

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	1101249
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	4X4TCKE21NX155353
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	017 / 017A
		ITEM #	ACKT294BH
		DEALER RO #	67754
		CLAIM START DATE	06/17/2022
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	40-124-01-11-001409	Solar Controller - Electrical/Solar Power/Replace/Electrical			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2022-06-17 16:54:07 :: THE SOLAR PANEL SYSTEM IS NOT CHARGING THE BATTERIES. CUSTOMER CALLED BW ON 0609 TO ADVISE THAT THE SOLAR PANEL SYSTEM IS NOT CHARGING THE BATTERIES. Checked battery voltage inside shop. Batteries show 11.79 volts. Moved unit outside in sun and battery voltage was 11.79v. Voltage would climb to 11.84v and then drop back to 11.79v. Removed controller from wall mount and pulled wires out for access. Checked voltage on pos. and neg. solar panels putting out 20volts, but controller panel shows 11.7volts. Controller needs to be replaced. 6/17/2022: Turned in parts request for a new solar charge controller.				
	Model #	RCD1230	Dlr Sub Hrs	0.50	Sub Labor Amt \$75.00
	Serial #	RCD1230	Appr Hrs	0.50	Appr Labor Amt \$75.00

Notes

emailed over forms i need filled out
HOPE THAT WORKS PLEASE LET ME KNOW WHEN TESTING THIS THE BATTERY VOLTAGE IS 1.3VOLTS
i need the forms please
SENT FORMS TO MBYERLEY
sent to vendor
Good morning,

I have approved r/r solar controller and 0.5 hrs labor. No part return required.

Shipping – UPS
ETA – 7/20/22
Tracking – 1ZV9182V0395591505

Thank you,

Chris Stephens
Technical Coordinator

Phone: 574-971-4490 ext 132
Address: 3002 Coast Ct, Elkhart, IN 46514
Email: chris.stephens@wayinterglobal.com
Web: www.wayinterglobal.com

"Take your home on the road"

Submitted	Labor Amt	\$75.00	Approved	Labor Amt	\$75.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$75.00		Total	\$75.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.