



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 67
Date: 25 JUN 22

CUSTOMER WORK ORDER

WO #: 67584 (Appointment Date: 01 JUN 2022 - Time: 09:30am)

Customer: 18834 - EGLI, MARK J. -
812-682-2594

Tag:

Author: BJW

Location: 0613 SEE IF BH CAN CLOSE
THIS

Stock #: 10676

Stock Desc: (10676) 2022 COACHMEN
CATALINA 243RBSLE

Chassis #: 5ZT2CANB2NU039607

Serial #: 5ZT2CANB2NU039607

Mileage:

Licence:

Invoice #:

Date In: 01 JUN 22

Promised: 25 JUN 22

Date Sched:

Completed: 13 JUN 22

Warr. Date: 29 APR 22

Job #1 - Warranty

COMPLAINT: THE ELECTRICAL PLUG NEAR THE BAR IN THE KITCHEN IS NOT WORKING.

CAUSE: ELECTRICAL PLUG AT BAR WOUND WOR, DUE TO WIRE BREAKAGE SOMWHERE IN WALL/CEILING. HOWEVER CUSTOMER WANTED UNIT BACK TODAY AND IT WILL TAKE A DAY AND A 1/2 TO FIND WIRE

CORRECTION: WIRE BREAKAGE SOMWHERE IN WALL/CEILING. HOWEVER CUSTOMER WANTED UNIT BACK TODAY AND IT WILL TAKE A DAY AND A 1/2 TO FIND WIRE. AT THIS TIME WE CANT SERVICE TILL THEY BRING IT BACK

CHECKED ALL ELECTRIC 110V, HAD NOTHING AT THE BAR AND OUTSIDE PLUG. REMOVED CONVERTER AND CHECKED CONNECTIONS.CHECKED THE WIRE AT BATHROOM GCFI HAD POWER COMING IN BUT NOT OUT, THAT POWER RUNNING OUT WAS TO THE BAR AND OUTSIDE PLUG. RAN A JUNCTION BOX FROM GREEN GCFI WIRE, THEN UP TO THE BAR AND OUTSIDE PLUG. THE BAR HAS A GCFI PLUG AND THE BATHROOM HAS A NEW GCFI PLUG.THE OLD GCFI PLUG WOULD NOT TRIP IN THE BATHROOM.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	150.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	600.00
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	0.00

Parts

Part #	Description	Qty	Price	Total
72-7218	GFI RECEPTACLE - B	2.00	20.00	40.00
7069	4" SQ BLANK COVER	1.00	1.37	1.37
7070	4x1.5 SQ BOX	1.00	4.13	4.13
7071	3/8" BOX CONNECTOR	1.00	4.24	4.24

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	1.00	0.00	0.00

Subtotal for Job #1: 799.74

Job #2 - External

COMPLAINT: CUSTOMER CAN NOT GET THE ANODE ROD TO COME OUT OF THE WATER HEATER.

CAUSE: ANODFE ROD WOULD NOT COME OUT FOR CUSTOMER. IT CAME RIGHT OUIT FOR US

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CORRECTION: UNSCREWED IT AND SCREWED IT BACK IN WORKED FINE

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C
Subtotal for Job #2:			0.00

Job #3 - Warranty

COMPLAINT: Transferred to BAS*67608 on 03 JUN 22
Estimate amount was 0.00
THERE IS A CRACK IN THE FRONT LEFT CORNER OF THE KITCHEN SINK

CAUSE: SINK HAD CRACK IN IT ORDERED NEW SINK

CORRECTION: WAITON ON SINK

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	0.00
Subtotal for Job #3:			0.00

Job #4 - Warranty

COMPLAINT: WHEN CUSTOMER GOT TO THE CAMPSITE THIS WEEKEND, THE WATER PUMP DID NOT WORK AT ALL.

CAUSE: WATER PUMP WOULDNT SUCK WATER ON SUCTION SIDE

CORRECTION: INSTALLED NEW WATER PUMP

Labor				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	75.00	
Parts				
Part #	Description	Qty	Price	Total
689052	689052 FLOW MAX FR	1.00	81.96	81.96
Subtotal for Job #4:			156.96	

Job #5 - Internal

COMPLAINT: CUSTOMER SAYS THAT THE DEAD BOLT LOCK CYLINDER IS VERY DIFFICULT TO LOCK AND UNLOCK WITH THE KEY

CAUSE: CUSTOMER COMPLAINED DEAD BOLT BWAS HARD TO LOCK

CORRECTION: WE FOUND THE CODE FOR THE LOCKS USED ARE KEY AND WORKED JUST FINE
COULD BE SOMETHING WRONG WITH CUSTOMERS KEYS WE NEED THEM TO BRING BY TO TEST

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	RAB	N/C
Subtotal for Job #5:			0.00

W/O: 67584
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Parts Total: 131.70
Labour Total: 825.00
Sublet Total: 0.00
Extras Total: 0.00
WORK ORDER TOTAL: 956.70

W/O: 67584
Promised Date: 25 JUN 22

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 13 Jun 2022

Customer Signature : _____



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