



Warranty Authorization Form

Date: 8/23/2022

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725
Ph. (812) 867-5200

General Information

Pre-Auth #: 20030 Unit: 7M5FV4536NA005786
Series: Valor Model: 2022VAL40V13
Notes:
Status: Approved with Modifications

Dealer Information

American RV
(812) 867-5200

Basden RV Center, Inc. DBA/ American RV
600 E Baseline Rd,
Evansville, IN 47725

Requestor: Ben Hoffman
Return Fax #:
Email: bhoffman@americanrvcenter.com

Operation Line 1

Flat Rate Code: 10066A SLIDEOUT - COLUMN - REPLACE - INWALL Fault Code: DAMAGED
(Photos required)

Serial #: Model #: Notes: 7.1.22 JK-Approved 3 hours to replace Schwintek. After replacement please be sure there are proper interior clamps in the proper places. Will send an email to bhoffman@americanrvcenter.com with clamp information.

Problem: THE TELEVISION/FIREPLACE SLIDE DOES NOT GO ALL THE WAY OUT NOR DOES IT GO ALL THE WAY IN.

Time Requested: 6

Cause: INSTALL ISSUES AND NEEDS ROLLERS

Time Allowed: 3

Remedy: BRING IN UNIT, FOUND SLIDEROOM SWINTECK HAS JUMPING GREARS WORK SLIDEROOM OUT AND DISASSEMBLE SWINTECK SYSTEMS AND INSPECT FOUND SEALER ON GEAR TRACKS CLEAN OFF AND REASSEMBLE SWINTECKS TEST ASSEMBLES WITH TEST CABLE EACH ASSEMBLY RUNS SMOOTH, INSTALL ON SLIDEROOM, SLIDEROOM IS DRAGGING ON BOTTOM AND GEARS ARE JUMPING BOTTOM OF SLIDEROOM WILL NOT CLOSE ALL THE WAY, CONTROLLER FOR SWINTECK SLIDEROOM IS LOCATED UNDER CABINET BEHIND SLIDEROOM WHEN ROOM IS IN ANY CONTROLLER CAN NOT BE ACCESS, ONLY WHEN ROOM IS OUT ALL THE WAY, THIS ROOM NEED ROLLER AND NEW SWINTECK SYSTEM,

Sublet Repairs: 0.00

Part Return Req: No

Status: Approved with Modifications

Operation Line 2

Flat Rate Code: 20043A TERMINATION VALVES - REPLACE - (Photo of valve after removal/replace is required) Fault Code: VENDOR

Serial #: Model #: Notes: 7/1: Danielle -- photo of valve removed from unit showing the vendor stamp is required, please upload when claiming

Problem: REAR BLACK TANK CABLE VALVE IS STICKING

Time Requested: 2.5

Cause: CHECK BLACK TANK DRAIN VALVE IS NOT CLOSING ALL THE WAY, SET UP AND PUT FLUSHER DOWN TOILET, ROD FOR CABLE WITH HANDEL HAS A BEND IN IT, BLACK TANK VALVE NEED NEW CABLE ASEMBLE, CABLE NEEDS TO BE ROUTED WITH NO HARD BENDS TO WORK

Time Allowed: 2.5

Sublet Repairs: 0.00

Remedy: NEED TO REPLACE THE CABLE ASSEMBLY

Part Return Req: No

Status: Approved

Operation Line 3

Flat Rate Code: 22300 FRONT CAP - REPAIR

Fault Code: GAPS / VOIDS

Serial #: Model #: Notes: 7/1: Danielle -- photos of gaps around the front cap are required, please upload when claiming

Problem: THERE IS A CLEAR SEALANT PEELING OFF OF THE FRONT OF THE NOSE CAP.

Time Requested: .5

Cause: finish peeling off loose sealer on bottom of left side above 5th wheel, and around gen door use silaon and cap seal as needed

Time Allowed: .5

Sublet Repairs: 0.00

Remedy: SEAL AS NEEDED

Part Return Req: No

Status: Approved

Operation Line 4

Flat Rate Code: 12072 SLIDEOUT - MAIN WALL REPAIR

Fault Code: SEPARATED

Serial #: Model #: Notes: 7.1.22 JK-Approved to replace screws. Also please check the clamps on the interior wall like in line 1. Email sent to bhoffman@americanrvcenter.com with clamp information.

Problem: THE OFF DOOR BEDROOM SLIDE FRAME IS PULLING AWAY FROM THE FIBERGLASS IN THE FRONT.

Time Requested: 1.5

Cause: FRONT BEDROOM SLIDEROOM ON FRONT SIDE IS PULLING SCREWS OUT OF THE WALL AND PULLING ON THE FIBEGLAS WALL FROM STUDS, mounting screws over torked and broken

Time Allowed: 1.5

Sublet Repairs: 0.00

Remedy: FRONT BEDROOM SLIDEROOM ON FRONT SIDE IS PULLING SCREWS OUT OF THE WALL AND PULLING ON THE FIBEGLAS WALL FROM STUDS drill poilet holes in beteewn broken scews and install new screws after painting heads black, cap seal as needed wit silacone

Part Return Req: No

Status: Approved