

BASDEN RV CENTER, INC D.B.A. AMERICAN RV  
600 E. Baseline Rd.  
Evansville, IN  
US  
47725  
812-867-5200

WARRANTY CLAIM # 68054  
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO  
Customer: 1000 - BASDEN'S AMERICAN RV  
Address: 600 E. BASELINE RD. EVANSVILLE, IN  
USA  
47725  
Phone:  
Stock Number: 11147 - 2023 COUGAR 368MBI 4YDFCGS27P2500340  
VIN: 4YDFCGS27P2500340 HIN: SER#: 4YDFCGS27P2500340  
Mileage: 0 Work Order Comp: 17 AUG 22  
Auth. No: Dealer #: 1194  
Warr. Date: 19 AUG 22 Work Order Date: 25 JUL 22 Inv #: 381367

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WO # Job # Description JOB INFORMATION  
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68054 3 THE PILOT LIGHT ON THE RANGE OVEN WILL NOT STAY ON.  
THE PILOT LIGHT ON THE RANGE OVEN WILL NOT STAY "ON".  
Pilot light will come on, but will go out after holding knob for  
5 mins. Thermocouple is in fpilot flame. 7/27/2022: Turned in  
parts request for a new thermocouple.  
68054 1 STRAP BROKE ON LP TANK  
STRAP BROKE ON LP TANK.  
Rivets broke off of strap that secures LP tank. Drilled out  
remaining parts of rivets. Reinstalled locking clasp to strap  
with new pop rivets.  
68054 2 USB OUTLET NEXT TO REAR COUCH DOES NOT WORK  
USB OUTLET NEXT TO REAR COUCH DOES NOT WORK.  
Removed USB outlet from wall. Ground wire not connected.  
Removed 110 outlet below USB outlet for access to 12v wires.  
Could not pull ground wire out of wall to find original splice.  
Used a wire connector and connected ground wire from USB outlet  
to white ground wire behind 120v outlet. Checked operation of  
USB outlet. Now working. Remounted USB and 120v outlets on  
wall.  
68054 4 THE BEDROOM DOOR WILL NOT LATCH CLOSED  
THE BEDROOM DOOR WILL NOT LATCH CLOSED.  
Removed latch plate. Cut out hole in door frame to allow latch  
plate to be repositioned. Reattached latch plate and checked.

Claim : 68054

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 WO #      Job #      Description      JOB INFORMATION  
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                  Door now latches closed.

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 Part No      Job#      Description      PARTS      Qty      Price      Total  
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 671501              3      21" RANGE F1S21L02A-BL - KEYSTONE      1.00      616.54      616.54

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 Lab Code      Job#      Description      LABOUR      Hrs      Rate      Total  
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 Z990              3      MISCELLANEOUS REPAIR      0.50      150.00      75.00  
 Z990              3      MISCELLANEOUS REPAIR      0.00      150.00      0.00  
 Z990              3      MISCELLANEOUS REPAIR      0.00      150.00      0.00  
 Z990              3      MISCELLANEOUS REPAIR      0.00      150.00      0.00  
 Z990              1      MISCELLANEOUS REPAIR      0.30      150.00      45.00  
 Z990              2      MISCELLANEOUS REPAIR      0.30      150.00      45.00  
 Z990              4      MISCELLANEOUS REPAIR      0.50      150.00      75.00

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 Excode      Job#      Description      EXTRAS      Qty      Price      Total  
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 FRT              3      FREIGHT & CRATE - RANGE      1.00      187.57      187.57

Parts Total:      616.54  
 Labour Total:      240.00  
 Sublet Total:      0.00  
 Extras Total:      187.57

>>>> Claim Total:      1,044.11

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_