



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 67834
Promised Date: 30 JUN 22

CUSTOMER WORK ORDER

WO #: 67834 (Appointment Date: 27 JUN 2022 - Time: 07:00am)

Customer: 41423 - CURL, JEFFREY -
812-306-7594

Tag:

Author: BJW

Location: 0811 FIND OUT FROM BH IF
THIS CAN BE CLOSED

Stock #: 11187

Stock Desc: 2022 5W ALLIANCE RV
VALOR 40V13

Chassis #: 7M5FV4536NA005786

Serial #: 7M5FV4536NA005786

Mileage: 0

Licence:

Invoice #:

Date In: 27 JUN 22

Promised: 30 JUN 22

Date Sched:

Completed: 23 AUG 22

Warr. Date: 18 JUN 22

Job #1 - Warranty

COMPLAINT: THE TELEVISION/FIREPLACE SLIDE DOES NOT GO ALL THE WAY OUT NOR DOES IT GO ALL THE WAY IN.

CORRECTION: BRING IN UNIT, FOUND SLIDEROOM SWINTECK HAS JUMPING GREARS WORK SLIDEROOM OUT AND DISASSEMBLE SWINTECK SYSTEMS AND INSPECT FOUND SEALER ON GEAR TRACKS CLEAN OFF AND REASSEMBLE SWINTECKS TEST ASEMBLES WITH TEST CABLE EACH ASEMBLY RUNS SMOOTH, INSTALL ON SLIDROOM, SLIDEROOM IS DRAGING ON BOTTOM AND GEARS ARE JUMPING BOTTOM OF SLIDEROOM WILL NOT CLOSE ALL THE WAY, CONTROLLER FOR SWINTECK SLIDROOM IS LOCATED UNDER CABINET BEHIND SLIDEROOM WHEN ROOM IS IN ANY CONTROLLER CAN NOT BE ACSESS, ONLY WHEN ROOM IS OUT ALL THE WAY, THIS ROOM NEED ROLLER AND NEW SWINTECK SYSTEM,

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BB	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	150.00

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 450.00

Job #2 - Warranty

COMPLAINT: REAR BLACK TANK CABLE VALVE IS STICKING

CORRECTION: CHECK BLACK TANK DRAIN VALVE IS NOT CLOSING ALL THE WAY, SET UP AND PUT FLUSHER DOWN TOILET, ROD FOR CABLE WITH HANDEL HAS A BEND IN IT, BLACK TANK VALVE NEED NEW CABLE ASEMBLE, CABLE NEEDS TO BE ROUTED WITH NO HARD BENDS TO WORK

bring unit back in drain tanks, cut underbelly and found space beteen FRAME AND FREASH TANK IS OLY 9 INCES, REMOVE OLD VALVE AND CABLE INSTALL NEW VALVE AND CABLE WILL NOT WORK



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ORDER A NEW VALVE AND CABLE, DRILL NEW HOLE IN FRAME BEHIND FRASH TANK SO WILL HAVE PROPER SPACE SO CABLE WILL NOT HAVE HARD BEND INT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	75.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Parts

Part #	Description	Qty	Price	Total
10654	Valve - Termination - 3 - w/96" Cable	1.00	47.99	47.99
7158	96" WASTE VALVE ASSEMBLY	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-VALVE	1.00	11.84	11.84

Subtotal for Job #2: 434.83

Job #3 - Warranty

COMPLAINT: THERE IS A CLEAR SEALANT PEELING OFF OF THE FRONT OF THE NOSE CAP.

CORRECTION: finish peeling off loose sealer on bottom of left side above 5th wheel, and around gen door use silaon and cap seal as needed

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	75.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	19.99	19.99

Subtotal for Job #3: 94.99

Job #4 - Warranty

COMPLAINT: THE OFF DOOR BEDROOM SLIDE FRAME IS PULLING AWAY FROM THE FIBERGLASS IN THE FRONT.

CAUSE: FRONT BEDROOM SLIDEROOM ON FRONT SIDE IS PULLING SCREWS OUT OF THE WALL AND PULLING ON THE FIBEGLAS WALL FROM STUDS, mounting screws over torqued and broken

CORRECTION: FRONT BEDROOM SLIDEROOM ON FRONT SIDE IS PULLING SCREWS OUT OF THE WALL AND PULLING ON THE FIBEGLAS WALL FROM STUDS

drill poilet holes in beteewn broken scews and install new screws after painting heads black, cap seal as needed wit silacone

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	225.00

Parts

Part #	Description	Qty	Price	Total
366154	FIXED SIDE DUAL RACK REPAIR KIT	1.00	334.99	334.99
366156	FLOAT SIDE - DUAL RACK REPAIR KIT	1.00	334.99	334.99
379060	STANDARD BEARING BLOCK KIT	2.00	71.99	143.98

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Subtotal for Job #4: 1,038.96

Job #5 - Warranty

Transferred to BAS*68270 on 15 AUG 22

Estimate amount was 0.00

THE FRONT MOST SEAT IN THE COUCH THAT IS LOCATED NEAR THE KITCHEN POPS WHEN IT RECLINES. YOU WILL HAVE TO SET IN THE SEAT TO GET IT TO DUPLICATE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Subtotal for Job #5: 0.00

Job #6 - Warranty

Transferred to BAS*68270 on 15 AUG 22

Estimate amount was 0.00

THE TWO WOODED END CAPS ON EACH SIDE OF THE TV ARE LOOSE.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Subtotal for Job #6: 0.00

Job #7 - Warranty

Transferred to BAS*68270 on 15 AUG 22

Estimate amount was 0.00

THE SCREWS ARE BACKING OUT OF THE THREE SEASON DOORS. CUSTOMER HAS ALSO NOTICED A BLACK GUMMY SUBSTANCE OVER THE DOORS WHICH IS PREVENTING THEM FROM SLIDING PROPERLY.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Subtotal for Job #7: 0.00

Job #8 - Warranty

Transferred to BAS*68270 on 15 AUG 22

Estimate amount was 0.00

THE WINDOWS IN THE THREE SEASON DOOR WILL NOT STAY UP.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	JP	0.00

Subtotal for Job #8: 0.00

Parts Total: 881.94
Labour Total: 1,125.00
Sublet Total: 0.00
Extras Total: 11.84
WORK ORDER TOTAL: 2,018.78

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

