

Approved date 6/20/2022

4YDFM0R28N4702082 3/10/2022

Cause: Monique Blackburn TOLD ME TO PUT A PREAUTH IN AND GET THESE PARTS ORDER
Correction: PLEASE CONTACT Monique Blackburn SHE GAVE ME PART NUMBERS ALSO parts specialist Byron was 691138 AND 691140
KRV - These features were removed on the 2022 models respectfully denied.

Complaint: SOME OF THE BLUE LINING CAME OUT OF THE WATER TAKE NEED TO KNOW WHAT TO DO

Cause: WATER HEATER INSIDE FAILED
Correction: NEED TO REPLACE THE WATER HEATER

KRV - Labor time approved in accordance with Keystone RV's flat rate manual.

VCB: Vendor Charge Back item

1.30

Make a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the