



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRV.com

812.867.5200
FAX 812.868.1012

W/O: 67797C

CUSTOMER WORK ORDER

WO #: 67797C

Customer: 28029 - ROSS, WILLIAM -
270-860-6702

Tag:
Author: MAB
Location: IH

Stock #: 10964
Stock Desc: 2022 5W KEYSTONE
COUGAR HALF-TON 29RKS
Chassis #: 4YDFCGN29N2501028
Serial #: 4YDFCGN29N2501028
Mileage:
Licence:

Invoice #:
Date In: 18 JUL 22
Promised:
Date Sched:
Completed: 18 JUL 22
Warr. Date: 28 OCT 21

Job #1 - Warranty

ITEMS NOT CLAIMED ON CLAIM#67797.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	150.00

Parts

Part #	Description	Qty	Price	Total
628497	Diecut - 2019 - CG - Side - DC #28 - RH - TT/HT/FW	1.00	7.11	7.11
628525	KEYSTONE GRAPHIC	1.00	17.46	17.46
563822	KEYSTONE GRAPHIC	1.00	7.67	7.67
628527	Diecut - 2019 - CG - Side - DC #69 - RH - FW	1.00	18.53	18.53
533498	BaggageDoor-68" x 48"-OutsideCookCtr-Vixen-PolarWhite	1.00	344.94	344.94
500627	CLEAR SIKASIL PLUS	1.00	17.86	17.86

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT	1.00	175.24	175.24
FRT	UPS-DECALS	1.00	13.89	13.89

Subtotal for Job #1: 752.70

Parts Total: 413.57
Labour Total: 150.00
Sublet Total: 0.00
Extras Total: 189.13
WORK ORDER TOTAL: 752.70

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 18 Jul 2022



Customer #: 28029
ROSS, WILLIAM





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W/O: 6797
Promised Date: 30 JUL 22

CUSTOMER WORK ORDER

WO #: 67797 (Appointment Date: 22 JUN 2022 - Time: 07:00am)

Customer: 28029 - ROSS, WILLIAM -
270-860-6702

Tag:

Author: P.HUNT

Location: 0713 BH TO CLOSE WO

Stock #: 10964

Stock Desc: 2022 5W KEYSTONE

COUGAR HALF-TON 29RKS

Chassis #: 4YDFCGN29N2501028

Serial #: 4YDFCGN29N2501028

Mileage: 0

Licence:

Invoice #: 379820

Date In: 22 JUN 22

Promised: 30 JUL 22

Date Sched:

Completed: 13 JUL 22

Warr. Date: 28 OCT 21

Job #1 - External

COMPLAINT: REPLACE FRONT STORAGE DOOR FROM TAILGATE
DAMAGE. CUSTOMER WANTS TO KEEP OLD DOOR
IN SHOP 1A

CAUSE: replace compartment
door

CORRECTION: unboxed new dooe and checked for
damages.cut silicone around door.
removed mounting screws. removed door.
installed and secured door to frame with
screws. taped off door and sealed with
silicone.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	150.00

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	25.99	25.99
628497	Diecut - 2019 - CG - Side - DC #28 - RH - TT/HT/FW	1.00	10.99	10.99
628525	KEYSTONE GRAPHIC	1.00	25.99	25.99
563822	KEYSTONE GRAPHIC	1.00	11.99	11.99
628527	Diecut - 2019 - CG - Side - DC #69 - RH - FW	1.00	26.99	26.99
533498	BaggageDoor-68" x 48"-OutsideCookCtr-Vixen-PolarWhite	1.00	499.99	499.99

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	15.00	15.00
FRT	UPS-DECALS	1.00	17.50	17.50
FRT	FRIEGHT BABBAGE DOOR	1.00	281.00	281.00

Subtotal for Job #1: 1,065.44

Job #2 - Internal

COMPLAINT: OVEN WONT STAY LIT

CAUSE: pulled unit into shop. made sure gas was on. lit pilot light. set thermostat to 350.

CORRECTION: no corrections made. oven is lighting and working as it should. advise cutomer to allow



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enough time for " thermo-coupler" to heat up so pilot will stay lit.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: BATHROOM DOOR MISALIGNED

CAUSE: bottom of door is too low and is getting stuck on door guide.

CORRECTION: removed trim above door, raised both hangers on door to pull door up off of guide. door clears and works as it should. installed trim.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: DOORSIDE FRONT STORAGE DOOR NEEDS ADDITIONAL MAGNET OR MAGNET ADJUSTED, DOOR NO ALWAYS STAYING UP ON RIGHT SIDE

CAUSE: already has 2 magnets installed on front side of door. need to see if i can position the magnet so it will hold.

CORRECTION: swapped magnets on wall so they would grab the one on the door. moved magnet on door"down" so it would make contact with magnet on wall. door stays up on its own now.

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #4:			0.00

Job #5 - Internal

COMPLAINT: ALL OUTSIDE KITCHEN RECEPTACLES NOT WORKING PLUS OTHERS NOT WORKING AS WELL INSIDE IN ENTERTAINMENT SLIDE. CHECK ALL RECEPTACLES AND INVERTER

CAUSE: gfci was tripped in front storage compartment.

CORRECTION: reset gfci and test all outlets metioned. all outlets are working

Labor			
Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: OUTSIDE KITCHEN DOOR STRUT HAS COME OFF AND TORE THE GASKET AS WELL

CAUSE: strut damages the inside frame of the door where the gasket sits. need to replace entire door per penny.

CORRECTION: Pulled unit into the shop. Took a razor blade and cut the silicone around the entire door. Removed mounting screws from the inside of the frame. Removed door. Got new door out of trailer and unboxed. Installed door to frame. Taped off door and sealed with silicone. Installed all decals provided. Took frame brackets that attached to the door and drilled holes out larger so I could fit bigger screws into the door. Installed strut brackets to new door with larger screws and adhesive. Original struts were pushing

W/O: 6197
Promiss Date: 30 JUL 22



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really hard against the door and was bottoming out before the door was completely shut. Tried some longer struts to see if that would help. Moved strut brackets down so the door would require less travel. Cleaned up mess and parked unit.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
500627	CLEAR SIKASIL PLUS	1.00	N/C	N/C

Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: STORAGE CABINET ON RIGHT SIDE OF TV NEEDS LATCH REATTACHED

CAUSE: screws stripped out of wood

CORRECTION: repositioned screws so they would hold latch.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #7: 0.00

Job #8 - Warranty

COMPLAINT: MOTION LIGHT AT THE STAIRS SEEMS TO BE COMING ON AND OFF RANDOMLY WHEN NO ONE IS NEAR IT

CAUSE: motion sensor light is coming on without anyone near the light. need to replace. waiting on parts and approval 6/24/22

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #8: 0.00

Parts Total:	601.94
Labour Total:	150.00
Sublet Total:	0.00
Extras Total:	313.50
Tax Total:	64.09
WORK ORDER TOTAL:	1,129.53

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Customer Signature : _____

Date: 18 Jul 2022

W/O: 197
Promi Date: 30 JUL 22



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