

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1157897
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2FEHB5NW025666
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$150.00	ITEM #	FET192RBS-320
OWNER INFORMATION		DEALER RO #	68064
		CLAIM START DATE	07/26/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code
70-157-01-11-001812

Operational Description
Dometic Refrigerator - complete (Read Notes!!!) - Appliances/
Refrigerator (Dometic)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-07-26 12:09:26 :: INSIDE FRIDGE DOES NOT WORK
CHECK PERFORMANCE SHEET Additional Note : bhoffman@americanrvcenter.com, 2022-07-26 12:17:06 ::
IF YOU DONT LIKE MY PERFORMANCE SHEET SEND ME A DIFFERENT ONE

Model #	DM2872RB4	Dlr Sub Hrs	3.00	Sub Labor Amt	\$450.00
Serial #	22193985	Appr Hrs	2.00	Appr Labor Amt	\$300.00

Notes

information has been sent to vendor for their review and consideration

The vendor has responded: ""It's hard to tell for sure from the picture but it looks like there is a bit of open air space on top of the fridge, which will cause it not to cool properly. The warm air behind the fridge needs to be able to flow out of the roof vent, however it looks like at least some of the warm air will be able to pool up on top of the fridge and cause cooling issues. The ventilation will need to be corrected and then we will need to retest the fridge."" please install the insulation at the top of refer in the gap seen in the photos and then retest the refer

put insulation on top of refrigerator to block the warm air and install a metal reflector to direct the warm air out the vent on roof

R&RI refer roof vent 20-44-01-00-002751; R&RI refer; add insulation to refer cabinet; use wood/metal to create a chimney effect to force hot air up the roof vent; INSTALL

Submitted	Labor Amt	\$450.00	Approved	Labor Amt	\$300.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$450.00		Total	\$300.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.