

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 67534
MANUFACTURER'S CLAIM #:

Manufacturer: 49672 - RIVERSIDE RV
Customer: 52212 - TIMOTHY H. LUTZ
Address: 7580 W WH NEGLEY RD. HENDERSON, KY

42420

Phone:

Stock Number: 10771 - 2022 RETRO 511 59CCC1212NL004765

VIN: 59CCC1212NL004765 HIN:

SER#: 59CCC1212NL004765

Mileage: 0

Work Order Comp: 31 MAY 22

Auth. No:

Dealer #:

Warr. Date: 05 APR 22

Work Order Date: 25 MAY 22

Inv #: 377757

WO # Job # Description JOB INFORMATION

67534 1 THERE ARE 2 110V ELECTRICAL OUTLETS THAT ARE NOT WORKING.ON THE
INSIDE
PULLED UNIT INTO SHOP AND HOOKED UP TO SHORE POWER. GFCI OUTLET
ISNT WORKING AND OUTLET UNDER RADIO ISNT WORKING. OUTLET FRONT
UNDER RADIO IS BROKEN AND THE TAB THAT HOLDS THE BACK OF THE
OUTLET TOGETHER IS BROKEN. PULLED THE OUTLET APART AND THE
INSULATION ON THE WIRES WASNT REMOVED BEFORE INSTALLATION.PULLED
ALL OUTLETS TO SEE IF THEY WERE CONNECTED TO THE ONE I AM
TESTING. PULLED ACCESS PANEL FOR THE FRIDGE ON THE INSIDE. THE 2
WIRES THAT COME OFF THE OUTLET RUN UP THROUGH THE CEILING AND
BACK BEHIND THE FRIDGE. NEED TO PULL THE FRIDGE FROM THE OUTDOOR
KITHCHEN TO TEST WIRES AND OUTLET. WILL ALSO TEST CONTINUITY
THROUGH ALL WIRES.
HAD TO REMOVE THE FRIDGE DOOR TO ACCESS ALL THE MOUNTING SCREWS.
REMOVED MOUNTING SCREWS. REMOVED POWER FROM FRIDGE. REMOVED GAS
LINE FROM FRIDGE. PULLED FRIDGE AND INSULATION OUT OF THE WAY.
REMOVED OUTLET BEHIND FRIDGE. THIS OUTLET WAS ALSO BROKEN LIKE
THE ONE UNDER THE RADIO. INSULATION ON THIS OUTLET WAS ALSO NOT
REMOVED BEFORE INSTALLATION. REMOVED WIRES FROM OUTLET. REMOVED
INSULATION FROM BOTH WIRES BEHIND FRIDGE AND BOTH WIRES FROM
OUTLET UNDER RADIO. TESTED CONTINUITY. WIRES ARE GOOD. REPLACED
OUTLET UNDER RADIO AND OUTLET BEHIND FRIDGE. TURNED BREAKERS ON
AND TESTED EACH OUTLET. OUTLETS NOW HAVE POWER GOING THROUGH
THEM. WENT INSIDE AND TESTED GFCI. GFCI OUTLET HAS POWER GOING TO
IT BUT IS NOT WORKING. REMOVED GFCI OUTLET AND REPLACED. GFCI
OUTLET IS NOT FLUSH WITH THE WALL. TOOK 2 PIECES OF WOOD AND PUT

Claim : 67534

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 THEM INSIDE THE WALL TO HELP DRAW OUTLET IN TO SIT FLUSH. SECURED
 OUTLET. INSTALLED OUTLET UNDER RADIO. INSTALLED OUTLET BEHIND
 FRIDGE. INSULATION CAME OFF WHEN PULLING FRIDGE. APPLIED ADHESIVE
 TO WALLS AND TOP OF COMPARTMENT WHERE FRIDGE SITS. INSTALLED
 INSULATION. ZIP TIED WIRES AND MOVED OUT OF THE WAY. INSTALLED
 FRIDGE. HOOKED UP POWER TO FRIDGE. HOOKED UP GAS LINE. TESTED
 FUNCTION OF FRIDGE. INSTALLED FRIDGE DOOR. INSTALLED ACCESS
 PANEL. CLEANED UP MESS. ALL OUTLETS ARE FUNCTIONING.

67534 2 THE HOT WATER WILL NOT TURN OFF AT THE SINK FAUCET. CUSTOMER HAS
 TO TURN OFF CITY WATER TO GET HOT WATER TO TURN OFF.
 PETE CHANGED OUT FAUCET
 BH PUT OLD FAUCET ON WARRANTY SHELF

 Part No Job# Description PARTS Qty Price Total

 RVDS817 1 S817 BLACK DUAL OUTLET W/WALL COV 1.00 9.63 9.63
 VLPDG15VP 1 GFI RECEPTACLE - BLACK 1.00 20.00 20.00
 RVDS811 1 S811 WHITE DUAL OU 1.00 7.79 7.79
 DFTDF-PL620L- 2 DF-PL620L-CP CHROME LAVATORY FAUC 1.00 23.91 23.91

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 150.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 3.60 150.00 540.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.00 150.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 150.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.50 150.00 75.00

Parts Total: 61.33
 Labour Total: 615.00
 Sublet Total: 0.00
 Extras Total: 0.00

>>>> Claim Total: 676.33

Customer Signature: _____

Date: _____