

e-Authorization

8/6/20
11:15:39

3-Authorization number PA03203872 Reference no: 68072 Status: Approved Approved by papca Approved date 8/1/2022
 rving Name VIN Retail sold on
 aler Address

34 Basden's American RV Basden's American RV 4YDFCGR24N2509449 6/17/2022
 600 E Baseline Rd
 Evansville, IN 47725

Id	Root	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2200515A	Roof Termination	0.00	0.40	0.20		1	0.20	Complaint:DURING THE RAINS CUSTOMER NOTICED THAT WATER WAS COMING OUT OF THE SEALS NEAR THE NOSE CAP AND HITCH. Cause:INSTALL ISSUE Correction:GOT ON ROOF AND FOUND THE FRONT CAP NEEDED SEALED WITH DICOR,FACTORY DID NOT COVER SEVERAL SPOTS,USED 2 TUBES OF DICOR AND SEALED SKYLIGHT. KRV - REPAIR ONLY approved.
2	2102414B	Wall - Non-lamina	0.00	0.20			1	0.20	Complaint:USE BLACK FOAM AT THE FRONT WHERE THE JACKS ARE SO NO MICE OR WATER GETS INSIDE Cause:NOTHING INSTALLED FROM THE FACTORY Correction:sprayed foam inside of cracks and around both jacks and painted black. KRV - The submitted item is considered acceptable in regards to functionality and aesthetic appearance as stated in Keystone RV's Policy and Procedure Manual.
3	5102506B	Light, 12V Interior	0.00	1.50	0.20		1	0.10	Complaint:THE PENDANT LIGHT OVER THE CENTER ISLAND FELL AND BROKE WHILE TRAVELING. Cause:welds broke on light need to order new light housing. Correction:NEED TO REPLACE THE LIGHT KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
4	6104025A	Shower/Tub - Wal	0.00	0.30	0.30		1	0.50	Complaint:THE SHOWER STALL SURROUND SEEMS LOOSE AND THE CAULK SEEMS WEAK Cause:SEAMS LOOSE Correction:RESEALED TOP OF SHOWER SURROUND. KRV - REPAIR ONLY approved.
5	3103216A	Drawer - Repair	0.00	0.80	0.60		1	0.20	Complaint:SOME OF THE DRAWERS AND DOORS DO NOT CATCH PROPERLY Cause:FOUND THREE DRAWERS NOT CATCHING

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6	5102406B Light, 12V Interior	0.00	0.30	0.20	_____	1	0.20	Correction:ADJUSTED 3 DRAWERS AND REPLACED ONE CATCH. KRV - REPAIR ONLY approved. Complaint:THE MOTION LIGHT ON THE STEPS COME ON AND OFF FOR NO REASON. Cause:FAILUER OF A LIGHT Correction:NEED NEW LIGHT,THERE SEEMS TO BE GLUE AND SILICONE ON IT,LOOKS BAD. KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
7	3201814A Decorative Wood	0.00	0.20	0.10	_____	1	0.10	Complaint:THERE IS AN INTERIOR TRIM PIECE AROUND THE MAIN DOOR POPPED LOOSE. Cause:INSTALLED TOO LONG Correction:TOOK OFF TRIM AND CUT TO LENGTH AND REINSTALLED. KRV - REPAIR ONLY approved.
8	3201816A Decorative Wood	0.00	0.20	0.10	_____	1	0.10	Complaint:THE TRIM ON THE DINING SLIDE NEAREST THE ENTRY DOOR IS LOOSE. Cause:INSTALLED WRONG Correction:STAPLED TRIM BACK IN PLACE . KRV - REPAIR ONLY approved.
9	6201206B Rubber Hose - Re	0.00	0.50	0.20	_____	1	0.30	Complaint:THE LP HOSE DRIVER SIDE THAT GOES TO THE HARD PIPE IS HANGING DOWN LOW ENOUGH THAT THEY COULD BE DAMAGED BY TRAVEL AND ELEMENTS. Cause:INSTALL ISSUE Correction:TOOK LP TANK OUT AND USED A HOSE CLAMP TO TIE UP HOSE SO IT DOESNT HANG DOWN. KRV - REPAIR ONLY approved.
10	3201816A Decorative Wood	0.00	0.40	0.20	_____	1	0.10	Complaint:TRIM PEICES ON THE BED ROOM CLOSET OUTSIDE AND INSIDE COMING OFF Cause:INSTALL ISSUE Correction:REINSTALLED BOTH TRIM PIECES IN CLOSET AND OUTSIDE OF CLOSET. KRV - REPAIR ONLY approved.
11	3100816F Cabinet Door - Ad	0.00	0.30	0.10	_____	1	0.10	Complaint:CABINET DOOR UNDER LEFT KITCHEN SINK COMING AWAY FROM THE CABINET Cause:NEED TO ADJ Correction:IT JUST NEEDED ADJUSTED IN. KRV - REPAIR ONLY approved.

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I2 2302216F	Compartment Doc	0.00	0.30	0.20		1	0.20	Complaint:DRIVER SIDE BASEMENT STORAGE DOOR HAS A GAP Cause:INSTALL ISSUE Correction:MOVED SEAL SO IT WOULD SEAL UP WITH DOOR,NO DAYLIGHT THROUGH IT NOW. KRV - REPAIR ONLY approved.
I3 2104315B	Slide Out Box Fas	0.00	0.30	0.30		1	0.20	Complaint:KITCVHEN SLIDE SEALER IS COMING OFF OF THE TRAILER Cause:SEALS NEED SEALED Correction:SEALED BOTH SIDES OF KITCHEN SLIDE ROOM AND TOP RAIL. KRV - REPAIR ONLY approved.
I4 6104615B	Washer Hookup -	0.00	1.50	0.80		1	0.80	Complaint:WHEN ON WATER PUMP IT KEEPS RUNNING AND HAS A LEAK AT THE FRONT CHECK AND ADVISE Cause:FOUND PART LEAKING Correction:found leak in closet to hot side for washing machine hook up, had to take one door off and shelf out and cabinet base out and pull out wall to get to elbow by floor, cut out elbow and reinstalled a new elbow and clamps to repair, tested with water pressure and it dont leak, put wall back together and bottom base and shelf and reinstalled door, all is good. KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.

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