



Alix Mongiat <alix@dealer-advisors.com>

Regarding PA 972678

Michael Shearer <mshearer@granddesignrv.com>

Wed, Aug 26, 2026 at 4:00 PM

To: Alix Mongiat <alix@dealer-advisors.com>

Cc: Rodney Jarnagin <rjarnagin@granddesignrv.com>, Daniel Kussow <dkussow@granddesignrv.com>

If this is the plastic footrest cover, that is not a warrantable item.

Thanks!

Michael Shearer

Grand Design Warranty Manager

11356 CR 2

Middlebury, IN 46540

Phone: 574-825-6264 ext. 1199

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From: Alix Mongiat <alix@dealer-advisors.com>

Sent: Wednesday, August 26, 2026 12:32 PM

To: Michael Shearer <mshearer@granddesignrv.com>

Cc: Rodney Jarnagin <rjarnagin@granddesignrv.com>; Daniel Kussow <dkussow@granddesignrv.com>

Subject: Re: FW: [EXTERNAL] Regarding PA 972678

Good afternoon Michael,

It is on the plastic. The pictures clearly show the defect and the tags are also included with the claim.

I have attached a photo showing the problem area circled, taken from one of the distant photos included in the claim.

The dealership states this is something that can be, and was, easily missed on delivery, especially considering it is very close to the curve of the footrest.



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