

Approved date 7/5/2022

proved by papca
Retail sold on

34	 Basden's American RV	Basden's American RV 600 E Baseline Rd Evansville, IN 47725	4YDTCGP24NL505854	5/27/2022				
Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1 610361 	Shower/Tub Fauc	0.00	1.00	0.30		1	0.30	Complaint: CUSTOMER FOUND A LOOSE SCREW FOR THE SHOWER FAUCET ROLLING IN THE SHOWER PAN. Cause: INSTALL ISSUE NOTHING TO MOUNT TO Correction: REMOVED THE SHOWER FAUCET TO PUT A PIECE OF WOOD BEHIND MOUNTING AREA TO HOLD BETTER. THEN PUT SHOWER FAUCET BACK IN PLACE, TRIMED WITH SILICONE KRV – REPAIR ONLY approved.
2 320171 	Border - Wallpaper	0.00	0.60	0.20		1	0.20	Complaint: SOME OF THE TRIM IS PEELING OFF IN THE KITCHEN NEAR THE TV AND OVER THE COUCH IN THE SLIDE. Cause: SEAM TAPE PEELING OFF Correction: USED TRIM TAPE TO FIX THIS ISSUE KRV – REPAIR ONLY approved.
3 320101 	Door - Interior Silic	0.00	0.40	0.20		1	0.20	Complaint: THE BEDROOM SLIDING DOOR IS DRAGGING AND SCRATCHING THE DOOR. Cause: INSTALL Correction: adjusted the door hangers till door didnot rub the wall KRV – REPAIR ONLY approved
4 320151 	Batten Strips & C	0.00	0.50	0.10		1	0.10	Complaint: ON TYHE CEILING IN THE KITCHEN AREA ABOVE THE FRIDGE THE PANEL IS OCMING OFF Cause: INSTALL FROM THE FACTORY NOT DONE WELL Correction: SMOOTHED OUT THE WRINKLE IN THE TRIM PAPER KRV – REPAIR ONLY approved.
5 320021 	Door - Interior Hin	0.00	0.40	0.20		1	0.10	Complaint: REAR DOOR NOT CLOSING VERY WELL AND IS DAMAGED Cause: ADJUST Correction: TOP OF DOOR ON THE LEFT IS HITTING THE DOOR FRAME BEFOORE IT LATCHES. THE STRIKER PLATE FOR DOOR TO LATCH WAS OUT ALIGNMENT CAUSING DOOR NOT TO LOCK PROPERLY

Attach a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the

e-Authorization

7/8/20
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Root of operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
6	2315808A Window - 48" or l	0.00	1.00	0.50		1	0.20	KRV - REPAIR ONLY approved. Complaint: LOOK IN THE WINDOW THERE IS A BLOCK OF WOOD CHECK AND ADVISE Cause: WOOD BROKEN Correction: REMOVED 4 SCREWS THAT HOLD WINDOW TRIM IN PLACE, INSTALLED NEW WINDOW TRIM WITH 4 SCREWS KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual. Complaint: THE FIRST TWO TANKS ARE LABELED WRONG BLACK IS GREY AND GREY IS BLACK Cause: INSTALLED ISSUE Correction: LET TOILET FILL AND WATCHED THE BLACK TANK GAUGE MOVE. BLACK TANK GAUGE IS CORRECT. THE STICKERS ON NON-DOOR SIDE FOR TANKS WAS WRONG. RELABELED THE FRONT 2 TANKS TO THE CORRECT POSITION CHECK PICTURES KRV - Labor time approved and adjusted in accordance with Keystone RV's flat rate manual.
7	6102514B Holding Tank - Bl	0.00	0.20	0.20		1	0.50	

3- Authorization number PA03178504

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paper claims ~~only~~ use one pre-authorization number per warranty claim for

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