

RE: 10993 - 2022 TT RIVERSIDE RV RETRO 135 Ser#: 59CCC1514NL005279 RO 67885

Warranty @Riverside RV <warranty@goriversiderv.com>

Wed 7/13/2022 10:27 AM

To: Ben Hoffman <bhoffman@americanrvcenter.com>

Hi Ben,

Auth. # 071322-4 for .50 hrs. labor.

Please Note – We have started using the 30 amp fuse due to some changes in products. Going forward we will pay the flat rate of .10 to RR the fuse if the unit has the incorrect fuse.

Thanks for your help.



Thank you and have a good day,

**Laura Kay Meyers**

Warranty Manager

Riverside RV

1775 E US 20

Lagrange, IN 46761

260-499-4578

Ext. 110

**From:** Ben Hoffman <bhoffman@americanrvcenter.com>

**Sent:** Friday, July 8, 2022 11:39 AM

**To:** Warranty @Riverside RV <warranty@goriversiderv.com>

**Subject:** 10993 - 2022 TT RIVERSIDE RV RETRO 135 Ser#: 59CCC1514NL005279 RO 67885

1. 12V FUSE KEEPS BLOWING RIGHT WHEN HE DISCONNECTS FROM SHORE POWER

a. I FOUND THAT THE MAIN BATTERY WIRE WENT TO FUSE 6 AND IT WAS ONLY A 15 AMP FUSE. WHEN PLUGGING UNIT IN OR CHANGING FUSE, THAT FUSE WOULD SEE 22 AMPS FOR JUST A SECOND AND THEN DROP DOWN TO 15.5 AMPS. THE FRIDGE WAS LEFT ON WITH ALL OF THE OTHER THINGS THAT ALWAYS PULL POWER. THE FUSE PANEL SHOWS THAT IT CAN HANDLE A 30 AMP FUSE, SO I PUT A 30 AMP IN THE BATTERY CHARGE WIRE FUSE LOCATION. I TESTED THE UNIT AND EVERYTHING IS WORKING AS IT SHOULD.

i. LABOR 1.0

BEN HOFFMAN

WARRANTY/SERVICE

AMERICAN RV CENTER

600 EAST BASELINE RD

EVANSVILLE, IN 47725

PH. 812-867-5200 EXT 263

FAX. 812-868-1012

EMAIL. [BHOFFMAN@AMERICANRVCENTER.COM](mailto:BHOFFMAN@AMERICANRVCENTER.COM)

**\*\*OUR PHONES SYSTEM DOES NOT ACTIVATE UNTIL 9 A.M. CENTRAL\*\***

**I'M NOT YELLING AT YOU. OUR SYSTEM ONLY RECOGNIZES CAPITOL LETTERS**