



600 E. Baseline Rd.
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W/O: 6393
Promised Date: 30 JUN 22

CUSTOMER WORK ORDER

WO #: 67693

Customer: 45772 - JOHNS, MATTHEW -
812-455-0647

Tag:

Author: P.HUNT

Location: 0627 CLOSE WO

Stock #: 11065

Stock Desc: 2022 5W KEYSTONE
MONTANA HIGH COUNTRY 331RL

Chassis #: 4YDFHMS23NA741654

Serial #: 4YDFHMS23NA741654

Mileage:

Licence:

Invoice #:

Date In: 14 JUN 22

Promised: 30 JUN 22

Date Sched:

Completed: 27 JUN 22

Warr. Date: 12 FEB 22

Job #1 - Warranty

COMPLAINT: NO CHANNELS ON TV. NOT GETTING STATIONS WHERE HE USED TO GET CHANNELS.

CAUSE: NO CHANNELS ON TV. NOT GETTING STATIONS WHERE HE USED TO GET CHANNELS.

CORRECTION: Moved unit into shop from service lot. Checked main TV in living room. Ran channel scan. Not picking up channels. Connected test TV to front bedroom location. Ran channel scan. Test TV not picking up channels. Removed KEY TV Signaler Controller from outside compartment. Disconnected Ant. cable and connected to normal TV booster. Checked operation with test TV. Antenna picked up 15 channels. KEY TV controller is bad and needs replaced. 6/16/2022: Turned in parts request for a new controller. 6/24/2022: Received new part. Removed old KEY TV Signal controller. Installed new controller. Checked operation of TV. New controller found 22 channels on search. Moved unit back to service lot.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	0.00
Z990	MISCELLANEOUS REPAIR	DKM	37.50
Z990	MISCELLANEOUS REPAIR	DKM	37.50
Z990	MISCELLANEOUS REPAIR	DKM	0.00

Parts

Part #	Description	Qty	Price	Total
606664	Antenna - Multisource Signal Controller	1.00	80.91	80.91

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00
FRT	UPS-CONTROLLER	1.00	11.76	11.76

Subtotal for Job #1: 167.67

Job #2 - Warranty

COMPLAINT: DRAWERS WONT CLOSE ALL THE WAY IN THE KITCHEN

CAUSE: drawers won't close all the way in the kitchen.

CORRECTION: Checked operation of drawer below kitchen stove not staying closed. Realigned rear track support to allow drawer to close even on both sides. The drawer is made of Stainless Steel. Magnets do not stick to Stainless Steel. Factory was trying to get magnet to hold on a painted small screw head. Removed factory screw and replaced with a flat head screw and large washer for magnet to grab. Drawer still pops open when slide out is retracted. Tried to add a snap closed lock to drawer and cframe. Could not get drawer plunger mounted on face of drawer. Added another washer to flat head screw. Magnets holds drawer closed when running slide out and back in.



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Labor				
Code	Description	Mechanic		Total
Z990	MISCELLANEOUS REPAIR	DKM		30.00
Z990	MISCELLANEOUS REPAIR	DKM		0.00
Parts				
Part #	Description	Qty	Price	Total
H316	H316 10LB. PUSH LATCH	1.00	11.59	11.59
Subtotal for Job #2:				41.59

Job #3 - Internal

COMPLAINT: ICE MAKER NOT WORKING

CAUSE: ICE MAKER NOT WORKING.

CORRECTION: Connected city water to unit. Made shure ice maker was on. Have to wait to see if it makes ice. 6/16/2022, 3:50 pm. Ice Maker has been for about 5 hrs. So far has dropped (1) load of cubes. Will wait until next morning to see how much ice has been made.

Labor				
Code	Description	Mechanic		Total
Z990	MISCELLANEOUS REPAIR	DKM		N/C
Z990	MISCELLANEOUS REPAIR	DKM		N/C
Z990	MISCELLANEOUS REPAIR	DKM		N/C
Subtotal for Job #3:				0.00

Job #4 - Warranty

COMPLAINT: CROWN MOLDING ABOVE DOOR NOT ATTACHED

CAUSE: CROWN MOLDING ABOVE DOOR NOT ATTACHED.

CORRECTION: Reattached crown molding above entrance door with brad nails. Filled holes with matching putty.

Labor				
Code	Description	Mechanic		Total
Z990	MISCELLANEOUS REPAIR	DKM		15.00
Subtotal for Job #4:				15.00

Job #5 - Internal

COMPLAINT: SLIDE ROOM HANGING UP WHEN COMING IN ON KITCHEN TABLE SIDE

CAUSE: SLISE ROOM HANGING UP WHEN COMING IN ON KITCHEN TABLE SIDE.

CORRECTION: Sprayed flap seal lub on all flap seats on both slie outs. Checked operation on kitchen table slide. OK. Both slide out going out and in normal.

Labor				
Code	Description	Mechanic		Total
Z990	MISCELLANEOUS REPAIR	DKM		N/C
Z990	MISCELLANEOUS REPAIR	DKM		N/C
Subtotal for Job #5:				0.00

Job #6 - Warranty

COMPLAINT: SIDE OF REFRIGERATOR - CABINET OFF - DEBRIS ON FLOOR BETWEEN FRIG AND CABINET

CAUSE: SIDE OF REFRIGERATOR - CABINET OFF - DEBRIS ON FLOOR BETWEEN REFRIG AND CABINET.

CORRECTION: Wall panel has come loose at bottom. Removed bolts holding strap that secures refrig in



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place. Pulled refrig out of cabinet area. Cleaned all debris from behind and beside refrig. Removed pulled out staples. Reattached wall panel to wall frame with new staples. Used new staples on all four edges of wall panle. Replaces Refrig on cabinet. Secured Refrig in opening with factory strap.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	DKM	150.00
Z990	MISCELLANEOUS REPAIR	DKM	150.00
Subtotal for Job #6:			300.00

Parts Total:	92.50
Labour Total:	420.00
Sublet Total:	0.00
Extras Total:	11.76
WORK ORDER TOTAL:	524.26

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 27 Jun 2022

W/O: 6/27/22
Promisys Date: 30 JUN 22



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