

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM ORIGIN	WEB
DBA AMERICAN RV CENTER		ORIGINAL CLAIM ID	
600 E BASELINE ROAD		VIN	5ZT2CXS1NS042985
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
Labor rate:	\$150.00	SITE/WAREHOUSE	220 / 220A
OWNER INFORMATION		ITEM #	APTT265RBSS
MARK SPIEHLER		DEALER RO #	68061
10215 CLUBHOUSE DR		CLAIM START DATE	07/26/2022
Evansville, IN 47725		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	01/24/2022	WARRANTY EXPIRATION DATE	01/24/2023

Claim Line Details

Labor

Line# 1

Operation Code	Operational Description	
60-141-19-00-001596	Tub Surround - Plumbing/Shower, Tub Surround/Reseal/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2022-07-26 17:21:10 :: THE SEAL ALONG THE BOTTOM OF THE SHOWER PAN IS LEAKING. WATER RUNS OUT ONTO THE FLOOR WHEN TAKING A SHOWER. REMOVED FACTORY SILICONE AND REPLACED WITH NEW SILICONE. checked for leaks, non was found		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.40	\$60.00
	0.30	\$45.00

Notes

Dealer has requested over the flat rate time for this repair, and the information and pictures provided do not explain why additional time is needed. We have reduced the time to the flat rate time. In the future, your complaint, cause & correction needs to explain or show why additional time is being requested for a flat rate repair.

Labor

Line# 2

Operation Code	Operational Description	
30-99-24-00-001018	Day Night Shade or Roller Shade - Interior/Soft Goods/Repair/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2022-07-26 17:22:16 :: THE BLIND NEXT TO THE DINNETTE WON'T STAY UP. FOUND STRING LOOSE TIGHTENED THE STRING		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.10	\$15.00
	0.10	\$15.00

Notes

Labor

Line# 3

Operation Code	Operational Description	
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code	
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2022-07-26 17:22:53 :: THE TRIM ON THE REAR EDGE OF THE SLIDE ROOM IS LOOSE. BLACK TRIM WAS COMING OFF TOOK PICTURES. SHOT STAPLES IN TRIM TO FIX THIS ISSUE. OTHER TRIM IS PEELING THE PAPER COATING OFF. PUT IN PO FOR WARRANTY ON TRIM		
Model #	Dlr Sub Hrs	Sub Labor Amt
Serial #	Appr Hrs	Appr Labor Amt
	0.30	\$45.00
	0.20	\$30.00

Notes

Adjustments to cabinet doors/drawers, latches, trim, and guides, entry doors and striker plates, entry steps, and awnings are only covered under warranty during the first 90 days after the Retail Customer's DOP according to The Forest River Way guidelines. Dealer submitted the adjustment repair past that time period. Therefore, we have denied the repair request.

Submitted

Labor Amt	\$120.00
Parts & Freight	\$0.00
Total	\$120.00

Approved

Labor Amt	\$90.00
Parts & Freight	\$0.00
Total	\$90.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.