

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
47725
812-867-5200

WARRANTY CLAIM # 67693
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 45772 - MATTHEW JOHNS
Address: 7117 STELLER DR. EVANSVILLE, IN

47712

Phone: 812-455-0647

Stock Number: 11065 - 2022 MONTANA HIGH COUNTRY 331RL 4YDFHMS23NA741654

VIN: 4YDFHMS23NA741654 HIN: SER#: 4YDFHMS23NA741654

Mileage: 0

Work Order Comp: 27 JUN 22

Auth. No:

Dealer #: 1194

Warr. Date: 12 FEB 22

Work Order Date: 14 JUN 22

Inv #: 379148

WO #	Job #	Description	JOB INFORMATION
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67693	1	NO CHANNELS ON TV. NOT GETTING STATIONS WHERE HE USED TO GET CHANNELS.	
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NO CHANNELS ON TV. NOT GETTING STATIONS WHERE HE USED TO GET CHANNELS.

Moved unit into shop from service lot. Checked main TV in living room. Ran channel scan. Not picking up channels. Connected test TV to front bedroom location. Ran channel scan. Test TV not picking up channels. Removed KEY TV Signaler Controller from outside compartment. Disconnected Ant. cable and connected to normal TV booster. Checked operation with test TV. Antenna picked up 15 channels. KEY TV controller is bad and needs replaced. 6/16/2022: Turned in parts request for a new controller. 6/24/2022: Received new part. Removed old KEY TV Signal controller. Installed new controller. Checked operation of TV. New controller found 22 channels on search. Moved unit back to service lot.

67693	2	DRAWERS WONT CLOSE ALL THE WAY IN THE KITCHEN drawers won't close all the way in the kitchen. Checked operation of drawer below kitchen stove not staying closed. Realigned rear track support to allow drawer to close even on both sides. The drawer is made of Stainless Steel. Magnets do not stick to Stainless Steel. Factory was trying to get magnet to hold on a painted small screw head. Removed factory screw and replaced with a flat head screw and large washer for magnet to grab. Drawer still pops open when slide out	
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Claim : 67693

 WO # Job # Description JOB INFORMATION

is retracted. Tried to add a snap closed lock to drawer and
 cframe. Could not get drawer plunger mounted on face of drawer.
 Added another washer to flat head screw. Magnets holds drawer
 closed when running slide out and back in.

67693 4 CROWN MOLDING ABOVE DOOR NOT ATTACHED
 CROWN MOLDING ABOVE DOOR NOT ATTACHED.
 Reattached crown molding above entrance door with brad nails.
 Filled holes with matching putty.

67693 6 SIDE OF REFRIGERATOR - CABINET OFF - DEBRIS ON FLOOR BETWEEN FRIG
 AND CABINET
 SIDE OF REFRIGERATOR - CABINET OFF - DEBRIS ON FLOOR BETWEEN
 REFRIG AND CABINET.
 Wall panel has come loose at bottom. Removed bolts holding strap
 that secures refrig in place. Pulled refrig out of cabinet area.
 Cleaned all debris from behind and beside refrig. Removed
 pulled out staples. Reattached wall panel to wall frame with new
 staples. Used new staples on all four edges of wall panle.
 Replaces Refrig on cabinet. Secured Refrig in opening with
 factory strap.

 Part No Job# Description PARTS Qty Price Total

 647162 1 Antenna - Multisource Signal Cont 1.00 80.91 80.91
 H316 2 H316 10LB. PUSH LATCH 1.00 11.59 11.59

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 1 MISCELLANEOUS REPAIR 0.25 150.00 37.50
 Z990 1 MISCELLANEOUS REPAIR 0.25 150.00 37.50
 Z990 1 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 2 MISCELLANEOUS REPAIR 0.20 150.00 30.00
 Z990 2 MISCELLANEOUS REPAIR 0.00 150.00 0.00
 Z990 4 MISCELLANEOUS REPAIR 0.10 150.00 15.00
 Z990 6 MISCELLANEOUS REPAIR 1.00 150.00 150.00
 Z990 6 MISCELLANEOUS REPAIR 1.00 150.00 150.00

 Excode Job# Description EXTRAS Qty Price Total

 SS 1 SHOP SUPPLIES 1.00 0.00 0.00
 FRT 1 UPS-CONTROLLER 1.00 11.76 11.76

Parts Total: 92.50
 Labour Total: 420.00
 Sublet Total: 0.00
 Extras Total: 11.76

>>>> Claim Total: 524.26

Customer Signature: _____

Date: _____

Claim : 67693

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Excode      Job#  Description      EXTRAS      Qty      Price      Total
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