

Pre-Authorization

Pre-Authorization number PA03155212			Reference no: 67615			Status: Approved		Approved by perrg		Approved date 6/10/2022
Servicing Dealer	Name	Address			VIN		Retail sold on			
1194	Basden's American RV		Basden's American RV 600 E Baseline Rd Evansville, IN 47725			4YDFHMT22NA742910		5/31/2022		
Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction	
2	4104606B	A/C - Coleman - F	0.00	1.00	1.00		1	1.00	Complaint:FRONT A/C NOT COOLING Cause:removed inside shroud. hooked up to tester. compressor came on while hooked up to our tester. removed tester. plugged in wire harness back into a/c. removed freeze sensor/ thermistor. replaced freeze sensor with a "tester" and a/c compressor turned on. need to replace freeze sensor. Correction:REPLACED FREEZE SENOSOR. A/C IS COOLING AS IT SHOULD. INSTALLED INSIDE SHROUD AND FILTER.	
KRV - VCB										
3	5101408A	Cord, 7-way Trail	0.00	1.00			1	0.20	Complaint:7 WAY PULLED OUT OF BOX RUNNING LIGHTS NOT WORKING Cause:7 way was pulled out of junction box and was damaged. running lights are not working Correction:removed panel for junction box. removed wire holder. removed 7 way and cut out all damaged wires that i could see. installed new crimp caps and wire nuts on all wires. hooked up to tester. all lights and brakes are working. installed panel for junction box. cleaned up mess	
KRV – Non-Warranty, Damage: Dealer Pick-Up (DPU) unit. Contact your Transportation Carrier.										
4	6101415A	Fresh Water Pres	0.00	0.80	0.50		1	0.10	Complaint:WATER LEAK AT THE REAR OF THE CAMPER Cause:water coming out of underbelly. cut open underbelly near outside shower. located cold water line and found it was leaking. Correction:removed fitting and checked cone washer. cone washer was not sealing properly. replaced with new cone washer. hot water line was also loose. tightened both hot and cold lines. turned pump on to test for leaks. no leaks present. taped underbelly.	

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

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Nu mber of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
5	3201516A	Batten Strips & Cc	0.00	0.30	0.30		1	0.10	KRV - Keystone does not approved to cut the underbelly for Complaint:TRIM PEICE LEADING TO THE BED ROOM IS TOO LONG Cause:trim piece bowed out at ceiling. Correction:cut off a small portion of trim. secured trim with brad nails.
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