



Alix Mongiat <alix@dealer-advisors.com>

Regarding PA 972678

Michael Shearer <mshearer@granddesignrv.com>

Wed, Aug 26, 2026 at 12:00 PM

To: Alix Mongiat <alix@dealer-advisors.com>, Rodney Jarnagin <rjarnagin@granddesignrv.com>

Cc: Daniel Kussow <dkussow@granddesignrv.com>

Alix,

Is it in the actual fabric or the plastic footrest cover?

1. We need a much clearer picture of the actual damage and where it's located. The standard 3-picture placement should have been used, showing the concern, the location on the component, and the Component location in the coach. Along with tag numbers for verification purposes.
2. This is something we would expect to have been caught on the DAF inspection. The unit has been on the lot for 60 days, so if there is a concern, who's to say when it actually happened. The dealership has owned the unit since 6/26/26

Thanks!

Michael Shearer

Grand Design Warranty Manager

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