

e-Auth

7/13/20
10:28:18

Authorization number PA03171598 Reference no: 67797 Status: Approved Approved by Kiddz Approved date 6/28/2022
Billing Name Address VIN Retail sold on

34 Basden's American RV Basden's American RV 4YDFCGN29N2501028 10/23/2021
600 E Baseline Rd
Evansville, IN 47725

Item	Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3200128A	Door - Interior Hin	0.00	0.50	0.50		1	0.20	Complaint:BATHROOM DOOR MISALIGNED Cause:bottom of door is too low and is getting stuck on door guide. Correction:removed trim above door, raised both hangers on door to pull door up off of guide. door clears and works as it should. installed trim.
2	2302324B	Compartment Doc	0.00	0.40	0.40		1	0.20	Complaint:DOORSIDE FRONT STORAGE DOOR NEEDS ADDITIONAL MAGNET OR MAGNET ADJUSTED, DOOR NO ALWAYS STAYING UP ON RIGHT SIDE Cause:already has 2 magnets installed on front side of door. need to see if i can position the magnet so it will hold. Correction:swapped magnets on wall so they would grab the one on the door. moved magnet on door"down" so it would make contact with magnet on wall. door stays up on its own now.
3	2302203B	Compartment Doc	0.00	1.50	0.50		1	0.50	Complaint:OUTSIDE KITCHEN DOOR STRUT HAS COME OFF AND TORE THE GASKET AS WELL Cause:strut damages the inside frame of the door where the gasket sits. Correction:REPLACED THE DOOR KRV - Labor time approved in accordance with Keystone RV's flat rate manual. VCB
4	3100814A	Cabinet Door - Re	0.00	0.40	0.40		1	0.20	Complaint:STORAGE CABINET ON RIGHT SIDE OF TV NEEDS LATCH REATTACHED Cause:screws stripped out of wood Correction:repositioned screws so they would hold latch.
5	5102406B	Light, 12V Interior	0.00	1.00	0.20		1	0.20	Complaint:MOTION LIGHT AT THE STAIRS SEEMS TO BE COMING ON AND OFF RANDOMLY WHEN NO ONE IS NEAR IT Cause:motion sensor light is coming on without anyone near the light. need to replace. waiting on parts and approval 6/24/22 Correction: KRV - Labor time approved in accordance with Keystone RV's

r paper claims only use one pre-authorization number per warranty claim for

multiple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

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