



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 68054
Promised Date: 31 AUG 22

CUSTOMER WORK ORDER

WO #: 68054

Customer: 1000 - BASDEN'S AMERICAN
RV -
Tag:
Author: BH
Location: 0816 FIND OUT FROM DKM IF
WO CAN BE CLOSED

Stock #: 11147
Stock Desc: 2022 5W KEYSTONE
COUGAR 368MBI
Chassis #: 4YDFCGS27P2500340
Serial #: 4YDFCGS27P2500340
Mileage: 0
Licence:

Invoice #:
Date In: 25 JUL 22
Promised: 31 AUG 22
Date Sched:
Completed: 17 AUG 22
Warr. Date: 19 AUG 22

Job #PDINFW - Internal

COMPLAINT: Transferred to BAS*68125 on 01 AUG 22
Estimate amount was 0.00
PDI - NEW FIFTH WHEEL

CAUSE: PDINFW - PDI NEW FIFTH WHEEL

CORRECTION: Moved unit into shop from sales lot. Filled LP tanks. Checked all exterior lights and brakes. Checked lug nuts and set tire pressure at 80 psi. Checked entrance door and all compartment doors. Operated auto leveling jack and reset to level. Checked roof and both awnings. Checked all windows and blinds. Checked all electrical outlets and GFCI outlets. Checked all USB outlets. Removed packaging from all appliances. Checked all interior lights. Checked power cord. Checked converter output. Replaced missing compartment door key. Filled fresh water tank and flushed antifreeze from all water lines and faucets. Checked all water lines for leaks. Filled all holding tanks and checked monitor panel. Performed LP drop test and set LP pressure at 11 in.wc. Operated all appliances. Checked TV antenna, TV, Radio.DVD/CD Player. Checked TV reception at all Cable outlets. Recorded all serial numbers and took pictures. Drained all holding tanks, including water heater. Retracted all auto jacks. Moved unit back to sales lot.

Labor

Code	Description	Mechanic	Total
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C
Z991	PDI NEW FIFTH WHEEL (INTERNAL)	DKM	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINFW: 0.00

Job #1 - Warranty

COMPLAINT: STRAP BROKE ON LP TANK

CAUSE: STRAP BROKE ON LP TANK.

CORRECTION: Rivets broke off of strap that secures LP tank. Drilled out remaining parts of rivets. Reinstalled locking clasp to strap with new pop rivets.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	45.00



Customer #: 1000
BASDEN'S AMERICAN RV,



**Subtotal for Job #1: 45.00****Job #2 - Warranty**

COMPLAINT: USB OUTLET NEXT TO REAR COUCH DOES NOT WORK

CAUSE: USB OUTLET NEXT TO REAR COUCH DOES NOT WORK.

CORRECTION: Removed USB outlet from wall. Ground wire not connected. Removed 110 outlet below USB outlet for access to 12v wires. Could not pull ground wire out of wall to find original splice. Used a wire connector and connected ground wire from USB outlet to white ground wire behind 120v outlet. Checked operation of USB outlet. Now working. Remounted USB and 120v outlets on wall.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	45.00

Subtotal for Job #2: 45.00**Job #3 - Warranty**

COMPLAINT: THE PILOT LIGHT ON THE RANGE OVEN WILL NOT STAY ON.

CAUSE: THE PILOT LIGHT ON THE RANGE OVEN WILL NOT STAY "ON".

CORRECTION: Pilot light will come on, but will go out after holding knob for 5 mins. Thermocouple is in pilot flame. 7/27/2022: Turned in parts request for a new thermocouple.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	75.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
671501	21" RANGE F1S21L02A-BL - KEYSTONE	1.00	616.54	616.54

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - RANGE	1.00	187.57	187.57

Subtotal for Job #3: 879.11**Job #4 - Warranty**

COMPLAINT: THE BEDROOM DOOR WILL NOT LATCH CLOSED

CAUSE: THE BEDROOM DOOR WILL NOT LATCH CLOSED.

CORRECTION: Removed latch plate. Cut out hole in door frame to allow latch plate to be repositioned. Reattached latch plate and checked. Door now latches closed.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	75.00

Subtotal for Job #4: 75.00

W/O: 68054
Promised Date: 31 AUG 22

Parts Total:	616.54
Labour Total:	240.00
Sublet Total:	0.00
Extras Total:	187.57
WORK ORDER TOTAL:	1,044.11

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 17 Aug 2022



Customer #: 1000
BASDEN'S AMERICAN RV,

