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W/O: 73801
Promised Date:
NE CED 26



WO #: 73801 (Appointment Date: 01 AUG 2026 - Time: 10:15am)

Customer Name: 60727 - MARTINO,
MELISSA ANN

Completed Date:
Invoice#:
Author: ADVISOR
Stock Desc: 9546 2026 R-POD RP-197
Serial#: 4X4TRPV2XTB034617
Chassis#: 4X4TRPV2XTB034617
Miles/Hrs:
Tag#: UNH
Purchased Date: 18 OCT 25
Warranty Date: 18 OCT 25

Date In: 01 AUG 26
Time In:

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES WHEN CLOSING BATHROOM POCKET DOOR, IT WILL HANG UP ON SOMETHING AND IS SCRATCHING THE BATHROOM DOOR

CAUSE: Bathroom door is scratched from the inside of pocket door. Screw is sticking all the way through the wall and hanging on the pocket door

CORRECTION: Removed screw that is poking thru from the pantry and re-install with shorter screw so it doesnt poke thru wall and scratch door. Had to remove the top trim pieces from the pocket door, disconnect the latches for the roller and set the door aside. Looked inside the wall, found a screw sticking all the way through the wall into the compartment for the pocket door from inside the pantry. Located the specific screw that was sticking through. Removed the screw cut the end of the screw off and put screw back in place. Screw is no longer sticking through the wall to cause further damage to the door. Reattached the door back to the upper rail, locking it in place, put the trim piece back in. Request 1.0

Door is damaged beyond repair and will need to be replaced measurements of the door 30 inches wide 71 inches tall. In order to replace the door, the top trim will have to be removed, the door unhooked from the rollers, all hardware removed from the damaged door and installed on the new door. New door hung back in place, reattach to the rollers and the trim piece put back in.

Total time requested 1.0 = Total time requested 2.0

Labor

Job #	Description	Total
1	POCKET DOOR	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	N/C	N/C

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER STATES WHEN YOU LOWER THE MURPHY BED YOU CAN SEE LIGHT COMING THRU WHERE THE CAP MEETS THE FRONT OF TRAILER = WHEN STANDING AT FOOT OF BED, ON RIGHT SIDE, IT WILL BE BEHIND CLOSET AREA AT CORNER ABOVE AND BELOW SHELF = WE REPLACED THE CAP ON WO#72707

CAUSE: Light coming thru right side of bed behind cabinet. Light coming through between the wall and shelf

CORRECTION: Sealed the top edge of trim on top of storage compartment where light is coming thru the

Customer #: 60727
MARTINO, MELISSA ANN





bottom by the storage compartment. On the right side of the bed facing the front of the unit on the lower shelf, light can be seen coming through when the compartment door is open. Found this had been sealed with clear silicone, still allowing light to come through. Resealed with white silicone closing off the visible light job is now complete

Requesting .35

Labor		
Job #	Description	Total
2	FRONT CAP DIAGNOSE	N/C
Subtotal for Job #2:		0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES T-STAT FOR WATER HEATER WILL RANDOMLY THROW AN "EU" ERROR CODE

CAUSE: Water heater giving eu code and wont light, giving a EU code

CORRECTION: Water heater will not start and gives eu code. Upon inspection found brown wire to the lp regulator is disconnected from the spade connector. Need to repair brown wire before we go further. Requesting 15 mins for wire repair. Once wire was repaired the unit was charged over night resulting in the water heater to function normally no more eu or e1 error code. With the unit plugged into shore power hooked up city water turned on the propane, ran the hot water heater hooked up to shore power operated correctly. Disconnected the shore power, allowed unit to set for a few minutes. Turned the hot water back on. Water heater operated correctly. EU code on the water heater controller is low voltage when on battery power only. Need to make sure customers know to have their battery disconnect turned on, their inverter, turned on that way full power is going through the batteries and to the water heater and control controller job complete. Request 1.0 total

Labor		
Job #	Description	Total
3	WATER HEATER T-STAT	N/C
Subtotal for Job #3:		0.00

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES REFRIGERATOR IS BARELY KEEPING FOOD AT A SAFE TEMPERATURE, THEY HAVE ON THE OPTIONAL SETTING - THE FREEZER WORKS GREAT

CAUSE: C/S fridge wont keep food old enough, freezer works great

Cs they have freezer on optimal setting . Need to inform customer how the dial in freezer works and affects the fridge aswell as the freezer , coldest= no air flow to fridge colder =most air flow to the fridge . Not cooling in the refrigerator

CORRECTION: Freezer is very cold and seems to work as it should, fridge is about 67 degrees on coldest setting. Set the knob to colder setting (lowest setting) on freezer control knob and the fridge cooled down right away. I left the unit on 12 V power only to run for more than a day and a half. Looked at the settings freezer setting was on colder, not optimal and not on coldest, put refrigerator setting on five after this amount of time of operating with no food in it. The refrigerators internal temperature was 38 which is operating correctly. No further issues found with the refrigerator on the current settings. Job is complete. Request .50

Labor		
Job #	Description	Total
4	REFRIGERATOR DIAGNOSE	N/C
Subtotal for Job #4:		0.00

Job #5 - Warranty

COMPLAINT: CUSTOMER STATES TRIM POPPING OFF BY THE BAR SITTING AREA - WHEN YOU ENTER THE DOOR IT WILL BE ON THE LEFT SIDE ABOVE THE FIRE EXTINGUISHER

CAUSE: Trim to left of entry door is coming off
 Loose



CORRECTION: Need to install a few finish staples to help secure trim in place. Job complete. Requesting .10

Labor		
Job #	Description	Total
5	TRIM	N/C
Subtotal for Job #5:		0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES ENTRY DOOR WILL NOT LOCK FROM INSIDE TRAILER AND IF YOU CLOSE THE DOOR IN THE LOCK POSITION DOOR WILL NOT CLOSE

CAUSE: Entry door deadbolt will not close when door is shut
Door will not close

CORRECTION: Need to adjust strike plate in order to allow deadbolt to go into lock position. Requesting .30 mins for repair and adjustment.

Found the entry door for the coach will not close unless excessive forces used to get it to close. It is dragging severely on the striker plate. Striker plate has been flattened out already and flathead screws installed and it is still dragging on the striker plate.

In order to properly adjust the door the entire striker plate side of the door will have to be taken loose and shifted towards the rear until the door seats properly and is not dragging. Removed the plastic trim on the striker plate side of the door taking the screw out on the top that was holding in place under the drip rail, removed the trim completely, removed the grab handle from the side of the unit taking the covers off, removed the four screws setting the grab handle aside. Removed the metal trim on the inside of the door taking out approximately 10 screws. Removed all the screws from the door frame on the striker side, used a prybar loosened the door jam completely from the side of the unit. Moved the door jam over to where it was nearly touching the stud. Began testing the door at that time to see if it was going to open and close properly. Found that it was no longer dragging on the striker plate, it was no longer hanging up and closing properly and closing easily. Tested the deadbolt found that the deadbolt wouldn't close completely got a marker marked the inside of the striker plate area for the deadbolt, used a drillbit, drilled it out until the deadbolt would operate correctly and close correctly.

Reinstalled all the screws on the door jam side, reinstall the metal plate on the inside of the unit, reinstalled the plastic trim. Since the door jam was moved, the grab handle was reinstalled and it was reinstalled with slightly different screw holes prior to the installation. The old screw holes were silicone to ensure no leaking. New butal tape was applied to the backside of the grab handles and then the grab handle was reinstalled. It was tested for its functionality and it is working correctly. The door was checked again for proper operation and ease of opening and closing and deadbolt operation after everything was reinstalled. The door is now operating correctly. The job is now complete.

Requesting 2.0

Labor		
Job #	Description	Total
6	ENTRY DOOR LOCK	N/C
Subtotal for Job #6:		0.00

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES WHEN USING CENTRAL VAC. IT WILL SHUT DOWN ALL POWER THROUGHOUT UNIT **THIS HAPPENED WHEN AT CAMP SITE, HOOKED UP TO SHORE POWER - THEY ARE NOT SURE IF THIS HAPPENS ON BATTERY**

CAUSE: C/S when using road vac all power was lost while camping, need to inspect electrical system.
Customer stated losing power to unit.

CORRECTION: Need to inspect electrical system to further diagnose. Needed to charge battery's over night and then inspect further. Once battery's were charged the water heater started to work along with the road vac without cutting out the power to the rest of the unit. While not plugged into shore power, and on inverter power only, ran the vacuum for more than five minutes without any power loss in the unit. Plugged the unit into shore power again ran the vacuum continuously for about five minutes again no power failure.

Could not replicate customer complaint job complete. Request .50

W/O: 73801
Promised Date: 05 SEP 26



Customer #: 60727
MARTINO, MELISSA ANN





Labor		
Job #	Description	Total
7	VACUUM	N/C
Subtotal for Job #7:		0.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES CABINET DOORS, ABOVE KITCHEN SINK HAVE SHARP EDGES.

CAUSE: C/S cabinet doors have sharp edges
 Plastic edges feel sharp

CORRECTION: Need to go around all cabinet doors and either cut away sharp edges of cabinet trim or file down. Requesting 10 mins for each door there is 4 doors that need repair. Requesting a total of .40
 Checked the upper cabinet doors above the cooktop. The plastic edges on the top and the bottom felt rough, not necessarily sharp, but rough. Used a fine file and smoothed off all the edges on the outside and inside top and bottom of all four cabinet doors double checked to see how they felt. They felt much more smooth and not rough. The job is now complete.

Labor		
Job #	Description	Total
8	CUPBOARD DOORS ABOVE SINK	N/C
Subtotal for Job #8:		0.00

Job #9 - Warranty

COMPLAINT: CUSTOMER STATES FRESH WATER IS NOT READYING CORRECTLY - SHOWED THEY HAD 2/3 BUT HAD NO WATER. STATES NONE OF THE TANKS ARE NOT MEASURING CORRECTLY.

CAUSE: Tank sensors inop
 Not working

CORRECTION: Upon testing it seems the unit has to be exactly level for the sensors to read accurately. Each tank was tested individually, and I did run into the same issue when the unit was not level it was not reading how it should. It said I had 1/3 when it was actually empty therefore that tells me if the unit was more out of level it would be exactly how customer described. Leveled the unit from front to back. Checked the control board it showed empty. Filled the fresh tank through the gravity fill, monitored the fill panel as it went up to 1/3, 2/3 then two full. Removed the drain plug watched the monitor panel as the tank drained going from full to 2/3, to 1/3 to empty. Verified the tank was empty. The sensors are working correctly. Informed customers to make sure unit is level before expecting accurate tank readings.
 The job is now complete.

Labor		
Job #	Description	Total
9	TANK SENSORS (3)	N/C
Subtotal for Job #9:		0.00

Job #NOTE - External

08.01.26 DROPPED HAS OPEN WO#72707-2

Subtotal for Job #NOTE: 0.00

Parts Total: 0.00
 Labour Total: 0.00
 Sublet Total: 0.00
 Extras Total: 0.00
WORK ORDER TOTAL: 0.00



NOTICE:
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____

Date: 02 Sep 2026

W/O: 73801
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