

Pre-Authorization

Pre-Authorization number PA03159881 Reference no: NA Status: Approved Approved by perrg Approved date 6/20/2022
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDFM0R28N4702082 3/10/2022
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	3300806B	Chair - Recliner -	0.00	2.00			1	0.20	Complaint:PER THE CUSTOMER THE WEBSITE SAYS THEY HAVE HEAT AND VIBERATION, THE RECLINERS DO NOT HAVE THEM Monique Blackburn Cause:Monique Blackburn TOLD ME TO PUT A PREAUTH IN AND GET THESE PARTS ORDER Correction:PLEASE CONTACT Monique Blackburn SHE GAVE ME PART NUMBERS ALSO parts specialist Byron was 691138 AND 691140 KRV - These features were removed on the 2022 modles respectfully denied.
2	4131008B	Water Heater - St	0.00	3.00	1.30		1	1.30	Complaint:SOME OF THE BLUE LINING CAME OUT OF THE WATER TAKE NEED TO KNOW WHAT TO DO Cause: WATER HEATER INSIDE FAILED Correction:NEED TO REPLACE THE WATER HEATER KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
					<u>1.30</u>				

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For paper claims only use one pre-authorization number per warranty claim for
 Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return toKeystone RV Company