



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

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W/O: 68027
Promised Date: 30 JUL 22

CUSTOMER WORK ORDER

WO #: 68027 (Appointment Date: 20 JUL 2022 - Time: 07:00am)

Customer: 51340 - PERRY, SR., CRAIG
E. - 618-334-0708

Tag:

Author: BJW

Location: 0920 CHECK TO SEE IF BH
HAS EMAIL FROM GE

Stock #: 10649

Stock Desc: 2021 TT COACHMEN
CATALINA 243RBSLE

Chassis #: 5ZT2CANB0MU039006

Serial #: 5ZT2CANB0MU039006

Mileage: 0

Licence:

Invoice #: 382821

Date In: 20 JUL 22

Promised: 30 JUL 22

Date Sched:

Completed: 19 SEP 22

Warr. Date: 24 MAY 21

Job #1 - Warranty

COMPLAINT: THE AIR CONDITIONER IS NOT BLOWING COLD AIR.

CORRECTION: UNBOXED NEW A/C AND GOT READY, TOOK PLENUM OFF ON INSIDE, UNPLUGGED 2 WIRING HARNESSES AND TOOK COVERS OFF TOOK OUT 4 BOLTS THAT HOLD A/C TO ROOF, TOOK OFF OLD A/C ON ROOF AND PUT NEW ONE ON, LINED UP WITH HOLE, PLUGGED 2 WIRING HARNESSES BACK IN, REDID 120 VOLT WIRES THEY WERE NOT TIGHT, SCREWED PLENUM BACK IN PLACE AND COVER, TESTED AND IT IS 75 DEGREES OUTSIDE AND 49 DEGREES OUT OF VENT ALL IS GOOD.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - External

COMPLAINT: THE REFRIGERATOR IS NOT GETTING COLD.

CORRECTION: SET UP FOR TESTING WITH ANTIFREEZE BOTTLES IN FREEZER AND REFER ON FRIDAY AFTERNOON

MONDAY REFER IS 75 DEGS. FREEZER IS BELOW 0 DEGS, TURN UN PO FOR NEW REFER

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	DGH	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C

Parts

Part #	Description	Qty	Price	Total
F100200215	GE REFER 9.8 CU.FT. 12V	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	TRUCK FREIGHT - REFRIGERATOR	1.00	N/C	N/C

Subtotal for Job #2: 0.00



Customer #: 51340
PERRY, SR., CRAIG E.



Job #3 - External

COMPLAINT: THE SCREEN DOOR IS NOT CATCHING PROPERLY ON THE MAIN ENTRY DOOR.

CAUSE: FOUND LATCH WOULD NOT CATCH RIGHT

CORRECTION: REMOVE OLD LATCH AND GET NEW LATCH FROM PARTS AND INSTALL NEW LATCH AND ADJUST

Labor				
Code	Description		Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		JP	N/C
Parts				
Part #	Description	Qty	Price	Total
E295	E295 SCREEN DOOR LATCH, BLACK - PHILLIPS - RIGHT HAND	1.00	N/C	N/C
Subtotal for Job #3:				0.00

Job #4 - External

COMPLAINT: CUSTOMER WOULD LIKE TO HAVE THE FURNACE LIT TO BE SURE IT IS WORKING PROPERLY

CORRECTION: TEST FURNACE, FIRED UP NO PROBLEMS

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	N/C
Subtotal for Job #4:			0.00

Job #BRAKE - Warranty

COMPLAINT: JOB #22V477 BRAKE AWAY SWITCH WIRING RECALL

CAUSE: brake away switch recall. switch was wired to mini breaker instead of quick disssconnect

CORRECTION: rewired to quick disconnect

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	45.00
Subtotal for Job #BRAKE:			45.00

Parts Total: 0.00
 Labour Total: 45.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 45.00

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 19 Sep 2022

