



12024 Central Ave SE ★ Albuquerque NM 87123  
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W/O: 73805  
Promised Date:  
03 AUG 26



WO #: 73805 (Appointment Date: 03 AUG 2026 - Time: 08:45am)

Customer Name: 60491 - DOWELL,  
THOMAS ARTHUR

Completed Date: 17 AUG 26

Invoice#:

Author: BRIAN

Stock Desc: 9668 2026 GRAND STAR  
3940

Serial#: 950345

Date In: 03 AUG 26

Chassis#: 4UZA9FC1TCWW2793

Time In:

Miles/Hrs: 6613

Tag#: 7357

Purchased Date: 02 MAR 26

Warranty Date: 02 MAR 26

#### Job #0 - Warranty

CLAIM: 73805

Subtotal for Job #0: 0.00

#### Job #1 - Warranty

COMPLAINT: CUSTOMER STATES DRIVER SIDE MAIN SLIDE WILL NOT EXTEND

CAUSE: Slide will not move

Lost extend and retract programming

CORRECTION: Began by checking the actual rocker switch to ensure that it was operating correctly. The rocker switch was operating correctly. It did have power for both in and out.

Went to the basement found the main slide control box found that there was an error code flashing error code was in teach mode got the cheat sheet for for reprogramming the slight control when it loses its programming

Manually ran the slide all the way out, taught the controller. The full out ran the slide completely back in manually taught the slide control. The full in mode took it out of teach mode came back to the toggle switch ran the slide in and out several times the slide is operating correctly. The slide control is no longer in teach mode. This job is now complete.

.80HRS

#### Labor

| Job # | Description                    | Total  |
|-------|--------------------------------|--------|
| 1     | SLIDE OUT ROOM DIAGNOSTIC TIME | 148.00 |

#### Other Services

| Code | Description   | Qty  | Price | Total |
|------|---------------|------|-------|-------|
| SS   | SHOP SUPPLIES | 1.00 | 0.00  | 0.00  |

Subtotal for Job #1: 148.00

#### Job #2 - Warranty

COMPLAINT: CUSTOMER STATES INSTALL SHADE IN THE FRONT CAB OVER (PART INSIDE UNIT) / UNIT WAS MISSING UPON DELIVERY

CAUSE: MISSING / NOT EVER INSTALLED

CORRECTION: Install of the shade complete new installation

Found that it had to be installed on a lift lid for an overhead or over cab bunkbed

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DOWELL, THOMAS  
ARTHUR





Remove the decorative buttons from the left lid by popping the cap, removing the button buttons with the screws through the center  
 Use the exact same holes for the shade brackets installed the shade brackets aligned the shade in the center of the hole so that it did not drag on either side when the lid was to be closed  
 Tested the shade, pulled it down raised it back up. The installation is now complete.  
 .60HRS

| Labor |                      |        |
|-------|----------------------|--------|
| Job # | Description          | Total  |
| 2     | WINDOW SHADE INSTALL | 111.00 |

| Parts  |                   |      |       |       |
|--------|-------------------|------|-------|-------|
| Part # | Description       | Qty  | Price | Total |
| 15108  | 3M 1/4" BODY TAPE | 1.00 | 1.95  | 1.95  |

**Subtotal for Job #2: 112.95**

### Job #3 - Warranty

COMPLAINT: CUSTOMER STATES SMALL TRIM IN BEDROOM NEEDS SECURED AT BOTTOM REAR OF DRIVER SIDE SLIDEOUT / CUSTOMER HAS TAPE ON IT

CAUSE: Trim came loose

CORRECTION: Found that the oversized batten on the side of the rear slide fascia  
 The rear slide is so close to the rear wall of the coach made it completely impossible to get a pneumatic, staple gun, or Brad nailer into that space to nail the batten back in place  
 3 inch piece of double sided 3M tape was used to re-secure the batten to the side of the slide room  
 Work is now complete  
 .25HRS

| Labor |             |       |
|-------|-------------|-------|
| Job # | Description | Total |
| 3     | SLIDE FACIA | 46.25 |

**Subtotal for Job #3: 46.25**

### Job #4 - Warranty

COMPLAINT: CUSTOMER STATES THE DRIVER FENDER OVER THE LEFT REAR AXLE IS LOOSE AND NEEDS A NEW SCREW. / CUSTOMER INSTALLED ZIP TIE

CAUSE: Screw fell out the other was loose

CORRECTION: Remove the customer applied zip tie  
 Found the screw next to the zip tie was very loose  
 Removed this self tapper screw  
 Got another self tapper screw the same size and length  
 Applied loc tight to both screws and reinstalled both screws until they were tight.  
 Work completed  
 .40HRS

| Labor |                       |       |
|-------|-----------------------|-------|
| Job # | Description           | Total |
| 4     | RESECURE FENDER PANEL | 74.00 |

**Subtotal for Job #4: 74.00**

### Job #5 - Warranty

COMPLAINT: CUSTOMER STATES THE LATCH LOOSE AT ELECTRICAL PANEL DOOR WOULD CLOSE ALL THE WAY. (CUSTOMER TAPED)

CAUSE: Broken internally

CORRECTION: Remove broken compartment door lock on the inside  
 Installed the new lock  
 Verified it was locking correctly



Replaced the trim cove on the inside Installed  
.50HRS

| <b>Labor</b>                |                        |      |       |               |
|-----------------------------|------------------------|------|-------|---------------|
| Job #                       | Description            |      |       | Total         |
| 5                           | COMPARTMENT LATCH      |      |       | 92.50         |
| <b>Parts</b>                |                        |      |       |               |
| Part #                      | Description            | Qty  | Price | Total         |
| 160487                      | LATCH ROTARY MINI #143 | 1.00 | 20.37 | 20.37         |
| <b>Subtotal for Job #5:</b> |                        |      |       | <b>112.87</b> |

#### Job #6 - Warranty

COMPLAINT: CUSTOMER STATES THE AWNING WIRES ARE LOOSE WHEN OUT COVERS LOOSE AT FRONT AWNING ARM

CAUSE: Wires taped to inside of aluminum guard fell off

CORRECTION: Found the manufacturer used one side of a Velcro strip to tape the wires for the awning that run through the fabric to the outside all the adhesive for the Velcro had to come loose in the wire had fallen off

Removed each section of the half of the Velcro used gorilla tape and re-taped the wires one at a time to each section of the guard until it was completely resecured. Job is now complete.

.30HRS

| <b>Labor</b>                |                      |  |              |
|-----------------------------|----------------------|--|--------------|
| Job #                       | Description          |  | Total        |
| 6                           | REPAIR AWNING WIRING |  | 55.50        |
| <b>Subtotal for Job #6:</b> |                      |  | <b>55.50</b> |

|                          |               |
|--------------------------|---------------|
| Parts Total:             | 22.32         |
| Labour Total:            | 527.25        |
| Sublet Total:            | 0.00          |
| Extras Total:            | 0.00          |
| <b>WORK ORDER TOTAL:</b> | <b>549.57</b> |

NOTICE:  
DUE TO A LACK OF SPACE, A \$15/DAY STORAGE FEE WILL APPLY IF YOU DO NOT PICK UP YOUR UNIT WITHIN 48 HOURS OF NOTICE OF COMPLETION

EFFECTIVE 01/12/2026 A CREDIT CARD SURCHARGE OF 3% WILL BE APPLIED TO ALL CREDIT CARD TRANSACTIONS

\*\*MANUFACTURER'S WARRANTIES AND SERVICE CONTRACTS DO NOT COVER DIAGNOSTIC TIME IF NO PROBLEM IS FOUND\*\*

ALTHOUGH WE TAKE PRECAUTIONS TO INSURE YOUR VEHICLE'S SECURITY WHILE IN FOR REPAIRS, WE ARE NOT RESPONSIBLE FOR ANY LOSS OR DAMAGE TO THE VEHICLE OR CONTENTS DUE TO FIRE, THEFT, OR ANY OTHER CAUSE BEYOND OUR CONTROL. WE WOULD APPRECIATE YOUR ASSISTANCE BY REMOVING OR SECURING YOUR VALUABLES SUCH AS GUNS, CAMERAS, JEWELRY, CASH, ETC.

I hereby authorize Myers RV Center, Inc. to perform the repair work set forth in this work order, including the parts and materials necessary. I agree that you are not responsible for delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets and highways for the purpose of testing, inspection or transporting to sublet vendors. An express mechanics lien is hereby acknowledged on the herein described vehicle to secure the payment for repairs performed.

Customer Signature : \_\_\_\_\_

Date: 17 Aug 2026

W/O: 73805  
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