

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 67797
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 28029 - WILLIAM ROSS
Address: 8757 OLD US HWY 60 SPOTTSVILLE, KY

42458

Phone: 270-860-6702

Stock Number: 10964 - 2022 COUGAR HALF-TON 29RKS 4YDFCGN29N2501028

VIN: 4YDFCGN29N2501028 HIN:

SER#: 4YDFCGN29N2501028

Mileage: 0

Work Order Comp: 13 JUL 22

Auth. No:

Dealer #: 1194

Warr. Date: 28 OCT 21

Work Order Date: 22 JUN 22

Inv #: 379821

WO #	Job #	Description	JOB INFORMATION
67797	6	OUTSIDE KITCHEN DOOR STRUT HAS COME OFF AND TORE THE GASKET AS WELL	strut damages the inside frame of the door where the gasket sits. need to replace entire door per denny. Pulled unit into the shop. Took a razor blade and cut the silicone around the entire door. Removed mounting screws from the inside of the frame. Removed door. Got new door out of trailer and unboxed. Installed door to frame. Taped off door and sealed with silicone. Installed all decals provided. Took frame brackets that attached to the door and drilled holes out larger so I could fit bigger screws into the door. Installed strut brackets to new door with larger screws and adhesive. Original struts were pushing really hard against the door and was bottoming out before the door was completely shut. Tried some longer struts to see if that would help. Moved strut brackets down so the door would require less travel. Cleaned up mess and parked unit.
67797	8	MOTION LIGHT AT THE STAIRS SEEMS TO BE COMING ON AND OFF RANDOMLY WHEN NO ONE IS NEAR IT	motion sensor light is coming on without anyone near the light. need to replace. waiting on parts and approval 6/24/22
67797	3	BATHROOM DOOR MISALIGNED	bottom of door is too low and is getting stuck on door guide. removed trim above door, raised both hangers on door to pull door up off of guide. door clears and works as it should. installed

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 trim.

67797 4 DOORSIDE FRONT STORAGE DOOR NEEDS ADDITIONAL MAGNET OR MAGNET
 ADJUSTED, DOOR NO ALWAYS STAYING UP ON RIGHT SIDE
 already has 2 magnets installed on front side of door. need to
 see if i can position the magnet so it will hold.
 swapped magnets on wall so they would grab the one on the door.
 moved magnet on door"down" so it would make contact with magnet
 on wall. door stays up on its own now.

67797 7 STORAGE CABINET ON RIGHT SIDE OF TV NEEDS LATCH REATTACHED
 screws stripped out of wood
 repositioned screws so they would hold latch.

Part No	Job#	Description	PARTS	Qty	Price	Total
500627	6	CLEAR SIKASIL PLUS		1.00	17.86	17.86
592487	8	Light - LED - Motion Sensor - Cou		0.00	0.00	0.00

Lab Code	Job#	Description	LABOUR	Hrs	Rate	Total
Z990	6	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	6	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	6	MISCELLANEOUS REPAIR		0.50	150.00	75.00
Z990	6	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	8	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	8	MISCELLANEOUS REPAIR		0.20	150.00	30.00
Z990	3	MISCELLANEOUS REPAIR		0.50	150.00	75.00
Z990	4	MISCELLANEOUS REPAIR		0.40	150.00	60.00
Z990	7	MISCELLANEOUS REPAIR		0.40	150.00	60.00

Parts Total: 17.86
 Labour Total: 300.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 317.86

Customer Signature: _____

Date: _____