

Pre-Authorization

Pre-Authorization number PA03147841 Reference no: 67538

Status: Approved

Approved by papca

Approved date 6/8/2022

Servicing
Dealer

Name

Address

VIN

Retail sold on

1194	Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDFCGL20NV508709
------	----------------------	---	-------------------

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	2302208B	Compartment Doc	0.00	2.10	0.80		1	0.50	Complaint:COMPARTMENT DOOR HOLD FOR THE SHOCK IS DAMAGED Cause:DOOR DAMAGED NEED TO REPLACE THE DOOR Correction:REPLACE DOOR KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
2	6201106B	Regulator - Repla	0.00	0.60	0.30		1	0.30	Complaint:REGULATOR DOES NOT ADJ Cause:INTERNAL FAILED Correction:PUT THE METER ON TO DO AN LP DROP TEST AND THE GAUGE DOES NOT MOVE FROM 8,REGULATOR WAS ALREADY MAX OUT ON ADJUSTMENT. TRIED TO ADJUST BUT DID NOT MOVE FROM 8. WILL PUT A NEW REGULATOR ON TO FIX THIS ISSUE. TURNED TANKS OFF AND REMOVE TO GET TO THE REGULATOR.REMOVED REGULATOR AND AND LINES. INSTALLED NEW REGULATOR AND THE LINES. CHECKED THE STOVE ,FURNACE AND WATER HEATER ALL PERFORMED AS SHOULD, LP DROP TEST WAS ALOT BETTER. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB: Vendor Charge Back item.
3	4209814A	TV Mounting Brac	0.00	0.40			1	0.30	Complaint:TOO BIG OF A STRAP ON THE LIVING ROOM TV Cause:INSTALLED WRONG Correction:STRAPS THAT HOLD TV INSIDE OF CABINET WAS TO LONG. CAUSING TV TO COME OUT MAKING THE STRAPS NOT FUNCTIONAL. REMOVED STRAPS FROM CURRENT LOCATION, THEN REPOSITIONED TO A DIFFERENT SPOT TO TAKE UP THE LENGTH. NOW THEY HOLD TV BACK IN CABINET AND NOT COMING OUT WHEN STRAPS ARE HOOKED. KRV – The issue submitted is not considered a warranty defect in

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company

Pre-Authorization

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
									materials or workmanship.
Pre-Authorization number PA03147841					1.10				

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company