - 12V - Black			

Subtotal for Job #8: 37.62

Job #9 - Internal

COMPLAINT: CUSTOMER SEES SAWDUST COME OUT WHEN THE A/C COMES ON. TRY AND CLEAN THE BEST YOUR CAN

CORRECTION: TOOK VENTS DOWN AND SUCKED OUT SAWDUST THE BEST I COULD AND EVEN CLEANED OUT FILTER IN KITCHEN AC.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #9: 0.00

Job #10 - Warranty

COMPLAINT: THERE IS AN INTERIOR TRIM PIECE AROUND THE MAIN DOOR POPPED LOOSE.

CORRECTION: TOOK OFF TRIM AND CUT TO LENGTH AND REINSTALLED.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	15.00

Subtotal for Job #10: 15.00

Job #11 - Internal

COMPLAINT: THE CROWN MOLDING ON THE KITCHEN SLIDE IS MISSING ABOVE TO STOVE. IT IS NOT CENTERED.

CORRECTION: MOULDING ON KITCHEN SLIDE IS IN CENTER OF ROOM IT IS NOT SUPPOSE TO CENTER MICROWAVE.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C

Subtotal for Job #11: 0.00

Job #12 - Warranty

COMPLAINT: THE TRIM ON THE DINING SLIDE NEAREST THE ENTRY DOOR IS LOOSE.

CORRECTION: STAPLED TRIM BACK IN PLACE .

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	15.00



Subtotal for Job #12: 15.00

Job #13 - Internal

COMPLAINT: THE TANK LEVEL SENSORS ARE NOT REGISTERING CORRECTLY SOMETIMES FULL WITH NOTHING SOME TIMES EMPTY AND SHOWS FULL

CORRECTION: FILLED BLACK TANK AND WATCHED IT FILL AND DRAIN WORKS LIKE IT SHOULD, FILLED BOTH GREY TANKS AND DRAINED LIKE THEY SHOULD, FILLED FRESH TANK AND DRAINED LIKE IT SHOULD. COULDN'T FIND ANYTHING WRONG.

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Subtotal for Job #13: 0.00

Job #14 - Warranty

COMPLAINT: THE LP HOSE DRIVER SIDE THAT GOES TO THE HARD PIPE IS HANGING DOWN LOW ENOUGH THAT THEY COULD BE DAMAGED BY TRAVEL AND ELEMENTS.

CORRECTION: TOOK LP TANK OUT AND USED A HOSE CLAMP TO TIE UP HOSE SO IT DOESN'T HANG DOWN.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	30.00

Subtotal for Job #14: 30.00

Job #15 - Warranty

COMPLAINT: TRIM PIECES ON THE BED ROOM CLOSET OUTSIDE AND INSIDE COMING OFF

CORRECTION: REINSTALLED BOTH TRIM PIECES IN CLOSET AND OUTSIDE OF CLOSET.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	30.00

Subtotal for Job #15: 30.00

Job #16 - Warranty

COMPLAINT: CABINET DOOR UNDER LEFT KITCHEN SINK COMING AWAY FROM THE CABINET

CORRECTION: NOTHING WRONG WITH DOOR IT JUST NEEDED ADJUSTED IN.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	15.00

Subtotal for Job #16: 15.00

Job #17 - Warranty

COMPLAINT: DRIVER SIDE BASEMENT STORAGE DOOR HAS A GAP

CORRECTION: MOVED SEAL SO IT WOULD SEAL UP WITH DOOR, NO DAYLIGHT THROUGH IT NOW.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	30.00

Subtotal for Job #17: 30.00

Job #18 - Warranty

COMPLAINT: KITCHEN SLIDE SEALER IS COMING OFF OF THE TRAILER

W/O: 68072
Promised Date: 31 AUG 22



Customer #: 52399
TOELLE, SCOTT



CORRECTION: SEALED BOTH SIDES OF KITCHEN SLIDE ROOM AND TOP RAIL.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	45.00
Subtotal for Job #18:			45.00

Job #19 - Internal

COMPLAINT: WATER DOES NOT COME OUT OF THE FRONT SPOUTS

CORRECTION: GOT ON ROOF TO CHECK FRONT AC WHERE WATER IS GOING AND IT IS GOING OFF THE SIDE OF THE CAMPER AND FLOWING OUT THE BACK GUTTER SPOUTS.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	N/C
Subtotal for Job #19:			0.00

Job #20 - Warranty

COMPLAINT: WHEN ON WATER PUMP IT KEEPS RUNNING AND HAS A LEAK AT THE FRONT CHECK AND ADVISE

CORRECTION: found leak in closet to hot side for washing machine hook up, had to take one door off and shelf out and cabinet base out and pull out wall to get to elbow by floor, cut out elbow and reinstalled a new elbow and clamps to repair, tested with water pressure and it dont leak, put wall back together and bottom base and shelf and reinstalled door, all is good.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DGH	120.00

Parts

Part #	Description	Qty	Price	Total
88-9503	UNION ELBOW 1/2"CST	1.00	6.49	6.49
Subtotal for Job #20:				126.49

Parts Total: 97.40
Labour Total: 525.00
Sublet Total: 0.00
Extras Total: 24.41

WORK ORDER TOTAL: 646.81

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Aug 2022

W/O: 68072
Promised Date: 31 AUG 22



Customer #: 52399
TOELLE, SCOTT

