



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 68059
Promised Date: 30 JUL 22

CUSTOMER WORK ORDER

WO #: 68059 (Appointment Date: 25 JUL 2022 - Time: 07:00am)

Customer: 52802 - COOMES, FRANCIS
T. - 812-899-6721

Tag:
Author: BH

Location: 0901 BH TO SEE IF WE HAVE
INVOICE FOR THE SLIDE

Stock #: 10864

Stock Desc: (10864) 2022 FOREST
RIVER CHEROKEE WOLF PUP 16PF

Chassis #: 5ZT2CKEC9NY023069

Serial #: 5ZT2CKEC9NY023069

Mileage:

Licence:

Invoice #:

Date In: 25 JUL 22

Promised: 30 JUL 22

Date Sched:

Completed: 31 AUG 22

Warr. Date: 25 JUN 22

Job #1 - Warranty

COMPLAINT: THE SLIDE ROOM ONLY ONE SIDE COMING IN AND THE OTHER SIDE DOES NOT

CORRECTION: find unit and bring in, test slideroom room will not move inside unit trim boards on slideroom are on floor, on out side back side of unit, the top of slideroom is closed and the bottom is out 2 in, try to move room through the controller will not move, disconnect wires from controller with power on red and black wires room will not move, remove screws from swintek and outside wall lower screw able to use screw gun, top 4 had to use vice grips on the heads and unscrew 1/3 turn at time, some of the screw heads popping off, work room on back side of unit out of hole and disassemble swintek, works, bottom block is jammed up and will not move

get fix side out too get screws out of and disassemble swintek put unit in walk through until parts come in bring unit back in shop, get parts from parts room, assemble swintek slides, install on slideroom, and unit wall, test run, room does not move both ends at same time will not reset timing (room runs in 4 in. and fix side stops flat side continues to run, 3 more in and fix side starts to run and room comes in at an angle)

go to new lot find control board remove from unit and bring in wire up and test room work right, remove board turn in new parts order for control board, remove new board and return to unit and install in new unit, wire up bad board

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	42.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	108.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	450.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	150.00

Parts

Part #	Description	Qty	Price	Total
6544	SLIDEROOM SYSTEM (RACK)	1.00	820.92	820.92

Subtotal for Job #1: 1,570.92

Job #2 - Warranty

COMPLAINT: THE MICROWAVE IS LOOSE IN IT'S COMPARTMENT.



Customer #: 52802
COOMES, FRANCIS T.





CAUSE: found screw was over torked and pulled out of microwave, one back foot is missing off of microwave causing microwave to not sit on shelf, turn in PO for new microwave

CORRECTION: REPLACED MICROWAVE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	45.00

Parts				
Part #	Description	Qty	Price	Total
6406	MICROWAVE, CONTOURE - BLACK RV-980B	1.00	161.29	161.29

Other Services				
Code	Description	Qty	Price	Total
FRT	UPS MICROWAVE AND VENT	1.00	29.30	29.30

Subtotal for Job #2: 235.59

Job #3 - Warranty

COMPLAINT: STOVE VENT FELL OFF CHECK AND ADVISE

CAUSE: hood vent off and flapper is broken,

CORRECTION: hood vent off and flapper is broken, check with parts do not have turn in PO remove old vent and clean sealer off metal install new vent and capseal with silacone

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	45.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Parts				
Part #	Description	Qty	Price	Total
42484	RANGE VENT, EXTERIOR, 1 1/2" WITH FLANGE, BLACK	1.00	5.39	5.39

Subtotal for Job #3: 50.39

Parts Total: 987.60
 Labour Total: 840.00
 Sublet Total: 0.00
 Extras Total: 29.30
WORK ORDER TOTAL: 1,856.90

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 12 Sep 2022

