



600 E. Baseline Rd.
Evansville, IN 47725

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W/O: 6-7/2
Promise Date: 28 MAY 22

CUSTOMER WORK ORDER

WO #: 67522

Customer: 52655 - LEE, ANDREA C. -

Tag:

Author: BJW

Location: 0711 CUSTOMER PICKED UP
0707. MAIL COPY OF IVOICE ONCE
WORK IS COMPLETED

Stock #: 11125

Stock Desc: 2022 TT KEYSTONE

COUGAR HALF-TON 30BHS

Chassis #: 4YDTCGP24NL505854

Serial #: 4YDTCGP24NL505854

Mileage:

Licence:

Invoice #: 379634

Date In: 24 MAY 22

Promised: 28 MAY 22

Date Sched:

Completed: 08 JUL 22

Warr. Date: 27 MAY 22

Job #COLEMAN - External

COMPLAINT: PER DREW - ADD SECOND COLEMAN A/C TO RV
WITH IN-COMMAND SYSTEM

CORRECTION: WENT TO MASTER BEDROOM AND REMOVED THE AIR VENT. GOT ON TOP OF ROOF TO REMOVE THE OTHER HALF OF AIR VENT. PREPED AREA FOR AC UNIT, DUCT WORK, AND ELECTRICAL. TOOK AC OUT OF BOX, AND OTHER ASSECCORIES TO AC, SET ON LIFT, THEN ROOF FOR PLACEMENT. WENT BACK TO MASTER BED TO HOOK UP ELECTRIC, DUCT WORK, MOUNT. WENT TO IN COMMAND TO TURN ON AC, ALL WORKS AS SHOULD

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C
Z990	MISC LABOUR CODE (EXTERNAL)	SAR	N/C

Parts

Part #	Description	Qty	Price	Total
48203-066	COLEMAN MACH 3 PLU	1.00	N/C	N/C
6937	A/C - Ducted - Cei	1.00	N/C	N/C
6940	A/C - Ducted Divid	1.00	N/C	N/C
6941	A/C - Control Kit	1.00	N/C	N/C
6938	A/C - Gateway Box	1.00	N/C	N/C
6939	A/C - Thermostat -	1.00	N/C	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
FRT	UPS-A/C PARTS	1.00	N/C	N/C

Subtotal for Job #COLEMAN: 0.00

Job #1 - Internal

COMPLAINT: THE SOLAR SYSTEM DOESN'T SEEM TO BE CHARGING THE BATTERY.

CORRECTION: CHECKED SOLAR POWER COMING AT 38.87 VOLT. THEN CHECKED BATTERY COMING IN HAD 0 VOLTS. CHASED THE PROBLEM DOWN TO THE SHUTOFF BOX, OPENED IT UP THERE WAS NO 20 AMP FUSE. PLACED FUSE IN THEN CHECKED CONNECTION BACK AT SOLAR CONTROL, HAD 12.6 VOLTS. NOW SOLAR CONTROL WILL CHARGE BATTERY

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C



Customer #: 52655
LEE, ANDREA C.

Subtotal for Job #1: 0.00

Job #2 - Warranty

COMPLAINT: CUSTOMER FOUND A LOOSE SCREW FOR THE SHOWER FAUCET ROLLING IN THE SHOWER PAN.

CORRECTION: REMOVED THE SHOWER FAUCET TO PUT A PIECE OF WOOD BEHIND MOUNTING AREA TO HOLD BETTER. THEN PUT SHOWER FAUCET BACK IN PLACE, TRIMED WITH SILICONE

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	42.00
Z990	MISCELLANEOUS REPAIR	SAR	3.00

Subtotal for Job #2: 45.00

Job #3 - Internal

COMPLAINT: THERE ARE TWO OUTLETS THAT ARE NOT WORKING. THESE ARE THE USB PORTS IN THE MASTER BEDROOM AND THE BUNKHOUSE. CHECK FUNCTION OF ALL USB PORTS AND ELECTRICAL OUTLETS.

CORRECTION: CHECKED EVERY OUTLET 120V AND USB ALL WORK. WHEN CUSTOMER PICKS UP WILLING TO SHOW ALL WORKS.

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C

Subtotal for Job #3: 0.00

Job #4 - Warranty

COMPLAINT: SOME OF THE TRIM IS PEELING OFF IN THE KITCHEN NEAR THE TV AND OVER THE COUCH IN THE SLIDE.

CORRECTION: USED TRIM TAPE TO FIX THIS ISSUE

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	0.00
Z990	MISCELLANEOUS REPAIR	SAR	30.00

Subtotal for Job #4: 30.00

Job #5 - Warranty

COMPLAINT: THE BEDROOM SLIDING DOOR IS DRAGGING AND SCRATCHING THE DOOR.

CORRECTION: adjusted the door hangers till door didnot rub the wall

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	30.00

Subtotal for Job #5: 30.00

Job #6 - Internal

COMPLAINT: THE OFF DOOR SIDE FRONT HAS A BIG GLOB OF SEALANT ON THE EXTERIOR. CUSTOMER WOULD LIKE TO KNOW WHY.

CORRECTION: DID NOT FIND A GLOB OF SEALANT IN THAT AREA. HAS CLEAN SEALANT ALL AROUND UNIT

Labor Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	N/C
Z990	MISCELLANEOUS REPAIR	SAR	N/C



Subtotal for Job #6: 0.00

Job #7 - Warranty

COMPLAINT: ON TYHE CEILING IN THE KITCHEN AREA ABOVE THE FRIDGE THE PANEL IS COMING OFF

CORRECTION: SMOOTHED OUT THE WRINKLE IN THE TRIM PAPER

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	15.00

Subtotal for Job #7: 15.00

Job #8 - Warranty

COMPLAINT: REAR DOOR NOT CLOSING VERY WELL AND IS DAMAGED

CORRECTION: TOP OF DOOR ON THE LEFT IS HITTING THE DOOR FRAME BEFOORE IT LATCHES. THE STRIKER PLATE FOR DOOR TO LATCH WAS OUT ALIGNMENT CAUSING DOOR NOT TO LOCK PROPERLY

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	30.00
Z990	MISCELLANEOUS REPAIR	SAR	0.00

Subtotal for Job #8: 30.00

Job #9 - Warranty

COMPLAINT: LOOK IN THE WINDOW THERE IS A BLOCK OF WOOD CHECK AND ADVISE

CORRECTION: REMOVED 4 SCREWS THAT HOLD WINDOW TRIM IN PLACE, INSTALLED NEW WINDOW TRIM WITH 4 SCREWS

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	75.00

Parts

Part #	Description	Qty	Price	Total
660441	Trim - Windshield Frame - 26 3/4" x 53" - w/Holes - Hardwood - Boardwalk Oak	1.00	125.97	125.97

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-WINDSHIELD TRIM	1.00	54.98	54.98

Subtotal for Job #9: 255.95

Job #10 - Warranty

COMPLAINT: THE FIRST TWO TANKS ARE LABBELED WRONG BLACK IS GREY AND GREY IS BLACK

CAUSE: CRAIG'S RIG

CORRECTION: LET TOILET FILL AND WATCHED THE BLACK TANK GAUGE MOVE. BLACK TANK GAUGE IS CORRECT. THE STICKERS ON NON-DOOR SIDE FOR TANKS WAS WRONG. RELABELED THE FRONT 2 TANKS TO THE CORRECT POSITION CHECK PICTURES

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	SAR	30.00

W/O: 6:12
Promise Date: 28 MAY 22

Customer #: 52655
LEE, ANDREA C.



Subtotal for Job #10: 30.00

Parts Total: 125.97
Labour Total: 255.00
Sublet Total: 0.00
Extras Total: 54.98

WORK ORDER TOTAL: 435.95

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 08 Jul 2022

W/O: 67522
Promised Date: 28 MAY 22



Customer #: 52655
LEE, ANDREA C.

