



12024 Central Ave SE ★ Albuquerque NM 87123
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W/O: 73528
Promised Date:
no auto 26



WO #: 73528 (Appointment Date: 10 JUN 2026 - Time: 04:15pm)

Customer Name: 60349 - TAFOYA,
LETICIA NORENE

Completed Date: 28 AUG 26

Invoice#:

Author: ADVISOR

Stock Desc: 9497 2025 OPEN RANGE
27BHP

Serial#: 58TBM0BR3S7553059

Date In: 10 JUN 26

Chassis#: 58TBM0BR3S7553059

Time In:

Miles/Hrs:

Tag#:

Purchased Date: 18 JUL 25

Warranty Date: 18 JUL 25

Job #1 - Warranty

COMPLAINT: CUSTOMER STATES WATER HEATER IS NOT COMING ON LP OR ELECTRIC

CAUSE: Bypasses

12v tstate for gas bad

CORRECTION: I need to bypass the tank lines and

Check the rest of the lines.

Request .30min

Customer complaint water heater not working on gas or electric.

Started by connecting city water to the unit, ensuring that the water heater was full of water and that the waterlines did not have air in them.

Verified the gas was turned on, verified there was propane in the bottles by turning on the stove top.

Turned the water heater switch on for LP went to the water heater itself, nothing was happening, no gas and no flame. While on lunch break, turned the electric side on, left it on after the lunch break turned the kitchen faucet on which is the furthest from the water heater. Water is extremely hot indicating that the electric side is working properly. Then began checking components, starting with the electric panel to verify that I did not have any 12 V fuses that would be operating the gas side of the water heater flow check each fuse in the electric panel. All fuses were good. Went to the back of the water heater checked 12 V power at the back of the water heater for the incoming lines. Proper voltage. Went to the water heater removed the cover that is covering up the T stats for both 120 and 12 V checked incoming power to the T staff for 12 V at 12 V power on one side not the other. Check the reset button was not tripped disconnected both 12 V lines. Check continuity on the T stat at no continuity

Use the jumper wire between the 12 V lines as soon as the jumper wire was hooked up gas immediately turned on and began burning a flame burning a proper flame, indicating that the gas is operational that the T stat is bad

Photos uploaded of the label for the water heater will need to order a 12 V T stat for this particular water heater.

Well, request an additional 45 minutes to remove and replace the T stat and retest the water heater for the gas side.

Replace the two stat on both sides of the water heater, the gas and the electric side. Connected city water to the unit turned on the propane turned on the switch for the water heater for LP water heater turned on and ran on LP normally. Turned off the LP turned on the electric side allowed the unit to set for a period of time then checked to see if the water heater was producing hot water on the electric side is producing hot water on the electric side. This job is now complete.

Labor

Job #	Description	Total
1	WATER HEATER DIAGNOSE	358.00

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Parts

Part #	Description	Qty	Price	Total
08-9254	GE WATER HEATER THERMOSTAT	1.00	12.77	12.77

Other Services

Code	Description	Qty	Price	Total
FRT	SHIPPING & HANDLING CHARGES	1.00	13.95	13.95

Subtotal for Job #1: 384.72

Job #2 - External

COMPLAINT: Transferred to RV*73528-1 on 02 JUL 26

Estimate amount was 0.00

CUSTOMER STATES KITCHEN SINK IS BACKING UP - STATES THERE WAS A GASKET LAYING UNDER THE CABINET

CAUSE: Unknown

Customer complaint sink not draining

CORRECTION: Have to check the plumbing. The plumbing needs to be checked for obstruction. All of the plumbing needs to be taken out and cleaned. If it has obstruction replace as needed. Then put all pipes back together. Then test for leaks.

Request 1.00

06.16.26: With city water hooked up to unit ran water in the sink, the sink never backed up. Put the stopper, in filled the sink a quarter of the way, pulled the stopper out, sink drained normally. Put the stopper back in filled the sink more than half again pulled the stopper sink drained completely normal. Unable to replicate customer complaint.

Job is complete

Will, request 15 minutes later time.

Labor

Job #	Description	Total
2	KITCHEN SINK DRAIN	N/C

Subtotal for Job #2: 0.00

Job #3 - Warranty

COMPLAINT: CUSTOMER STATES THE WALL NEXT TO ENTRY DOOR IS COMING APART. WHEN ENTRYING THE UNIT IT WILL BE THE WALL ON THE RIGHT

CAUSE: Adhesive and staples failed

A portion of the wall came completely loose

CORRECTION: Tape on wall needs to be removed. The wall ends need to be stapled and add battens to match the color of the wall. Battens need to be stapled over the center of the split walls. Battens have to be cut into size in order to fit. Need to order two 8 ft sticks

Photos attached

Request 1.5

06.16.26: Found the wall to the right of the entry by the bedroom, under the bedroom window had come completely loose at both seams. Long seam just inside the entry door and the short seam under the window came completely unstapled all the way down even along the floor. Pulled all the loose staples, removed the seam tape from under the window and the long seam tape for the ceiling just inside the entry door. Double checked all the staples to ensure that they were all pulled and recessed so that the panel would lay flat.

Using a pneumatic, staple gun, staple the paneling on both seams along the floor and both studs under the window. With new seam tape, replaced the seam tape under the window and the long piece just inside the entry door. Used putty stick and puttied all visible, staple holes.

Work is now complete. Requesting 1hr

Labor

Job #	Description	Total
3	WALL	125.30



Subtotal for Job #3: 125.30

Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THE BATTEN STRIPS AROUND THE SHOWER IS COMING LOOSE AND THE SURROUND IS BUBBLING, WHEN LOOKING INTO SHOWER IT WILL BE ON THE LEFT

CAUSE: Unknown

Trim came loose on one side fell off on the other

4 totals staples on each side holding the trim in place

CORRECTION: Batten needs to be stapled and glued to the wall. It needs to be siliconed to the shower wall so it doesnt leak water behind of shower panned. Shower wall needs to be resealed on the wall that holds the shower in place.

Photos attached

Request .75

06.16.26: Trim on the shower edge on both sides had come loose and one side had fallen completely off. Found on the trim a total of four staples holding the trim in place on each side. Completely removed the staples from the trim that fell off. Used a brad nailer, nailed the trim back in place. On the other side remove the two staples that were visible. Used the brad nailer and nailed the trim back in place. Used putty stick sealing putting all new nail holes and old staple holes. The trim is now secure. Found 3 places on the shower surround that were loose, added rivets to secure the shower surround from bubbling. For a total of 4 rivets. Sealed the top and bottom of the shower surround with white silicone

Work completed

Requesting 1.5hrs

Labor

Job #	Description	Total
4	SHOWER SURROUND SEAL AROUND	268.50

Parts

Part #	Description	Qty	Price	Total
F100131645	3/4 WHITE DRIVE RIVIT	4.00	0.22	0.88

Subtotal for Job #4: 269.38

Job #5 - External

COMPLAINT: Transferred to RV*73528-1 on 02 JUL 26

Estimate amount was 0.00

CUSTOMER STATES BATTERY IS SMELLING LIKE ROTTEN EGGS

CAUSE: Unknow

Customer complaint battery smells like rotten eggs

CORRECTION: Photos attached

Request 30 min

Removed the cover from the battery and disconnected the battery.

Tested the voltage on the battery battery indicated full charge. Tested the charging system, charging system putting out the correct voltage

Could not smell any unusual loaders caps from both sides of the battery it smell a rotten egg go noticed on the positive side. All three cells were completely dried on the negative side. Two of the three cells were completely dry. Remove the battery from the couch tested it with the interstate battery tester did recommend replacement of the battery.

Due to the dry cells in the battery is not covered by warranty contacted the customer customer stated to take care of himself

Battery is put back in the box however it was not reconnected to the coach

Job complete

Request 45 minutes labor

Labor

Job #	Description	Total
5	BATTERY DIAGNOSE	N/C

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Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER STATES WINDOW SEAL BY TABLE IS COMING UNDONE - ON PASS. SIDE

CAUSE: Window seal has shrunk
Seal came out of window

CORRECTION: Old seal has to be removed, slot needs to be cleaned. New seal has to be cut for right size and installed in factory location. Seal needs to be adjusted as needed

Photos attached

Request .75

06.16.26: Pulled the whole seal out.

Reattached the seal all the way around.

The seal is rubber and clips into place on the window frame. Checked window and screen for proper operation window working properly

Work completed

Requesting .20

Labor

Job #	Description	Total
6	WINDOW SEAL	53.70
Subtotal for Job #6:		53.70

Job #7 - Warranty

COMPLAINT: CUSTOMER STATES OVER THE SLIDE OUT THERE APPEARS TO BE SOMETHING LOOSE - WHEN CLOSING - ON THE INSIDE

CAUSE: Wires rapped around piston
Complaint of something loose

CORRECTION: Remove bottom panel. Unscrewed the piston and motor to the slider. Fixed the wiring and install the piston and motor to the slider, tested the slider to see if problems have been fixed and adjust as needed. Screwed back under panel.

Photos attached

Request 3 hours

06.16.26: Checked the tech notes from the previous technician. Wrote up that there were wires wrapped around the piston. Used an air chisel, removed several of the nails holding the bottom board at the through frame. Found that a wire bundle had pulled through the bell hole. Did not find any wires wrapped around the piston pulled the wire back out of the bell hole, reattached inside, straighten the wires out. The wires were scraped across the top of the through frame slide piston, but not interfering with the function of the slide.

Ran the slide in and out several times, slide is now operation as it should. Reattach the bottom board with the nails that were chiseled off with self drilling screws.

Slide operation is normal. Work is complete.

Requesting 1.0hr

Labor

Job #	Description	Total
7	SLIDE OUT DIAGNOSE	179.00
Subtotal for Job #7:		179.00

Job #8 - Warranty

COMPLAINT: CUSTOMER STATES BLIND OVER THE COUCH WILL NOT STAY UP - DRIVERS SIDE

CAUSE: Lose cable
Loose tension cords

CORRECTION: Tighten cable on blind and adjust as needed



.20
06.16.26: Tightened the tension cords on the blind. Now stays up
Work completed Requesting .20

Labor		
Job #	Description	Total
8	BLIND ADJUST	35.80
Subtotal for Job #8:		35.80

Job #9 - Warranty

COMPLAINT: CUSTOMER STATES BOTH FENDERSKIRTS ARE BROKE

CAUSE: Unknown
Fender skirts cracked and broken both sides

CORRECTION: Left and right fenders need to be unscrewed and replaced with new ones. New fenders need to be ordered. Left and right fenders need to be screwed back in and adjusted and tested.

Photos attached

Request .75

06.16.26: Recommend remove and replace both fender skirts

Parts will need to be ordered

Requesting 1 hour total time for both

Labor				
Job #	Description			Total
9	FENDERSKIRT R&R (DOUBLE AXLE)			89.50
Parts				
Part #	Description	Qty	Price	Total
0321158	FENDER SKIRT 66.13 X 9.5 BLACK HDHE	2.00	36.15	72.30
Subtotal for Job #9:				161.80

Job #10 - Warranty

COMPLAINT: CUSTOMER STATES SCREEN DOOR IS STICKING AT THE TOP - MAY BE THE MAIN DOOR IS STICKING, STRIKER PLATE LOOKS OFF

CAUSE: Front door striker plate is off center
Dort sticking on the striker plate

CORRECTION: Striker plate needs to be unscrewed and adjusted. Screwed back on adjusted for front door to make sure I don't damage front door.

Photos attached

.20

06.16.26: Removed the round head screws, flattened out the striker plate. Used flat head screws, reattached the striker plate. Door is not sticking on the striker plate and closes properly. Work completed

Requesting .20

Labor		
Job #	Description	Total
10	SCREEN DOOR ADJUST	35.80
Subtotal for Job #10:		35.80

Job #11 - Warranty

COMPLAINT: CUSTOMER STATES THE SHELF HAS COME APART IN THE COMPARTMENT WITH OUTSIDE REFRIDERATOR

CAUSE: Unknown
Rear and side support fell apart

CORRECTION: Wood support inside of compartment has to be screwed and stapled back into place. Supports have to be screwed from inside out to hold support also.

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Photos attached

Request 1.0

Removed the rear support completely

Measured and cut a new support that would cover the whole area corner to corner and attach an upright support and not just paneling

Squared the shelf attached the support with screws to the corners

Pre drilled hole in the side support and screwed the side support to the paneling

Reattached the shelf with staples

Reinstalled the drawer

Work completed Requesting 1 hour labor

Labor

Job #	Description	Total
11	CABINET SHELF REPAIR	179.00

Subtotal for Job #11: 179.00

Job #12 - Warranty

COMPLAINT: CUSTOMER STATES BEDROOM SLIDING DOOR HAS COME OFF THE RAILS

CAUSE: Hardware pulled off the top of the door

CORRECTION: Found the bedroom door was falling off

Remove the trim piece at the entry to the bedroom began looking at the door itself found the hardware that screws to the top of the door had ripped off disconnected the latches remove the door, completely reattach the hardware in a different position

Put the door back in place checked for operation found that it did open too far reset the doorstop so that the door could not open past the door guide on the bottom. But the trim piece back on snap the buttons back in place check the operation of the door again set the safety snap securing the door for unit movement work is complete.

Will, request 30 minutes labor time

Labor

Job #	Description	Total
12	INTERIOR DOOR	89.50

Subtotal for Job #12: 89.50

Parts Total: 85.95

Labour Total: 1,414.10

Sublet Total: 0.00

Extras Total: 13.95

WORK ORDER TOTAL: 1,514.00

NOTICE:

DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : _____

Date: 28 Aug 2026

