

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS



CLAIM ORIGIN

WEB

ORIGINAL CLAIM ID

VIN

5ZT3SR1B9N6111984

CHASSIS VIN

MILEAGE

0

SITE/WAREHOUSE

062 / 062C

ITEM #

SRF36BHQ-C

DEALER RO #

67810

CLAIM START DATE

07/08/2022

CLAIM END DATE

01/01/1900

Labor rate: \$150.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code

10-13-02-00-000211

Operational Description

Slide Out Room - Frame & Chassis/Slide Out System/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-07-08 17:16:31 :: FIX SLIDE ROOM SO IT DOES NOT TEAR THE FLOOR ANY MORE SLIDE ROOM WAS PUCHED TOO CLOSE TOWARDS THR REAR OF THE CAMPER. MOVED SLIDE OUT BRACKETS TOWRDS THE BACK SO IT WOULD PULL THE ROOM TOWARDS THE FRONT OF THE CAMPER. MARKED WITH A PAINT PEN WHERE ADJUSTMENT WAS MADE. SLIDE ROOM IS CENTERED.

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt \$75.00

Serial #

Appr Hrs

0.50

Appr Labor Amt \$75.00

Notes

provide pic showing the issue. thanks
 THE ROOM IS TOO CLOSE ON ONESIDE ADJUSTED ROOM OVER TO FIT
 provide pics of adjustment bolts/heads. thanks
 PICS UPDATED

Labor

Line# 2

Operation Code

30-103-24-00-001125

Operational Description

Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-07-08 17:21:36 :: FIX FLOOR WHERE SLIDE ROOM TORE IT UP

Model #

Dlr Sub Hrs

0.50

Sub Labor Amt \$325.00

Serial #

Appr Hrs

0.00

Appr Labor Amt \$325.00

Notes

pending line 1 review. thanks
 UPDATED
 provide pic showing the lino damage. thanks
 PICS UPDATED

Labor

Line# 3

Operation Code

40-108-24-11-001334

Operational Description

110 Volt Interior Wiring - Electrical/110 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-07-08 17:27:16 :: CEILING FAN DOES NOT WORK CEILING FAN NO COMING ON. CHECKED FOR A FAN SWITCH, CHECKED ALL BREAKERS AND FUSES.REMOVED COVER TO ACCESS WIRES. CHECKED FOR POWER. NOTICED THE POWER WIRE CAME LOOSE FROM WIRE CRIMP CAMP. SECURED WIRES. FAN CAME ON. INSTALLED COVER FOR FAN.

Model #

Dlr Sub Hrs

1.01

Sub Labor Amt \$151.50

Serial #

Appr Hrs

1.00

Appr Labor Amt \$150.00

Labor
Line# 4

Notes
.time allowed. thanks

Operation Code
10-677-01-00-000254

Operational Description

Hydraulic Leveling Jack - Frame & Chassis/Leveling System (Lippert, Hydraulic)/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-07-08 17:29:51 :: LEVELING SYSTEM IS NOT RESPONDING WHEN TRYING TO AUTO LEVEL THE MONITOR IS GIVING A MANUAL MODE FAULT. SYSTEM WILL NOT AUTO LEVEL. SYSTEM WILL NOT AUTO RETRACT REAR JACKS. TRIED TO HOME JACKS THROUGH MONITOR PANEL AND IT WOULD NOT DO ANYTHING. GOT A FORK TRUCK AND SET UNDER HITCH. MANUALLY HOMED FRONT AND REAR JACKS. PUSHED AUTO LEVEL BUTTON AND ALL THE JACKS ARE NOW RESPONDING. CAMPER DID NOT SIT LEVEL AFTER AUTO LEVEL WAS COMPLETE. MANUALLY LEVELED CAMPER AND RESET ZERO POINT CALIBRATION. ALL FUNCTIONS ON LEVELING SYSTEM ARE WORKING

Model #	Dlr Sub Hrs	1.01	Sub Labor Amt	\$151.50
Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
calibration of leveling is not covered by warranty. denied

Submitted

Labor Amt	\$703.00
Parts & Freight	\$0.00
Total	\$703.00

Approved

Labor Amt	\$550.00
Parts & Freight	\$0.00
Total	\$550.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.