

# FOREST RIVER WARRANTY CLAIM FORM

|                         |            |                          |                   |
|-------------------------|------------|--------------------------|-------------------|
| DEALER ACCOUNT #        | 0005106    | CLAIM STATUS             | Authorized        |
| BASDEN RV CENTER INC    |            | CLAIM                    | 1090262           |
| DBA AMERICAN RV CENTER  |            | CLAIM ORIGIN             | WEB               |
| 600 E BASELINE ROAD     |            | ORIGINAL CLAIM ID        |                   |
| EVANSVILLE, IN 47725    |            | VIN                      | 5ZT2CARB6NU039765 |
| USA                     |            | CHASSIS VIN              |                   |
|                         |            | MILEAGE                  | 0                 |
|                         |            | SITE/WAREHOUSE           | 103 / 103         |
| Labor rate:             | \$150.00   | ITEM #                   | CAT263BHCKLE      |
| OWNER INFORMATION       |            | DEALER RO #              | 67679             |
| JUSTIN A SHOFNER        |            | CLAIM START DATE         | 06/13/2022        |
| 5565 ST RD 62 W         |            | CLAIM END DATE           | 01/01/1900        |
| Boonville, IN 47601     |            |                          |                   |
| USA                     |            |                          |                   |
| Retail Date of Purchase | 04/28/2022 | WARRANTY EXPIRATION DATE | 04/28/2023        |

## Claim Line Details

### Labor

|         |                                                                                                                                                                                           |                                                                                                                           |      |                |         |
|---------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|------|----------------|---------|
| Line# 1 | Operation Code                                                                                                                                                                            | Operational Description                                                                                                   |      |                |         |
|         | RC-026-01-00-004186                                                                                                                                                                       | 22V243, 2022-181 - FLEXTech QUICK DISCONNECTS - REMEDY (INCLUDES INSPECTION) - Recall/LP Gas System/Replace/No Tread Code |      |                |         |
|         | Complaint, Cause, Correction                                                                                                                                                              |                                                                                                                           |      |                |         |
|         | Original Note : bhoffman@americanrvcenter.com, 2022-06-13 10:46:22 :: RECALL 22V243 LP QUICK CONNECT FOUND UNIT TO FALL IN THE RECALL REMOVED RECALL LP VALVE THEN INSTALLED NEW LP VALVE |                                                                                                                           |      |                |         |
|         | Model #                                                                                                                                                                                   | Dlr Sub Hrs                                                                                                               | 0.30 | Sub Labor Amt  | \$45.00 |
|         | Serial #                                                                                                                                                                                  | Appr Hrs                                                                                                                  | 0.30 | Appr Labor Amt | \$45.00 |

### Notes

### Labor

|         |                                                                                                                                                                                                            |                           |                                                                                            |                |          |  |
|---------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|--------------------------------------------------------------------------------------------|----------------|----------|--|
| Line# 2 | Operation Code                                                                                                                                                                                             |                           | Operational Description                                                                    |                |          |  |
|         | 40-115-01-11-001361                                                                                                                                                                                        |                           | WFCO 8900 Series Converter - complete - Electrical/Converter (WFCO)/<br>Replace/Electrical |                |          |  |
|         | Complaint, Cause, Correction                                                                                                                                                                               |                           |                                                                                            |                |          |  |
|         | Original Note : bhoffman@americanrvcenter.com, 2022-06-13 10:54:06 :: WHEN UNIT IS ON SHORE POWER, THE BATTERY WILL RUN COMPLETELY DOWN WITHIN 3 DAYS CONVERTER NOT CHARGING NEED TO REPLCAE THE CONVERTER |                           |                                                                                            |                |          |  |
|         | Model #                                                                                                                                                                                                    | AC04W215640606Dlr Sub Hrs | 0.75                                                                                       | Sub Labor Amt  | \$112.50 |  |
|         | Serial #                                                                                                                                                                                                   | 895520210523 Appr Hrs     | 0.75                                                                                       | Appr Labor Amt | \$112.50 |  |

### Notes

AUTHORIZED AS REQUESTED

### Labor

|                                                                                                                                                                              |                    |                                                                            |      |                |         |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|----------------------------------------------------------------------------|------|----------------|---------|
| Line# 3                                                                                                                                                                      | Operation Code     | Operational Description                                                    |      |                |         |
|                                                                                                                                                                              | 10-25-01-16-000394 | Assist Handle - Frame & Chassis/Driver or Passenger Door/Replace/Structure |      |                |         |
| Complaint, Cause, Correction                                                                                                                                                 |                    |                                                                            |      |                |         |
| Original Note : bhoffman@americanrvcenter.com, 2022-06-13 10:56:28 :: THE ENTRY ASSIST HANDLE IS LOOSE AND PULLS AWAY FROM THE UNIT GRABED HANDLE, THEN HANDLE FLEW OFF UNIT |                    |                                                                            |      |                |         |
|                                                                                                                                                                              | Model #            | Dlr Sub Hrs                                                                | 0.20 | Sub Labor Amt  | \$30.00 |
|                                                                                                                                                                              | Serial #           | Appr Hrs                                                                   | 0.20 | Appr Labor Amt | \$30.00 |

### Notes

|                  |                 |          |
|------------------|-----------------|----------|
| <b>Submitted</b> | Labor Amt       | \$187.50 |
|                  | Parts & Freight | \$0.00   |
|                  | Total           | \$187.50 |

|                 |                 |          |
|-----------------|-----------------|----------|
| <b>Approved</b> | Labor Amt       | \$187.50 |
|                 | Parts & Freight | \$0.00   |
|                 | Total           | \$187.50 |

|                                                                                      |             |
|--------------------------------------------------------------------------------------|-------------|
| <b>DEALER</b>                                                                        | <b>DATE</b> |
| <b>SIGNATURE</b>                                                                     |             |
| I certify that I have performed these repairs consistent with Forest River Policies. |             |

|                                                                 |             |
|-----------------------------------------------------------------|-------------|
| <b>CUSTOMER</b>                                                 | <b>DATE</b> |
| <b>SIGNATURE</b>                                                |             |
| All repairs described have been inspected and are satisfactory. |             |