

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106

BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD
EVANSVILLE, IN 47725
USA

CLAIM STATUS
CLAIM

Authorized
1132996

CLAIM ORIGIN
ORIGINAL CLAIM ID
VIN 5ZT2CXS1NS042985
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 220 / 220A
ITEM # APTT265RBSS
DEALER RO # 67880
CLAIM START DATE 07/09/2022
CLAIM END DATE 01/01/1900

Labor rate: \$150.00

OWNER INFORMATION

MARK SPIEHLER
10215 CLUBHOUSE DR
Evansville, IN 47725
USA

Retail Date of Purchase 01/24/2022

WARRANTY EXPIRATION DATE 01/24/2023

Claim Line Details

Labor

Line# 1	Operation Code 20-69-02-17-000708	Operational Description Compartment Door Lock or Slam Latch - Exterior/Compartment Doors/ Adjust/Latch
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-07-09 12:17:18 :: WHEN OPENING THE DOOR SIDE REAR STORAGE DOOR, (GRILL AREA) THE DOOR HANGS AND CATCHES WHEN LIFTING IT UP. HINGE HAS PLASTIC END CAPS AND WAS CATCHING THE HINGE. REMOVED THE END CAPS THEN USED A FILE TO REMOVE SOME PLASTIC FOR SMOOTHER HINGING.INSTALLED THE END CAPS BACK ON HINGE. DOOR HAS NO CATCHING NO MORE		
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$45.00
		Appr Labor Amt \$45.00
Notes		

Labor

Line# 2	Operation Code 70-159-01-00-001157	Operational Description AC Ceiling Vent - Ducted - Appliances/Roof AC (Dometic, Duo-Therm)/ Replace/No Tread Code
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-07-09 12:18:45 :: THE CUSTOMER CAN SET THE THERMOSTAT TO HIS DESIRED TEMPERATURE AND THE AC WILL COOL TO THAT TEMPERATURE AND KICK OFF. AFTER A WHILE, THE ROOM GETS STUFFY FEELING. ALL THE WHILE, THE AMBIENT AIR TEMP IS SHOWING 68 DEGREES IN THE CORNER OF THE T-STAT. CUSTOMER CAN TURN THE THERMOSTAT DOWN 1 DEGREE. THE AC WILL COME ON, BUT THEN THE AMBIENT AIR TEMPERATURE STARTS GOING UP. REMOVED THE COVER TO AC THEN RETAPED INSIDE OF AC,THUS KEEPING THE AIRFLOW FROM COLD SIDE BLOWING ON AIR ROOM SENSOR. THEN PUT COVER BACK ON AC . RAN AC HAD NO PROBLEMS FROM AC, FOUND NO STUFFY FEELING		
	Model #	Dlr Sub Hrs 0.30
	Serial #	Appr Hrs 0.30
		Sub Labor Amt \$45.00
		Appr Labor Amt \$45.00
Notes		

Submitted

Labor Amt	\$90.00
Parts & Freight	\$0.00
Total	\$90.00

Approved

Labor Amt	\$90.00
Parts & Freight	\$0.00
Total	\$90.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.