



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 67
Promise Date: 28 MAY 22

CUSTOMER WORK ORDER

WO #: 67534 (Appointment Date: 25 MAY 2022 - Time: 09:00am)

Customer: 52212 - LUTZ, TIMOTHY H. -

Stock #: 10771

Tag:

Stock Desc: 2022 TT RIVERSIDE RV
RETRO 511

Author: P.HUNT

Location: 0535 CHECK EMAIL FROM
RIVERSIDE

Chassis #: 59CCC1212NL004765

Serial #: 59CCC1212NL004765

Mileage:

Licence:

Invoice #:

Date In: 25 MAY 22

Promised: 28 MAY 22

Date Sched:

Completed: 31 MAY 22

Warr. Date: 05 APR 22



Customer #: 52212
LUTZ, TIMOTHY H.



Job #1 - Warranty

COMPLAINT: THERE ARE 2 110V ELECTRICAL OUTLETS THAT ARE NOT WORKING.ON THE INSIDE

CAUSE: PULLED UNIT INTO SHOP AND HOOKED UP TO SHORE POWER. GFCI OUTLET ISNT WORKING AND OUTLET UNDER RADIO ISNT WORKING. OUTLET FRONT UNDER RADIO IS BROKEN AND THE TAB THAT HOLDS THE BACK OF THE OUTLET TOGETHER IS BROKEN. PULLED THE OUTLET APART AND THE INSULATION ON THE WIRES WASNT REMOVED BEFORE INSTALLATION.PULLED ALL OUTLETS TO SEE IF THEY WERE CONNECTED TO THE ONE I AM TESTING. PULLED ACCESS PANEL FOR THE FRIDGE ON THE INSIDE. THE 2 WIRES THAT COME OFF THE OUTLET RUN UP THROUGH THE CEILING AND BACK BEHIND THE FRIDGE. NEED TO PULL THE FRIDGE FROM THE OUTDOOR KITHCHEN TO TEST WIRES AND OUTLET. WILL ALSO TEST CONTINUITY THROUGH ALL WIRES.

CORRECTION: HAD TO REMOVE THE FRIDGE DOOR TO ACCESS ALL THE MOUNTING SCREWS. REMOVED MOUNTING SCREWS. REMOVED POWER FROM FRIDGE. REMOVED GAS LINE FROM FRIDGE. PULLED FRIDGE AND INSULATION OUT OF THE WAY. REMOVED OUTLET BEHIND FRIDGE. THIS OUTLET WAS ALSO BROKEN LIKE THE ONE UNDER THE RADIO. INSULATION ON THIS OUTLET WAS ALSO NOT REMOVED BEFORE INSTALLATION. REMOVED WIRES FROM OUTLET. REMOVED INSULATION FROM BOTH WIRES BEHIND FRIDGE AND BOTH WIRES FROM RADIO AND OUTLET BEHIND FRIDGE. TESTED CONTINUITY. WIRES ARE GOOD. REPLACED OUTLET UNDER RADIO. TURNED BREAKERS ON AND TESTED EACH OUTLET. OUTLETS NOW HAVE POWER GOING THROUGH THEM. WENT INSIDE AND TESTED GFCI. GFCI OUTLET HAS POWER GOING TO IT BUT IS NOT WORKING. REMOVED GFCI OUTLET AND REPLACED. GFCI OUTLET IS NOT FLUSH WITH THE WALL. TOOK 2 PIECES OF WOOD AND PUT THEM INSIDE THE WALL TO HELP DRAW OUTLET IN TO SIT FLUSH. SECURED OUTLET. INSTALLED OUTLET UNDER RADIO. INSTALLED OUTLET BEHIND FRIDGE. INSULATION CAME OFF WHEN PULLING FRIDGE. APPLIED ADHESIVE TO WALLS AND TOP OF COMPARTMENT WHERE FRIDGE SITS. INSTALLED INSULATION. ZIP TIED WIRES AND MOVED OUT OF THE WAY. INSTALLED FRIDGE. HOOKED UP POWER TO FRIDGE. HOOKED UP GAS LINE. TESTED FUNCTION OF FRIDGE. INSTALLED FRIDGE DOOR. INSTALLED ACCESS PANEL. CLEANED UP MESS. ALL OUTLETS ARE FUNCTIONING.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	540.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	0.00

Parts

Part #	Description	Qty	Price	Total
S817	S817 BLACK DUAL OUTLET W/WALL COVER PLATE	1.00	9.63	9.63
72-7218	GFI RECEPTACLE - BLACK	1.00	20.00	20.00
S811	S811 WHITE DUAL OU	1.00	7.79	7.79



Subtotal for Job #1: 577.42

Job #2 - Warranty

COMPLAINT: THE HOT WATER WILL NOT TURN OFF AT THE SINK FAUCET. CUSTOMER HAS TO TURN OFF CITY WATER TO GET HOT WATER TO TURN OFF.

CAUSE: PETE CHANGED OUT FAUCET

CORRECTION: BH PUT OLD FAUCET ON WARRANTY SHELF

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	ZMS	75.00

Parts Part #	Description	Qty	Price	Total
680518	DF-PL620L-CP CHROME LAVATORY FAUCET ARC SPOUT	1.00	23.91	23.91

Subtotal for Job #2: 98.91

Parts Total: 61.33
Labour Total: 615.00
Sublet Total: 0.00
Extras Total: 0.00

WORK ORDER TOTAL: 676.33

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 01 Jun 2022

W/O: 6714
Promis Date: 28 MAY 22



Customer #: 52212
LUTZ, TIMOTHY H.

